

# DHS News

Newsletter of the Allegheny County  
Department of Human Services



**November 2018**

## **Have You Heard?**

DHS's Office of Children, Youth and Families (CYF) has been distributing short videos to help staff learn helpful tips and best practices.

The "Have You Heard" series is created by video production staff in the Office of Community Relations (OCR). Each video is less than two minutes and focuses on a specific topic, such as how to use SafeSignal, introducing a new DHS deputy director, or showcasing bright spots in casework. Videos are distributed to CYF staff approximately once a week.

"Have You Heard videos allow staff to tell their own story, which is the most genuine and relatable way to promote positive practices," said Sarah Marker, CYF business operations specialist. "By having a colleague give an introduction, we create a warm exchange that eliminates the unknown."

A sample Have You Heard video is available for viewing [on Vimeo](#).