

DHS News

Newsletter of the Allegheny County
Department of Human Services



December 2018

Kudos: Jean Severe

On December 13, Jean Severe, desktop support staff in the Office of Analytics, Technology and Planning (ATP), received the Desktop Support Technician of the Year award from the local chapter of Help Desk International (HDI). This award goes to a desktop support professional who demonstrated outstanding commitment to customer support and went above and beyond to meet business needs. Jean was nominated by his supervisor, Todd Kummer, and was one of 22 nominees.