

DHS News

Newsletter of the Allegheny County
Department of Human Services



September 2018

Kudos: Medina El

A colleague sent an email to commend Medina El, caseworker 2, for her outstanding teamwork.

After noticing an incident at the juvenile courthouse that involved a sibling set, Medina jumped into action to ensure the physical safety of the youngest children by moving them out of harm's way and waiting with them until their assigned caseworker/foster care worker could take custody.

The email's author states, "...these children were unknown to Medina and could have easily been dismissed by a less compassionate caseworker as 'not my problem'..." The email concludes, "The decisive, quick-thinking Medina displayed during a crisis situation is admirable and should be recognized. I know I've only been in the office a short time, but it's teamwork like this that makes me proud to work at CRO!"