



DHS News

Newsletter of the Allegheny County
Department of Human Services



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Kudos: Virginia Howard and Michelle Lee

Virginia Howard, administrative specialist, and Michelle Lee, clerk typist 2, were selected as the first two recipients of the Office of Behavioral Health's (OBH) Outstanding at Being Helpful award.

The OBH award was created to allow staff the opportunity to recognize and acknowledge colleagues who have demonstrated exemplary work and extraordinary effort in supporting clients and staff. Nominations are accepted throughout the quarter and blindly reviewed to assure as much objectivity as possible. All nominees receive a certificate of recognition, and one person is selected to receive the award for the quarter.

Virginia's nominator stated, "[Virginia] has been especially helpful to me in the areas of understanding technology, adapting materials that I've needed, helping me when I had time sensitive family involvement projects, and volunteering as a team member on activities such as the NAMI Walk... More importantly, she always greets you with a smile and positive attitude each day that she comes to work. I feel blessed to have the opportunity to work with her."

Michelle was nominated by two of her peers. One nominator stated, "Michelle plays an extremely vital role in the smooth operation of our department and we would definitely not be as efficient and organized without her wonderful assistance. In addition, she's always super friendly, polite, and a great active listener." Another nominator added, "Because of the nature of the work we do, we can sometimes feel drained and mentally exhausted, but Michelle always finds a way to brighten our days by either bringing around her sticker jar and allowing us to choose a sticker of our choice or sharing her treats that she brings back from her vacations. We appreciate Michelle, her kindness, and willingness to remind us to smile."

The next OBH award recipient will be selected March 9.