

## UTILIZING CLIENT VIEW

CLIENT VIEW IS THE IT APPLICATION THAT DISPLAYS INFORMATION ON THE SUPPORTS AND SERVICES DHS CLIENTS HAVE ACCESSED.

### LEARN TO USE CLIENT VIEW

This website is a video reviewing the PDF Training Document for Client View: [Provider Training for Client View](#)

Client View Application link: <https://clientview.alleghenycounty.us>

### HOW TO REQUEST ACCESS TO CLIENT VIEW

**You must have access to HMIS in order to access Client View.** Application login credentials are managed by DHS' [Service Desk](#). When a new user is added their supervisor, or agency designee must request access on their behalf by completing the ISAR (Information Services Access Request) form for their specific application needs. A new ISAR must be completed immediately when a worker's access needs have changed or when the worker leaves the agency.

**The ISAR (Information Services Access Request) Form can be completed online.** You can use this online form to request a new account, modify an existing account, or close an account. [Online ISAR Site](#)

### IMPORTANT REMINDER:

All of the information in DHS' applications are considered confidential. Access is limited to persons with user identification assigned by Allegheny County. Do not share or distribute your assigned user credentials. Unauthorized access to these applications or unauthorized use of the information contained therein is a violation of County, State, and Federal laws.

### INFORMATION IN CLIENT VIEW

#### **Client involvement in DHS programs:**

- Homeless and Housing Supports
- Mental Health Services – county and managed care funded
- Children Youth and Families / CYF Prevention & Diversion
- Aging Services
- Early Intervention / Head Start
- Independent Living Services for Young Adults
- Criminal Justice Re-entry Services – Jail Collaborative
- Community Services Block Grant (self-sufficiency services)
- Medical Assistance Transportation
- Intellectual Disability
- Family Support Centers

#### **Client involvement in external programs:**

- Juvenile Probation / Allegheny County Jail
- Allegheny County and Pittsburgh Housing Authorities
- School Enrollment (Clairton, Duquesne, Elizabeth Forward, McKeesport, Propel, Woodland Hills, Penn Hills, Sto-Rox, Pittsburgh Public, Baldwin Whitehall, South Allegheny, East Allegheny, Wilkesburg, North Hills)
- Medical Examiner
- Public Benefits – SNAP, TANF, SSI, Other Medical (Commonwealth of PA)
- 911 “place based” data
- Birth Records / Physical Health