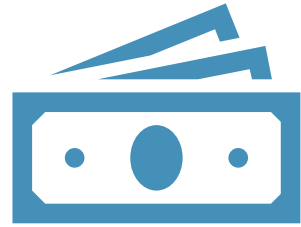


# ACCESSING HOMELESS SERVICES IN ALLEGHENY COUNTY

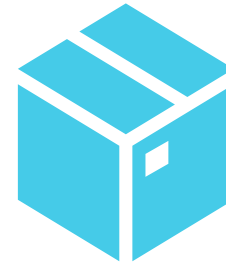


# HOMELESSNESS PREVENTION



## Eviction Prevention

Assistance with satisfying unpaid rent  
Income, eviction process status, and other  
eligibility criteria apply and vary across different  
programs



## Rental Assistance

Assistance with costs related to securing housing  
from an experience of a housing crisis

# HOMELESS PREVENTION

## Prevention Assessment:

- Where are you in the eviction process?
- How did you get behind in your rent?
- How far along in the eviction process are you?
- How much do you owe in delinquent rent?
- How many months are you behind?
- Are you able to sustain your rent moving forward?
- Have you talked to your landlord about a payment plan?

## Screen for Possible Programs:

- Allegheny Housing Stabilization Collaborative (AHSC)

## Households can reach out to AHSC directly at:

- Housing Stabilization Center
  - 415 7<sup>th</sup> Avenue, Pittsburgh, PA 15219
    - Monday – Thursday 9:30A – 4:30P
- Email: [rentalassistance@actionhousing.org](mailto:rentalassistance@actionhousing.org)
- Action Hotline: 412-248-0021

# RESOURCES FOR IMMEDIATE NEEDS



## Street Outreach

Access to support, services, and resources for people who are unsheltered



## Emergency Shelter

A safe place to sleep when there is no other option



## Adults

Traditional shelters accept walk-in or self-referrals

Allegheny Link and Field Unit staff receive daily updates on vacancies

Invite only shelters by referral from Street Outreach staff only



## Adults with Minor Children

Family shelters do not accept walk-in or self-referrals

Referrals only from Allegheny Link

Contact Allegheny Link daily

**ACCESSING EMERGENCY SHELTER**

# SHELTERS FOR SINGLE ADULTS IN ALLEGHENY COUNTY

## Shelters inclusive of all gender identities, transgender, and non-binary

Shelter	To request a bed	Evening/weekend intake	Contact	Bus routes	Curfew once enrolled	Wheelchair accessible?
<b>Second Avenue Commons</b> 700 Second Avenue Downtown Pittsburgh, PA 15219	Call (preferred) or walk-in to inquire about space	Yes	412-775-9001	52L, 53L, 56, 57, 58	None	✓
<b>East End Cooperative Ministry</b> 6140 Station Street East Liberty, 15206	Call (preferred) or walk-in to inquire if there are vacancies (no guarantee walk-ins will have a bed) Monday through Friday 8:30 am to 4 pm	No	412-345-7135	71B, 71C, 74, 77, 82, 86, 88, 89	6:00 pm (exceptions can be approved)	✓
<b>FAMILY LINKS</b> 1601 Fifth Avenue Uptown, 15219 <i>Shelter for Youth ages 18 through 24</i>	Contact shelter to schedule an intake appointment.	Yes	412-924-0500	61A, 61B, 61C, 61D, 67, 69, 71A, 71B, 71C, 71D	11:00 pm	✓
<b>McKeesport Downtown Housing</b> 523 Sinclair Street McKeesport, PA 15132	Call for vacancy information and intake appointments Monday through Thursday between 9 am and 1 pm.	No	412-664-9168	55, 56, 59, 60, 61C, P7	None	✓
<b>Team PSBG Low Barrier Shelter McKeesport</b> 523 Sinclair Street, Rear (Down Rainbow Steps) McKeesport, PA 15132	Call to inquire about space	Yes (24/7 365)	724-244-6565	55, 56, 59, 60, 61C, P7	10:00 pm	✓

## Domestic violence shelters

**Alle-Kiski Hope Center:** 1-888-299-4673  
**Center for Victims:** 1-866-644-2882  
**Women's Center and Shelter:** 412-687-8005

\*The DV/IPV shelters listed will serve anyone regardless of identified gender.

If you have questions about accessing the shelter system, please contact Allegheny Link. | Current as of June 2023

1-866-730-2368  
 Monday - Friday, 8 am - 5 pm  
 alleghenylink@alleghenycounty.us Allegheny Link

## Shelters for those identifying as female, transgender, or non-binary

Shelter	To request a bed	Evening/weekend intake	Contact	Bus routes	Curfew once enrolled	Wheelchair accessible?
<b>Bethlehem Haven</b> 903 Watson Street Uptown, 15219	Call for vacancies and to schedule potential intake.	5 pm to 10 pm weeknights Weekends when possible	412-391-1348 (x 283)	61A, 61B, 61C, 61D, 65, 67, 69, 71A, 71B, 71C, 71D	10:00 pm (exceptions for special circumstances)	✓
<b>VETERANS ONLY Project Journey</b> 2934 Smallman St. Strip District, 15201	Call or walk-in for vacancies and intake. Or visit <a href="http://www.neverforgetvets.org">www.neverforgetvets.org</a> to do intake on-line.	As needed	844-VLP-VETS	13	None	✗

## Shelters for those identifying as male, transgender, or non-binary

Shelter	To request a bed	Evening/weekend intake	Contact	Bus routes	Curfew once enrolled	Wheelchair accessible?
<b>Light of Life</b> 234 Voeghtly Street Northside, 15212	Call or walk-in between 10 am and 2 pm to inquire about vacancies.	No	412-803-4120	1, 2, 4, 6, 11, 12, 05, P13, 16, 17, 54	6:30 pm	✓
<b>Pleasant Valley</b> 1601 Brighton Road Northside, 15212	Call from 10 to 11 am to request a bed. Arrive from 3 to 4 pm to complete intake.	Only in emergencies	412-321-4272	13, 15, 16	7:30 pm (exceptions for employment)	✓

The domestic violence shelters listed on the back serve everyone regardless of identified gender.

# RESOURCES FOR LONG TERM NEEDS

## Bridge Housing

- Up to 12 months of rental assistance in a community rental unit
- Up to 12 months of rental assistance in a site-based rental unit
- General case management support

## Rapid Rehousing

- Up to 24 months of rental assistance in a community rental unit
- Housing stabilization focused case management
- Coordination of services related to other needs

## Permanent Supportive Housing

- Ongoing rental assistance in a community rental unit
- Housing stabilization focused case management
- Coordination of services related to other needs

# ALLEGHENY COUNTY IS COMMITTED TO HOUSING FIRST

## Housing First Principles



Immediate access to permanent housing with no housing readiness requirements



Consumer choice and self-determination



Individualized, recovery-oriented, and client-driven supports



Harm reduction



Social and community integration





# COORDINATED ENTRY

A process developed to ensure that all people experiencing a housing crisis have fair and equal access and are quickly identified, assessed for, referred, and connected to housing and assistance based on their strengths and needs.

Access

Assessment

Prioritization

Referral

# WHEN IT IS NECESSARY TO CONTACT THE LINK

## People must contact the Link for:

- Getting space in a family shelter for families who meet the Allegheny County CoC definition of homelessness
- Getting referral to the Field Unit for individuals who meet the Allegheny County CoC definition of homelessness
- Being assessed for housing programs for people who Allegheny County CoC definition of homelessness
- Checking eligibility for first month's rent for people who Allegheny County CoC definition of homelessness

## People can contact the Link, but not necessary for:

- Individual shelter list or information about shelter and engagement center information
- Information about housing search
- Information about rental assistance and referral to AHSC if appropriate
- Information about eviction process and referral to appropriate resource such as Neighborhood Legal Services and Just Mediation
- Information about utilities

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# QUALIFYING TO COMPLETE THE ALLEGHENY HOUSING ASSESSMENT

- 
- Staying on the street
  - Staying in a place not meant for human habitation
  - Staying in an emergency shelter or other institution determined as eligible
  - Hospitalized and discharging to the street within one day
  - Hospitalized for 90 days or less (and homeless prior to entry)
  - Actively fleeing domestic violence

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# WHAT TO EXPECT FROM THE ALLEGHENY HOUSING ASSESSMENT

- 
- Must connect with person in housing crisis
  - General intake and information gathering
  - Detailed discussion of current and past housing status
  - Allegheny Housing Assessment
  - Long term programs are not available immediately
  - Not everyone will or can be assisted
  - Problem solving assistance

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# HOW TO CONNECT

- 
- **Allegheny Link**
    - 1-866-730-2368 (Mon-Fri 8A-5P)
    - 1 Smithfield Street Downtown Pittsburgh (Mon-Fri 8A-4P)
    - AlleghenyLink@AlleghenyCounty.US
  - **Office of Community Services Field Unit**
    - Second Avenue Commons Engagement Center (Monday, Wednesday, Friday 11A-3P)
    - Brian.Wolford@AlleghenyCounty.US
    - Locations frequented by people experiencing unsheltered homelessness

# OCS INTEGRATED HOUSING COORDINATOR (IHC)

## IHC'S Role:

- Provide support to, and consultation for, individuals experiencing both behavioral health challenges and homelessness.
- Provide guidance and coordination to appropriate behavioral health and housing/homelessness services.
- Assist individuals with maintaining or reestablishing connections to their behavioral health, housing, and other community supports.
- Collaborate with homeless housing and behavioral health providers to problem solve barriers that obstruct individuals from reaching their desired stability and goals.

## Contact Info:

Alex Herisko

Pronouns: They/Them

Phone: 412-715-5758

Email: [alex.herisko@alleghenycounty.us](mailto:alex.herisko@alleghenycounty.us)



THANK YOU