THE DEPARTMENT OF HUMAN SERVICES

The Allegheny County Department of Human Services (DHS) provides and administers publicly funded human services to Allegheny County residents.

Services include:

Services for adults 60+ years of age
- 24-hr older adult protective services
- advocacy for long-term-care consumers
- caregiver support
- congregate living (adult foster care)
- health insurance counseling
- home-delivered meals
- needs assessment
- nursing home alternatives
- senior community centers

Drug and alcohol services
- case coordination
- detoxification and methadone maintenance
- in-patient treatment
- partial hospitalization
- prevention programs
- short- and long-term in-patient, residential treatment
- student assistance programs

DHS OFFICES

Executive Office
Human Services Building
One Smithfield Street
Pittsburgh, PA 15222-2221
412-350-5701

DHS-Information@AlleghenyCounty.us

Area Agency on Aging
1-800-344-4319

Behavioral Health
412-350-4457

Children, Youth and Families
412-350-5701

Community Services
412-350-6611

Intellectual Disability
412-253-1399
Intake/Registration: 412-253-1250

Administration
412-350-3536

Analytics, Technology and Planning
412-350-5701

Equity and Engagement
412-350-6787
Events: 412-350-3428

TO REPORT SUSPECTED ABUSE, 24/7
Of a child under 18: 1-800-932-0313
Of an adult with a disability: 1-800-490-8505
Of an adult over 59: 412-350-6905

EMERGENCY NUMBERS, 24/7
Behavioral Health Crisis Line: 1-888-796-8226
MH commitments (302): 911 or 412-350-4457

RESOURCE NUMBERS, MONDAY–FRIDAY
The Allegheny Link: 1-866-730-2368
Director’s Action Line: 1-800-862-6783
Senior Line: 412-350-5460

The Allegheny County Department of Human Services does not discriminate against anyone on the basis of a protected class including: race; color; religion; national origin; ancestry or place of birth; sex; gender identity or expression; sexual orientation; disability; marital status; familial status; age (40 and older); use of guide or support animal because of blindness, deafness, or physical disability.

DHS funding information is available at www.alleghenycounty.us/dhs/funding.aspx

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www.alleghenycounty.us/dhs

Connecting people in need with programs that help.

Meeting the human services needs of county residents through an extensive range of information exchange, prevention, early intervention, case management, crisis intervention and after-care services.

www.alleghenycounty.us/dhs
Mental health services
› 24-hr crisis intervention and emergency services
› 24-hr residential recovery
› community education/outreach
› housing support services
› justice related services
› peer and recovery support services
› recovery-based treatment options
› service coordination/community treatment teams
› social, vocational and psychiatric rehabilitation
› student assistance programs

Protective services for children and youth
To strengthen families and protect children from abuse and neglect. They include:
› 24-hr child protective services (investigating reports of abuse/neglect)
› comprehensive in-home services
› foster/residential care
› meeting families’ tangible needs (shelter, clothing, food)
› supports for transition-age youth
› support and after-care

Supports for those with intellectual disability
› outreach and information
› intake and registration
› connecting individuals to supports coordination

Safety net services
Primarily for low-income and vulnerable individuals and families. They include:
› supports during pregnancy
› home visiting for families with young children
› early childhood development and education
› family and caregiver support
› after-school and summer programming
› non-emergency medical transportation
› resources for persons with disabilities
› help to find and/or keep safe, affordable housing
› help to prepare for, find and keep a job
› tax return preparation assistance

For more information about these services
Visit the Programs and Services section of the DHS website at: www.alleghenycounty.us/dhs/programs-services

Contact the Director’s Action Line (DAL)
Call: 800-862-6783
Monday–Friday, 8:00 am to 5:00 pm
Visit: One Smithfield Street, Pittsburgh, 15222, Monday – Friday, 8:30 am to 4:30 pm
Email: DAL@alleghenycounty.us
Text: "Action" to 412-324-3388

Additional social service information is available
› call 2-1-1
› visit www.PA211SW.org

DHS support offices are responsible for
› administrative support
› information technology development/support
› internal and external communications
› responding to questions, concerns and complaints regarding DHS, its services and staff
› events and donation acquisition
› data analysis, research and evaluation
› planning, program design/development and procurement
› human resources
› quality assurance

DHS Principles
All services will be
› high quality, comprehensive and accessible.
› individualized and designed to be respectful of the unique cultural characteristics of each individual and/or community.
› integrated and offered through a team approach that recognizes the capacity of individuals and families to identify their own strengths, needs and goals; create relationships and natural supports; and take steps necessary to accomplish these goals.