TO REPORT SUSPECTED ABUSE, 24/7
Of a child under 18: 1-800-932-0313
Of an adult with a disability: 1-800-490-8505
Of an adult over 59: 412-350-6905

EMERGENCY NUMBERS, 24/7
Behavioral Health Crisis Line: 1-888-796-8226
MH commitments (302): 911 or 412-350-4457

RESOURCE NUMBERS, MONDAY–FRIDAY
The Allegheny Link: 1-866-730-2368
Director’s Action Line: 1-800-862-6783
Senior Line: 412-350-5460

The Allegheny County Department of Human Services does not discriminate against anyone on the basis of a protected class including: race; color; religion; national origin; ancestry or place of birth; sex; gender identity or expression; sexual orientation; disability; marital status; familial status; age (40 and older); use of guide or support animal because of blindness, deafness, or physical disability.

DHS funding information is available at www.alleghenycounty.us/dhs/funding.aspx
Produced by the DHS Office of Community Relations 7/2021
The Allegheny County Department of Human Services (DHS) provides and administers publicly funded human services to Allegheny County residents.

Services include

Services for adults 60+ years of age
› 24-hr older adult protective services
› advocacy for long-term-care consumers
› caregiver support
› dom care (adult foster care)
› health insurance counseling
› home-delivered meals
› needs assessment
› nursing home alternatives
› senior community centers

Drug and alcohol services
› case coordination
› detoxification and methadone maintenance
› out-patient treatment
› partial hospitalization
› prevention programs
› short- and long-term in-patient, residential treatment
› student assistance programs

Mental health services
› 24-hr crisis intervention and emergency services
› 24-hr residential recovery
› community education/outreach
› housing support services
› justice related services
› peer and recovery support services
› recovery-based treatment options
› service coordination/community treatment teams
› social, vocational and psychiatric rehabilitation
› student assistance programs

Safety net services
Primarily for low-income and vulnerable individuals and families. They include:
› supports during pregnancy
› home visiting for families with young children
› early childhood development and education
› family and caregiver support
› after-school and summer programming
› non-emergency medical transportation
› resources for persons with disabilities
› help to find and/or keep safe, affordable housing
› help to prepare for, find and keep a job
› tax return preparation assistance

Protective services for children and youth
To strengthen families and protect children from abuse and neglect. They include:
› 24-hr child protective services
  (investigating reports of abuse/neglect)
› comprehensive in-home services
› foster/residential care
› meeting families' tangible needs
  (shelter, clothing, food)
› supports for transition-age youth
› support and after-care

Supports for those with intellectual disability
› outreach and information
› intake and registration
› connecting individuals to supports coordination

For more information about these services
Visit the Programs and Services section of the DHS website at: www.alleghenycounty.us/dhs/programs-services

Contact the Director’s Action Line (DAL)
Call: 800-862-6783
Monday–Friday, 8:00 am to 5:00 pm
Visit: One Smithfield Street, Pittsburgh, 15222
Monday – Friday, 8:30 am to 4:30 pm
Email: DAL@alleghenycounty.us
Text: "Action" to 412-324-3388

Additional social service information is available
› call 2-1-1
› visit www.PA211SW.org

DHS support offices are responsible for
› administrative support
› information technology development/support
› internal and external communications
› responding to questions, concerns and complaints regarding DHS, its services and staff
› events and donation acquisition
› data analysis, research and evaluation
› planning, program design/development and procurement
› human resources
› quality assurance

DHS Principles
All services will be
› high quality, comprehensive and accessible.
› individualized and designed to be respectful of the unique cultural characteristics of each individual and/or community.
› integrated and offered through a team approach that recognizes the capacity of individuals and families to identify their own strengths, needs and goals; create relationships and natural supports; and take steps necessary to accomplish these goals.