



ALLEGHENY COUNTY

AMERICANS WITH DISABILITIES ACT

Website Accessibility

The passage of the Americans with Disabilities Act (ADA) www.ada.gov of 1990 championed the right of all individuals, including those with varying abilities to have greater access and inclusion throughout our nation. Because of this, Allegheny County recognizes that all members of our community with varying abilities have the right for full participation and active involvement in all aspects of our community and that the County should serve as the model for this set of beliefs.

Website Accessibility applies to all new, updated, and existing web pages in addition to all web content produced or updated by Allegheny County. This applies to all Allegheny County website content managed by County agencies, departments, offices or external service providers.

Allegheny County is committed to ensuring the accessibility of our website for people with disabilities. The County recognizes the importance of making our website accessible by everyone, regardless of their abilities. Section 508 of the Rehabilitation Act Amendments of 1998 requires that individuals with disabilities, who are members of the public seeking information or services from us, have access to and use of information and data that is comparable to that provided to the public who are not individuals with disabilities, unless an undue burden would be imposed on the County. Any issues should be reported to the ADA Coordinator.

General Administration of Website ADA Compatibility

1. This County Website Accessibility document will be posted on the County website in an easily identifiable location for public review and public comment.
2. The overall responsibility for the operational compliance of Website Accessibility will lie with the ADA Coordinator in conjunction with the Division of Computer Services. The responsibilities will include, but are not limited to:
 - Providing oversight of all content posted on the County website.
 - Certifying compliance with ADA standards of all additions/revisions of content including icons to ensure consistent applications. With respect to this, the County may opt to use a publicly recognized website accessibility compliance tool.
 - Certifying that the Accessibility page includes contact information to report challenges to the format or to request accessible services and information.
 - Informing administrative personnel when content is not congruent and coordinating appropriate actions.

I. Accessibility Design Guidelines

To address aspects of the salient issues identified by the Federal Department of Justice (DOJ), procedures have been developed according to the Web Content Accessibility Guidelines (WCAG 2.0), which are developed by the World Wide Web Consortium.

In accordance with WCAG 2.0 guidelines, The County seeks to ensure that its website content is:

1. Perceivable
 - Provides text alternatives for non-text content.
 - Provides captions and other alternatives for multimedia.

- Creates content that can be presented in different ways, including by assistive technologies, without losing meaning.
 - Makes it easier for users to see and hear content.
2. Operable
 - Makes all functionality available from a keyboard.
 - Gives users enough time to read and use content.
 - Does not use content that causes seizures.
 - Helps users navigate and find content.
 3. Understandable
 - Makes text readable and understandable.
 - Makes content appear and operate in predictable ways.
 - Helps users avoid and correct mistakes.
 4. Robust
 - Maximizes compatibility with current and future user tools.

II. **Monitoring and Review Process**

Each page of the website will include links for feedback on the site; this information will be reviewed on an ongoing basis.

Please direct any questions about Website Accessibility to:

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