

## Shelters and Warming Centers

### Shelters

Information about shelters, including emergency shelters, can be found either by reaching out to The Allegheny Link at **866-730-2368** (more information about The Link can be found at the top of this resource sheet), or visiting the Department of Human Services Homeless Services webpage here:



<https://www.alleghenycounty.us/Human-Services/Programs-Services/Basic-Needs/Housing-and-Homeless/Homeless-Services.aspx>

### Winter Shelters and Warming Centers

Information about Winter Shelters can be found here:

<https://www.alleghenycounty.us/Human-Services/Programs-Services/Basic-Needs/Winter-Shelter.aspx>

The best way to find out about available warming centers in the event of extreme winter weather is to reach out to The Allegheny Link at **866-730-2368** for currently open locations.

## Domestic Violence Resources:

### Alle-Kiski Area Hope Center – Tarentum

[www.akhopecenter.org](http://www.akhopecenter.org)

24 Hr. Hotline – **888-299-4673**

Email: [hopecenter@akhopecenter.org](mailto:hopecenter@akhopecenter.org)

Offer supportive services, opportunities for healing, and community education to assist victims, and end violence and abuse.



### Women's Center and Shelter of Greater Pittsburgh

<https://www.wcspittsburgh.org/>

24 Hr. Hotline – **412-687-8005** or **(877) 338-8255**

Text: **412-744-8445**

Offer supportive services, including a 24-hour hotline, emergency family shelter, legal advocacy, domestic violence support groups and more.

### Crisis Center North

[www.crisiscenternorth.org](http://www.crisiscenternorth.org)

24 Hr. Hotline: **412-364-5556**

Text: **412-444-7660**

Offer supportive services including counseling, therapy, case management, legal and medical advocacy, and economic empowerment services.

### Womansplace

<https://awomansplace.org>

24 Hr. Hotline – **866-202-5573**

Administrative office – **412-664-7146**

Shelter intake and crisis counseling

### National Domestic Violence Hotline

<http://www.thehotline.org/>

**1-800-799-SAFE (7233)**

Text: **1-800-787-3224**

## Lead Paint Resources:

Allegheny County Economic Development Lead Safe Homes Program:

<https://www.alleghenycounty.us/leadsafeprogram>

**412-227-5700**

Free lead-based paint testing and repairs for qualifying homeowners and renters to make homes lead safe. Income based assistance for families with children under 6 years old.



### Get the Lead Out Pittsburgh:

<https://gettheleadoutpgh.org/faq-and-resources>

### Environmental Protection Agency Lead Information/Find a Lead Safe Certified Firm:

<https://www.epa.gov/lead>

### Allegheny County Conservation District:

**412-291-8017**

Testing of soil samples from your yard or garden for lead.

### Parent Resource Toolkit for Children with Elevated Blood Lead Levels-

This Parent Resource Toolkit from the Pennsylvania Lead-Free Promise Project is a way for parents of children who have tested with elevated blood lead levels to find ways to get help in their County.

<https://paleadfree.org/prt>

### Allegheny County District Attorney

**(412) 350-4406**

Room 303 Courthouse, 436 Grant St. Pittsburgh, PA 15219

The Allegheny County District Attorney's Office Domestic Violence Prosecution Unit, prosecutes cases involving current or former sexual or intimate partners who engage in criminal conduct of a threatening, intimidating or physically violent nature. The District Attorney of Allegheny County is committed to prosecuting domestic violence crimes vigorously, with the safety of domestic violence victims as our primary concern.

### National Coalition Against Domestic Violence

<http://ncadv.org/>

NCADV's mission is to lead, mobilize and raise their voices to support efforts that demand a change of conditions that lead to domestic violence such as patriarchy, privilege, racism, sexism, and classism. They are dedicated to supporting survivors and holding offenders accountable and supporting advocates. (Hosts an expansive resource list for victims and survivors)

### Rape, Abuse & Incest National Network (RAINN)

<https://www.rainn.org/>

<https://www.rainn.org/es> (Spanish)

**1-800-656-HOPE (4673)**

RAINN is the nation's largest anti-sexual violence organization. RAINN created and operates the National Sexual Assault Hotline (800.656.HOPE, [hotline.rainn.org/online](https://hotline.rainn.org/online)) partnership with more than 1,000 local sexual assault service providers across the country and operates the DoD Safe Helpline for the Department of Defense. RAINN also carries out programs to prevent sexual violence, help survivors, and ensure that perpetrators are brought to justice.

## Drug and Alcohol Assistance:

### Pathways to Care and Recovery

**412-325-7550**

326 Third Ave, Pittsburgh, PA 15222

Pathway to Care and Recovery offers

Allegheny County residents who are ready to begin their recovery from drug or alcohol addiction the support they need to succeed.



### PA Get Help Now

**1-800-662-HELP (4357)**

### Resolve

**1-888-796-8226**

333 North Braddock Ave, Point Breeze, PA 15208

### Other Free or Low-Cost Health Resources:

For a comprehensive guide to other free or low-cost health resources in Allegheny County, also check out ACHD's [Guide to Health Care Services for Underinsured or Uninsured](https://www.alleghenycounty.us/uploadedFiles/Allegheny_Home/Health_Department/Programs/Chronic_Disease_Prevention/Condensed-Guide-to-Low-Cost-or-Free-Health-Resources.pdf) ([https://www.alleghenycounty.us/uploadedFiles/Allegheny\\_Home/Health\\_Department/Programs/Chronic\\_Disease\\_Prevention/Condensed-Guide-to-Low-Cost-or-Free-Health-Resources.pdf](https://www.alleghenycounty.us/uploadedFiles/Allegheny_Home/Health_Department/Programs/Chronic_Disease_Prevention/Condensed-Guide-to-Low-Cost-or-Free-Health-Resources.pdf)) or scan this QR Code to download the **Guide**.



### Housing & Community Environment Program

3190 Sassafras Way

Pittsburgh PA 15201

**412-350-4046**

Find us online at [alleghenycounty.us/housing](https://alleghenycounty.us/housing)

# Allegheny County Tenant Resource Guide





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## Housing Services

### Allegheny Link

Allegheny County offers a wide array of housing options and services for people experiencing or at risk of homelessness, including: emergency shelter, permanent housing and supportive services; street outreach, engagement and case management; and prevention strategies. Over 30 agencies provide approximately 120 programs to meet the diverse needs of individuals and families in a housing crisis. Services are accessed through the county's coordinated entry system: the [Allegheny Link](#).

Phone: **866-730-2368**

### Action Housing – Housing Connector

Assists people with varying disabilities to connect to independent housing options of their choice in the community of their choice.

**412-281-2102**

### 2-1-1 United Way

[www.pa211.org](http://www.pa211.org)

PA 2-1-1 is a free resource and information hub that can connect you with customized health, housing, and human services information.

### PAHousingSearch.com

<http://www.pahousingsearch.com/index.html>

A free resource to help you find a home that fits your needs and budget.

### Public Housing Authorities -

#### Allegheny County Housing Authority

<https://www.achsng.com/>

#### McKeesport Housing Authority

<https://www.mckha.org/>

#### Pittsburgh Housing Authority

<https://hacp.org/>

### Quick Start Housing Resources

[www.phfa.org](http://www.phfa.org)

Use this web page to find the contact information, by county, for a variety of housing providers including housing authorities, homeless providers, community action agencies, and more. Click on the "Hot Topics" button to see a drop down menu of counties in Pennsylvania and select the county to view.

### Habitat for Humanity of Greater Pittsburgh

<https://www.habitatpittsburgh.org/homeownership>

Habitat Pittsburgh provides local, limited-income families with the opportunity to own a decent home with an affordable, no-interest mortgage.



### Allegheny Link

The [Allegheny Link](#) assists Allegheny County residents

(<https://www.alleghenycounty.us/Human-Services/About/Contact/Allegheny-Link.aspx>)

- with any disability - find needed services
- over the age of 60 - remain safely in their community
- who are experiencing or at risk of homelessness - find stable housing
- who are pregnant, or parents and caregivers of children up to six years of age - get referrals to home-visiting programs

**866-730-2368**

One Smithfield Street, 2nd Floor, Pittsburgh, PA 15222

[Contact form for Allegheny Link \(https://www.alleghenycounty.us/Human-Services/About/Contact/Contact-Form/Allegheny-Link.aspx\)](https://www.alleghenycounty.us/Human-Services/About/Contact/Contact-Form/Allegheny-Link.aspx)



## Non-Profit Legal and Tenant/Landlord Mediation Services:

### Neighborhood Legal Services Association

**412-255-6700**

928 Penn Avenue, Pittsburgh, Pa 15222

### Allegheny County Bar Association

**412-261-6161**

436 Seventh Avenue, Pittsburgh, Pa 15219

### Community Justice Project (CJP)

<https://www.communityjusticeproject.org>

CJP is a non-profit organization that provides free legal representation to qualified, limited-income individuals.

**412-434-6002** or **866-482-3076**

100 Fifth Avenue, Suite 900, Pittsburgh, PA 15222

### Just Mediation Pittsburgh

<https://www.justmediationpgh.org>

Just Mediation Pittsburgh is a nonprofit organization dedicated to helping landlords and tenants find solutions to housing disputes.

**412-228-0730**

5167 Butler Street, Pittsburgh, PA 15201

Email: [info@justmediationpgh.org](mailto:info@justmediationpgh.org)

### RentHelpPGH

<https://renthelppgh.org>

Assists residents of Allegheny County in obtaining legal and financial assistance in order to avoid eviction.

**412-534-6600**

Email: [support@renthelppgh.zendesk.com](mailto:support@renthelppgh.zendesk.com)

### Urban League of Greater Pittsburgh - <https://ulpgh.org>

The Pittsburgh Urban League helps others to help themselves through extracurricular educational opportunities, health advocacy, housing counseling, parental education and support for early childhood and youth development, hunger prevention services, sustainable wage career preparation, and other programs that lead to improved ability to achieve economic empowerment and self-reliance.

**412-227-4802**

Contact form: <https://ulpgh.org/contact-us>



## 2-1-1 United Way

[www.pa211.org](http://www.pa211.org)



PA 2-1-1 is a free resource and information hub that can connect you with customized health, housing and human services information. By calling 211, you can receive information related to food, housing, employment, health care, along with a variety of other services. PA 2-1-1 also provides a 24/7 confidential phone service and website.

Phone: **2-1-1**

## FindHelp.Org

[www.findhelp.org](http://www.findhelp.org)



Findhelp.org is an online way to search and connect to support. Includes info about financial assistance, food pantries, medical care, and other free or reduced-cost help.

## Family and Nutrition Assistance

Visit this link to see details about a number of programs in Allegheny County that offer nutritious food:

<https://alleghenycounty.us/Human-Services/Programs-Services/Basic-Needs/Food-Assistance.aspx>

### Women Infants and Children (WIC) Special Supplemental Nutrition Program:

<https://alleghenycounty.us/Health-Department/Health-Services/Women,-Infants-and-Children/Women-Infants-and-Children-Program.aspx>

The WIC Program serves income-eligible and medically or nutritionally at-risk pregnant women, breastfeeding and bottle-feeding mothers, infants and children up to the age of five.

**412-350-5801**

2121 Noblestown Road, Suite 210, Pittsburgh, PA 15205

### SNAP

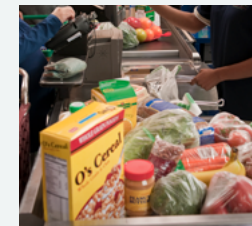
The Supplemental Nutrition Assistance Program is the new name for the Food Stamp program. These benefits are used to buy food and help eligible low-income households in Pennsylvania obtain more nutritious diets by increasing their food purchasing power at grocery stores and supermarket. You may visit the agencies below to see if you qualify for SNAP. Call ahead to find out what documents to bring with you. Or, you can apply online at COMPASS.

### Greater Pittsburgh Community Food Bank

<https://pittsburghfoodbank.org>

**412-460-FOOD**

1 North Linden Street, Duquesne, PA 15110



## Utility Assistance:

Visit DHS's [Utility Assistance](#) page for a step by step walk-through to see how you might be able to get help with your utilities. <https://www.alleghenycounty.us/Human-Services/Programs-Services/Basic-Needs/Utility-Assistance.aspx>

They include:

- Energy Assistance Programs like the Low-Income Home Energy Assistance Program (LIHEAP)
- How to apply for a grant if you are ineligible for LIHEAP and other assistance
- Other resources



## Just Harvest

<https://justharvest.org>

**412-431-8963**

16 Terminal Way, Pittsburgh, PA 15219

## Urban League of Greater Pittsburgh

<https://ulpgh.org/programs/housing/hunger-services>

**886-395-3663**

610 Wood Street, Pittsburgh, PA 15222

## Allegheny County Food Map

Free food distribution sites and delivery options by neighborhood

<https://alcogis.maps.arcgis.com/apps/MapSeries/index.html?appid=abaca148492b47a7ad0d5a71f5d2c5e8>

## ACHD Family and Child Health Program (formerly Maternal and Child Health)- <https://www.alleghenycounty.us/Health-Department/Health-Services/Family-and-Child-Health/Family-and-Child-Health.aspx>

**412-247-7950**

Hosanna House, 807 Wallace Avenue, Wilkinsburg, PA 15221

The mission of the Family and Child Health Program is to improve the quality of life and health of mothers/birthing persons, infants, children, and families in Allegheny County. They focus efforts on meeting the unique needs of each family regardless of circumstance. They offer services for pregnant people, parents, or caregivers of children under two years old. There are many programs and services available including home visiting, fatherhood/partner engagement, smoking cessation, Cribs for Kids, a breastfeeding helpline, and more.