

Priority: Strengthen family supports to immigrant residents of all ages. Strengthen family centers with immigrant-specific programs and enable existing family services and systems to reach immigrant residents and communities.

| Action Step | Potential Partners | Short (6 – 12 mos) Mid (1 – 2 yrs) Long (3 – 5 yrs) |
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| Promote access to quality childcare services | | |
| 1. Promote the availability of childcare for foreign-born residents in adult education and employment training settings. | OCD, Childcare Information Services, PAEYC, DHS Office of Community Services | Long |
| 2. Increase access to information about childcare options for immigrant families. | UWAC, YWCA, ISAC | Short |
| 3. Provide needed technical assistance for immigrant families to form babysitting co-ops that can provide informal, culturally, and linguistically appropriate childcare. | Ethnic communities, PAEYC, Family Centers | Short |
| Provide expanded supports for immigrant parents including strengthened family centers with immigrant-specific programs | | |
| 1. Expand the availability of parent support groups for immigrant and refugee families, including options beyond the ages served by county family support centers. | Family Centers, DHS, Project LAUNCH | Short |
| 2. Expand the capacity of the Latino and Prospect Park Family Centers to continue to serve immigrant and refugee communities, and build capacity within additional family centers to serve these populations. | LFC, Prospect Park Family Center, DHS | Mid |
| 3. Strengthen collaboration between the DHS I&I Initiative and CYF: educate immigrant communities about CYF and childcare law, increase availability of foster families within immigrant communities. | DHS I&I, Family Centers, I&I Advisory Council, CYF, Pressley Ridge | Mid |
| Provide expanded supports for older adults | | |
| 1. Expand awareness and use of aging programs such as senior centers and the Senior Companion and Waiver Programs among foreign-born residents. | AAA, DHS I&I, ethnic communities | Short |

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| Improve the continuum of services for families in crisis, including prevention and support services for domestic violence, substance abuse and family therapy. | | |
| 1. Educate immigrant and refugee communities on the consequences of domestic violence, including deportation, through workshops and videos. | Ethnic communities, District Attorney’s Office, Center for Victims, University of Pittsburgh Immigration Law Clinic | Long |
| 2. Strengthen partnerships with first responders and train them to respond effectively to non-English speakers in crisis situations including domestic violence. | Leaders of first responder associations (911, EMS, Police, Fire, etc.), ISAC | Long |
| 3. Develop and disseminate education and protocol to law enforcement pertaining to domestic violence cases among undocumented families to avoid triggering victim deportation. | Police, District Attorney’s Office, Courts, Latino Family Center, Casa san Jose, ACLU | Mid |
| 4. Increase capacity for interpretation and cultural competence in women’s shelters, substance abuse programs, etc. | Regional DV service providers, Latino Family Center, PAAR, Casa San Jose, Center for Victims | Mid |
| 5. Disseminate and implement effective models of training youth on healthy relationships. | Afterschool providers, ethnic communities, Center for Victims, PAAR | Short |
| 6. Increase options for and access to culturally appropriate substance abuse programs. | DHS Office of Behavioral Health | Short |
| 7. Identify and recruit Spanish-speaking AA leaders to establish Spanish AA groups, and do the same in other ethnic communities as appropriate. | Pittsburgh Chapter of National AA, Latino Family Center, Casa San Jose, ISAC, Gateway Rehabilitation | Mid |