## Allegheny County Department of Human Services Request for Proposals Q&A

RFP for Housing and Healthcare Coordinated Programs for U.S. Department of Housing and Urban Development (HUD) 2021 Bonus Funding

## October 4, 2021

1. Is this RFP only for new PSH units? We presently have PSH units and were wondering if we could apply only to provide collaborative healthcare system services for these existing units.

The bonus funding must be used to bring new units to the Continuum of Care (CoC). It cannot apply to just the expansion of services.

2. The outcomes for the PSH part are detailed as shown on page 9 and 10 of the RFP yet the outcomes for healthcare appear less defined as shown in the one paragraph at the end of Section 2: E-Performance Outcomes for Both Program Types. Are there more detailed outcomes expected (% referred to mental health provider, % who attended mental health assessment, etc.)?

There is not a specific set of outcomes for health care type programs. Proposers can explore and be creative with them.

3. On page 11 of the RFP you note no more than 3.5% may be used for administrative expenses yet on page 13 of Response Form on the Summary Budget you note up to 7% - please clarify.

HUD allows for 7% of the awarded grant to be used for administration expenses. That 7% is split between DHS and the Successfully Proposer at 3.5% each.

4. From the way in which the RFP is written, it appears that we would qualify for the PSH Program because we would be offering "facility-based housing units"; but not scattered site housing units. We assume that scattered site housing units would, at the very least, provide homeless people with their own apartments. What is the definition of "facility-based housing units"? What we currently offer are rooms in Transitional Living Facilities, with shared bathrooms, kitchens and living spaces. Sometimes these rooms are single rooms for one person and sometimes they are shared rooms, with no more than 2 people to a room. The majority are shared rooms. Would these rooms qualify for the PSH Program?

There are two types of PSH programs: facility-based PSH programs and scattered-site PSH programs. Facility-based PSH program operate long-term housing, with no time limit, within a pre-determined facility. They often have on-site staff support to provide ongoing case management services. Scattered-site PSH programs operate tenant-based long-term housing, with no time limit, in a scattered-site unit within the community of the client's choosing. The main difference between these two types of PSH programs is that one locates clients within a

pre-determined facility and the second one locates clients in individual units within the community. Communal living is allowed for facility based PSH programs, but PSH does not allow for a transitional housing model. The Successful Proposer must serve clients with a housing first model on a long-term basis (see also question 6).

5. It appears that we would not qualify for the RRH program because the rental assistance would be for "tenant-based scattered site units". However, our experience demonstrates that "Rapid Rehousing" might include Transitional Living Facilities and not necessarily individual tenant-based units.

RRH does not allow facilities of a transitional housing model. RRH has a specific requirement to be scattered-site tenant units that are housing first and provide participants with short-term to medium-term rental assistance (0-24 months).

6. There is a clear definition of term for the RRH Program - short-term (Up to 3 months) and medium-term (4-24 months). What is the term for the PSH Program? It does not appear to be defined in the RFP. Would it be up to one year?

There is no time-limit for an individual in a PSH program. PSH is a long-term program that serves a client with wrap-around services and rental assistance for as long as the client needs.

- 7. The RFP states that we can only request up to 3.5% of match, can we try to request more, or is that the absolutely max that we can request (3.5%)?
- 3.5% is the most you can request. Please see the response to question three.