

**Allegheny County  
Department of Human Services  
Request for Qualifications Q&A**

RFQ for Staff Augmentation Services for Information Technology (IT), Data Management and Data Analysis

<b>December 9, 2022</b>
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#	Question	Response
1	<b>What is the estimated budget for this project?</b>	This is an ongoing service that does not have a defined budget. DHS will consider all proposed costs for reasonableness and will negotiate the final budget and contract terms with the Successful Applicant(s). Staff will be identified and placed according to our needs and at our discretion.
2	<b>Hello, I have a certified WBE/DBE. Can I submit a response as my firm alone? Is it required to also find an MBE and SDVOB in order to submit a response and qualify?</b>	You may count yourself towards the one of goals. If you are already certified as a Woman Business Enterprise, you must make a good faith effort to meet the Minority Business Enterprise goal. Conversely, if you are already certified as a Minority Business Enterprise, you must make a good faith effort to meet the Woman Enterprise goal. If you are registered as both, you must choose one to count towards the contract goals. You cannot cover both.
3	<b>How many vendors will be awarded?</b>	The County intends to enter into a three-year Agreement with one or more Successful Applicant(s) to provide IT Staff Augmentation Services on a Time and Material (T&M) Contract. However, the issuance of this RFQ does not obligate the County to qualify or enter into an Agreement with any Applicant or select any proposed candidate of a Successful Applicant(s).  The final number of Successful Applicant(s) will ultimately be determined based on the Applications received and at the County's discretion.
4	<b>What is the tentative start date of this engagement?</b>	That is to be determined with the Successful Applicant(s) and contingent upon completion of the County's internal Executive Action process and negotiation of the final contract terms and budget.

5	<b>If there is an incumbent for this contract, is the incumbent eligible to submit the proposal again?</b>	Vendors currently contracted with Allegheny County to source IT staff for DHS do not need to submit an Application in order to continue their contract.
6	<b>Are there any pain points or issues with the current vendor(s)?</b>	We would like to grow and diversify our pool of IT Staff Augmentation vendors to fulfill our IT staffing needs.
7	<b>Is there any mandatory subcontracting requirement for this contract? If yes, Is there any specific goal for the subcontracting?</b>	No, there is no mandatory subcontracting requirement for this RFQ.
8	<b>If the proposed candidates are not available at the time of award, will the agency allow us to provide replacement personnel with similar or more skill sets?</b>	Yes. The sample resumes are not required to be from candidates ready for placing. They are to demonstrate the type of candidates you would seek to place for each position.
9	<b>Are hourly rate ranges acceptable?</b>	Yes, Applicants may propose hourly rate ranges. Pricing fee structure should be described in response to question five on the Response Form. The final rates will be determined with the Successful Applicant(s).
10	<b>Do we need to submit the actual resumes for proposed candidates or can we submit the sample resumes?</b>	We would like Applicants to submit de-identified resumes from previous relevant experience. Please also see the response to question eight.
11	<b>What will be the estimated annual budget for this project?</b>	Please see the response to question one.
12	<b>We understand that it is a multi-award contract, can you please confirm the total number of vendors to be awarded this contract?</b>	Please see the response to question three.
13	<b>How will job requests be shared among multiple awarded vendors?</b>	Please refer to Section 6: What Happens after an Applicant is Qualified. Job requests issued by Task Order will be shared through Bonfire to all qualified vendors.

14	<b>Will all job requests be shared among all awarded vendors simultaneously?</b>	Job requests issued by Task Order will be shared to all qualified vendors simultaneously.
15	<b>Is there any ranking system for sharing job requests among awarded vendors such as primary bidder, secondary bidder, and then other awarded bidders?</b>	No. After qualification, DHS may select Qualified Applicants on an as-needed basis depending upon the circumstances and DHS's determination of its needs. DHS may use a sole source process to select a Qualified Applicant for a hiring need when appropriate or may issue a Task Order that requests resumes and bids from all Qualified Applicants.  Job requests issued by Task Order will be shared to all qualified vendors simultaneously.
16	<b>Can you share details from where we can get old RFP details?</b>	No. IT Staff Augmentation Services have not been competitively solicited by DHS before.
17	<b>Can you please share the email id/details where we can raise the public record request for old RFP?</b>	Open Record Requests can be made at <a href="https://www.alleghenycounty.us/open-records/index.aspx">https://www.alleghenycounty.us/open-records/index.aspx</a> . However, IT Staff Augmentation Services have not been competitively solicited by DHS before. Thus, there are no records to pull for this RFQ.
18	<b>Is it mandatory to provide references of public agencies? Please confirm.</b>	No, it is not mandatory, but we are interested in providers with organizational experience in the public sector.
19	<b>Would you be accepting references from large commercial entities?</b>	Yes.
20	<b>How many positions are required under this contract?</b>	That will be determined in accordance with the County's needs.
21	<b>What is average response time to provide resume of qualified resources?</b>	This has yet to be determined.
22	<b>Will you award this contract to the lowest responsive bidders? Please confirm.</b>	This contract will be awarded to a Successful Applicant(s) that demonstrates they can meet the criteria and requirements listed in the RFQ.
23	<b>Do we need to provide fully burdened hourly rate?</b>	DHS will consider all proposed costs for reasonableness and will negotiate the final budget and contract terms with the Successful Applicant(s).
24	<b>Do we need to provide markup percentage?</b>	You may, but it is not required.

25	<b>Will bidder be responsible for providing qualified staff and managing payroll of professionals or the Department will manage the projects? Please confirm.</b>	Yes, any Successful Applicant(s) will be responsible for providing quality staff and managing their payroll.
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<b>Amendments</b>
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**December 8, 2022, Amendment**

This RFP has been amended to correct a typo in the ‘Who can apply’ section that referenced readers to the incorrect section. Previously, this section referred readers to Section 6: What Happens after an Applicant is Qualified. Please see the correction below:

***Who can apply***

Anyone, including but not limited to non-profit organizations, for-profit organizations, small businesses and individuals, is eligible to submit an Application in response to this RFQ. Applicants do not need to have an existing contract with Allegheny County to apply, but they must meet all of Allegheny County's contractual requirements (see Section 7: Contract Requirements for Successful Applicants) and have the programmatic, financial and staffing capabilities to provide the Contracted Services.

<b>December 12, 2022</b>
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#	Question	Response
26	<b>Is this a new contract or are there any incumbents? If there is an incumbent, could you please let us know the incumbent name?</b>	The incumbent vendors are Computer Aid Inc. (CAI) and Great Lakes Behavioral Research Institute.
27	<b>If subcontracting is mandatory then can we replace a subcontractor after an award?</b>	Subcontracting is not mandatory.
28	<b>What is the current budget on the contract?</b>	Please see the response to question one.

29	<b>Is there any issue that the agency is currently facing with the incumbents?</b>	Please see the response to question six.
30	<b>We are a Virginia-based MBE firm certified by NMSDC, are we qualified to bid as an MBE?</b>	<p>Allegheny County accepts certifications by PA UCP (<a href="https://paucp.dbesystem.com/">https://paucp.dbesystem.com/</a>) and by others on a case-by-case basis. The County does not accept self-certifications. If you would like more information, please contact the Allegheny County Equity and Inclusion Department at <a href="https://www.alleghenycounty.us/equity-inclusion/index.aspx">https://www.alleghenycounty.us/equity-inclusion/index.aspx</a></p> <p>Prior to awarding the RFQ contract, Allegheny County’s Equity and Inclusion Department will review the Proposals and their accompanying MWDBE documentation to understand if the Proposer is demonstrating a good faith effort at helping to meet Allegheny County’s goals of 13% MBE contracts and 2% WBE contracts. If during their review, the Equity and Inclusion Department finds errors in your MWDBE documentation, they will contact you and help you correct them.</p>
31	<b>Can you please share the list/directory of qualified VOSB firms?</b>	<p>We do not have one.</p> <p>Allegheny County has Veteran Owned Small Business (VOSB) goals of 5% participation and expects that Successful Proposers will make a “good faith effort” in assisting the County in meeting this goal. The good faith effort means to pass on those percentages to the organizations you subcontract with for inventory and services such as office supplies or janitorial services. If a Proposer is successful in contracting with a VOSB, they must include a copy of the VOSB’s DD 214 discharge form. If you do not meet this percentage, you should request a waiver. The VOSB Participation Statement and Waiver are available at <a href="https://www.alleghenycounty.us/Human-Services/Resources/Doing-Business/Solicitations-(RFP/RFQ/RFI).aspx">https://www.alleghenycounty.us/Human-Services/Resources/Doing-Business/Solicitations-(RFP/RFQ/RFI).aspx</a> under “Required documents”.</p>

32	<b>If not, can you please share the list/directory of qualified MBE/WMBE?</b>	Allegheny County accepts certifications by PA UCP ( <a href="https://paucp.dbesystem.com/">https://paucp.dbesystem.com/</a> ) and by others on a case-by-case basis. The County does not accept self-certifications. If you would like more information, please contact the Allegheny County Equity and Inclusion Department at <a href="https://www.alleghenycounty.us/equity-inclusion/index.aspx">https://www.alleghenycounty.us/equity-inclusion/index.aspx</a>
33	<b>Can you provide the names of the two vendors that are currently providing IT Staff Augmentation Services for Allegheny County?</b>	Please see the response to question 26.
34	<b>With the two current vendors, are there any issues with these two current vendors that is causing Allegheny County to release this new Stat Augmentation Services RFQ?</b>	Please see the response to question six.
35	<b>It is our understanding that we are only required to submit RFQ Response Form and the following attachments as our response: Partner commitment letters, if applicable Sample Candidate Resumes: Application Specialist (2) Sample Candidate Resumes: Analyst III (2) Sample Candidate Resumes: IT Server Engineer (2) W-9 MWDBE and VOSB documents  Please confirm.</b>	Confirmed.
36	<b>It is our understanding that the candidates' resumes are not part of the Response Form's page limit. Please confirm.</b>	Confirmed.
37	<b>We are MBE certified from National Minority Supplier Development Council. Are we eligible to self-perform the 13% MBE goal for this RFQ?</b>	Please see the response to questions two and 32.

38	<b>Which certifying agencies should the eligible M/WBEs and VOSBs be certified from?</b>	Please see the response to questions 31 and 32.
39	<b>Page 12 of the RFQ says, "All Applicants must complete Section 1 – Contact Information and attach their MWDBE Diversity Plan (see Section 4 – Sample Diversity Policy)." and the page 4 of RFQ Response Form says, "Every Organization/Individual contracting with or proposing to contract with DHS must submit their own Diversity Policy upon contract initiation and/or renewal." Please clarify if we are required to submit Diversity Policy/Plan with our response or upon contract initiation.</b>	<p>The requirement you are referencing on page 12 is in accordance with completing the MWDEB documentation, which is required documentation upon submittance of your application. MWDBE documentation is required by the County's Equity and Inclusion Department.</p> <p>The latter request you are referencing from the Response Form is part of Allegheny County's Department of Human Services (DHS) contracting process.</p> <p>These are two different departments and processes. Hence the documentation may be required for both.</p>
40	<p><b>"5. Describe your fee pricing and structure for IT Staff Augmentation Services."</b></p> <p><b>1. What information does the County seek in response to this question?</b></p> <p><b>2. Is the County looking for hourly bill rates or mark-up fees?</b></p>	We are seeking a description of your fee pricing and structure in accordance with the hourly rates listed in 'Billable Rate Per Hour' chart. You may include mark-up fees, but they are not required at this time.
41	<b>Could you please share current Supplier's pricing and Proposals?</b>	Please see the response to question 16.
42	<b>Please provide the contact lists of the Vendors interested in subcontracting.</b>	There are currently no contacts listed as no prospective Applicants have made their information available for viewing. If any do, you will see their contact information there.
43	<b>Is this a new initiative? If not, please provide the names of the current vendor(s) providing the services.</b>	Please see the response to question 26.
44	<b>Please confirm if we can get the proposals or pricing of the incumbent(s).</b>	Please see the response to question 16.

45	<b>Are there any pain points or issues with the current vendor(s)?</b>	Please see the response to question six.
46	<b>Please confirm the anticipated number of awards.</b>	Please see the response to question three.
47	<b>Is the Staff Augmentation Services for Information Technology, Data Management and Data Analysis RFQ is related at all to the Temporary Staffing effort that was mentioned in the Q2 2021-Q12022 Buying Plan?</b>	No.

<b>December 15, 2022</b>
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#	Question	Response
48	<b>Could you please share the name of Current Suppliers (who are currently providing services to Agency)?</b>	Please see the response to question 26.
49	<b>Could you please explain Act 33 and 34 clearances and if these are needed for proposal submittal or only if selected?</b>	Act 33 is the Pennsylvania Child Abuse Clearance and Act 34 is the Pennsylvania Access to Criminal History Clearance. These are clearances necessary for a DHS employee. They are not required at this time.
50	<b>Has this bid been given a number, as mentioned in the subject above: DHSRFQ-001.</b>	Yes, that is the number we have assigned to the bid through Bonfire.
51	<b>Is this Bid amended once?</b>	Yes, this bid has been amended once. Please see the Q&A for further detail. The Q&A is available on our solicitations webpage at <a href="https://www.alleghenycounty.us/Human-Services/Resources/Doing-Business/Solicitations-(RFP/RFQ/RFI).aspx">https://www.alleghenycounty.us/Human-Services/Resources/Doing-Business/Solicitations-(RFP/RFQ/RFI).aspx</a> or through our Bonfire Portal on the RFQ Opportunity Page.



52	<b>As a new vendor, we have applied on-line for a Supplier registration about a week back but not received a response so far. The Supplier Registration number is required by us to be mentioned on “Vendor Creation Form”.</b>	The Vendor Creation form is not required to be completed or submitted for this RFQ at this time.  Additionally, the Supplier Registration Number is for internal use and not meant to be provided by the Applicant.
53	<b>To de-identify a resume, which item to use, like, whether the name, address, zip code or any other?</b>	Yes, please deidentify and relevant personal contact or reference information.
54	<b>Is a bid re-compete of an ongoing contract? If yes, then please share the details of the incumbent.</b>	IT Staff Augmentation Services have not been competitively solicited by DHS before. However, the incumbent vendors are Computer Aid Inc. (CAI) and Great Lakes Behavioral Research Institute. We are still gathering information about the contract details we can provide.
55	<b>How many vendors does the agency intend to award?</b>	Please see the response to question three.
56	<b>Do you need actual resumes or sample resumes?</b>	Please see the response to question 10.
57	<b>What will be the annual monetary spent value of the contract?</b>	Please see the response to question one.

58	<b>Is MWDBE goal is mandatory?</b>	Yes.
59	<b>Would we be able to use subcontractors, if needed, to help fill a need?</b>	Yes, Applicants may apply with subcontractors. If an Applicant is including a subcontractor(s) in their Proposal, they must also submit a Partner Commitment Letter(s).

**January 5, 2023**

#	Question	Response
60	<b>Could you please share the previous spending on this contract, if any?</b>	The spending on the last contract was approximately \$3.3M, excluding contractor admin fees.
61	<b>Could you please let us know how many positions were filled in the last contract? and how many positions do we expect in the current contract?</b>	There were 42 positions filled during the last contract. The number of positions to be filled under the next contract will ultimately be determined by our needs and at our discretion.
62	<b>What was the previous spent on the contract?</b>	Please see the response to question 60.
63	<b>How many positions are currently open?</b>	The current number of open positions is undefined and will be determined in accordance with our needs and at our discretion.
64	<b>How many positions are currently used in a single day? Please give rough estimate.</b>	This number varies due to demand and turnover.

65	<b>Can you please let us know the previous spending of this contract?</b>	Please see the response to question 60.
66	<b>Could you provide a sample contract for these services with the County?</b>	No. This is an ongoing service that does not currently have a defined budget. DHS will consider all proposed costs for reasonableness and will negotiate the final budget and contract terms with the Successful Applicant(s).
67	<b>What would be the shift timings for the given positions?</b>	Shift times will be determined with the Successful Applicant(s) and by the position(s) requested.
68	<b>What would be the estimated hours for given positions?</b>	Hours per week will be determined with the Successful Applicant(s) and by the position(s) requested.
69	<b>Please confirm minimum guaranteed hours per week for these positions.</b>	Please see the response to question 68.
70	<b>What is weekend and holiday shift work rate policy of County such as 1.5-time standard hourly rate? Please confirm.</b>	Weekend and holiday shift work policy will be determined with the Successful Applicant(s).
71	<b>Are there any incumbent companies that currently provide these services to the agency? If yes, who are they?</b>	Please see the response to question 26.
72	<b>Is there any forecasted/approved budget for this opportunity?</b>	No. Please see the response to question one.

73	<p><b>In the response form, under "Certification" states "I have read the standard County terms and conditions for County contracts and the requirements for DHS Cyber Security, EEOC/Non-Discrimination, HIPAA and Pennsylvania's Right-to-Know Law." Please provide the standard County terms and conditions for county contracts, requirements for DHS Cyber Security, EEOC/Non-Discrimination, HIPAA and Pennsylvania's Right-to-Know Law.</b></p>	<p>Please refer to Section 7: Contract Requirements for Qualified Applicants.</p>
74	<p><b>RFP Page 8: Please explain what information is required to be included in the "partner commitment letter"</b></p>	<p>A partner commitment letter should contain signed authorization from the partner organization that acknowledges their intent to partner with your organization to provide the required contracted services.</p>
75	<p><b>RFP Page 6 Section 2: "Successful Applicants must detail their administrative charges for the staff placed." Please define what the county considers administrative charges.</b></p>	<p>DHS will consider all proposed administrative costs for reasonableness and will negotiate the final budget and contract terms with the Successful Applicant(s).</p>

76	<p><b>With reference to Exhibit C, may we know whether to get the insurance certificate in following name and whether there are any verbiages required: Allegheny County Department of Human Services One Smithfield Street Pittsburgh, PA 15222</b></p>	<p>The appropriate department name or address may vary. Our contracts unit will provide the necessary information to the Successful Applicants during the contracting and negotiation phase.</p>
77	<p><b>We are applying as a S-Corporation, with two partners. Do we need a "Partner Commitment Letter" to submit?</b></p>	<p>Yes, you will need partner commitment letters for the two agencies you plan to partner with.</p>
78	<p><b>We are certified by GMSDC (An NMSDC) as a Minority Business Enterprise. Is this certificate recognized or acceptable to DHS?</b></p>	<p>Please see the response to question 30.</p>
79	<p><b>Is the final submission to be made by uploading: Completed Response Form, resumes of two profiles for the three positions specified, completed/signed W-9 form, Diversity certificate and Partner Commitment letter, if applicable?</b></p>	<p>Correct.</p>

80	<b>May we please know the location of link, where we need to click to upload Our application and documents required by DHS, for final submission Thank you</b>	Applications must be submitted electronically by logging into or creating an account on Bonfire at <a href="https://allegHENYcountyDHS.bonfirehub.com">https://allegHENYcountyDHS.bonfirehub.com</a> and uploading the required submission documents to the IT Staff Augmentation RFQ Opportunity Page at <a href="https://allegHENYcountyDHS.bonfirehub.com/opportunities/78896">https://allegHENYcountyDHS.bonfirehub.com/opportunities/78896</a> .
81	<b>Do the MWDBE and VOSB goals require the businesses to be located in (or have an office in) Pennsylvania or can they be located anywhere in the US?</b>	Please see the responses to questions 30 and 31.
82	<b>Hello, for partners/subs, do we only need a partner commitment letter and no other partner details? Is there a preferred format for the letter?</b>	Yes, currently, that is all you need to provide. We do not have a preferred format. Please also see the response to question 74.

**January 6, 2023**

#	Question	Response
83	<b>In order to be responsive, is it mandatory to have physical office in Allegheny County or in the state of Pennsylvania? Please confirm.</b>	Applicants located outside of Allegheny County, or the United States are welcome to apply. Any Successful Applicant(s) must meet all of Allegheny County's contractual requirements (see Section 7: Contract Requirements for Successful Applicants) and have the programmatic, financial and staffing capabilities to provide the Contracted Services.
84	<b>Can you please share shift timings and location of services?</b>	Shift timings and location will be determined by the position we're seeking to place.

85	<b>Is it entirely onsite work or can it be done remotely to some extent / Does the services need to be delivered onsite or is there a possibility for remote operations and performance?</b>	There is a possibility for remote work depending on the position(s) requested, the type of work and at the County's discretion.
86	<b>Will the agency be giving any preference to local vendors? Please confirm.</b>	DHS will give preference to applicants that can best perform the services requested in the RFQ.
87	<b>Is there any preference given to the local vendor?</b>	Please see the response to question 86.
88	<b>Could you provide a sample contract for these services with the County?</b>	No. This is an ongoing service that does not have a defined budget. DHS will consider all proposed costs for reasonableness and will negotiate the final budget and contract terms with the Successful Applicant(s).
89	<b>Can you please tell us where we can see the records for the old contract?</b>	Please see the response to question 88.
90	<b>What background checks are required for temporary staff?</b>	The County may require you to be drug tested or provide ACT 33 and 34 documentation prior to being assigned to work on their premises.

**January 12, 2023**

#	Question	Response
91	<b>Please confirm that the Intent to Bid Due Date: Feb 1st 2023, 3:00 PM EST is still in effect or will there be an extension?</b>	The Deadline for Submissions is February 1, 2023, 3:00 PM EST. There will not be an extension.
92	<b>We are a WBE- Women Business Enterprise firm certified by Sam.gov. Please let me know if it is mandatory to fill out the Section 2 – MWDBE PARTICIPATION STATEMENT under "Allegheny County DHS Combined MWDBE Form".</b>	Yes, according to the RFP, all Applications must include a completed Allegheny County DHS Combined MWDBE Form and supporting documents, including Section 2.

93	<b>In the Section 1: Contact Information, there is an item mentioned under "Contract Renewal" : MPER CONTRACT ID. May we know if it is for the existing Vendors already contracted by the DHS or is it something different, please?</b>	Yes, the MPER CONTRACT ID is for existing Vendors if they are responding to this RFP. This RFP is open to new and existing Vendors.
94	<b>Does County accept the certification by 'National Minority Supplier Development Council (NMSDC)'?</b>	Please see the response to question 30.
95	<b>The RFP states (on page 12) that "For contracts under \$100,000, VOSB vendors shall be exempt from all bonding requirements." Does this follow that for contracts over \$100,000, VOSB vendors will be subject to all bonding requirements?</b>	Yes.

<b>January 23, 2023</b>
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#	Question	Response
96	<b>We are an MWBE Certified from the State of NJ? Can we use our MBE certificate towards the MBE goal?</b>	Please see the response to question 30.
97	<b>Please advise if you need the name and location of the resources whose sample resumes are being submitted?</b>	Please see the response to question 10.
98	<b>Please Confirm whether the two de-identified resumes asked in the Sample Candidates section of the response form counts in the page limit of 10 or not.</b>	Please see the response to question 36.



99	<b>According to the QAs received the subcontracting is not mandatory, although the client has specified goals in the RFP document. Could you please re-confirm from the client that we can submit the forms with “Not Applicable” mentioned on it if we are not taking any sub and this will not count in the evaluation.</b>	Confirmed. Subcontracting is not mandatory to respond to this RFQ and will not affect consideration for qualification.
100	<b>It is really difficult for us to find VOSB subcontractors. If we waive the VOSB goal, is there a reduction in points during the evaluation?</b>	No.
101	<b>Please provide a list of WBE and VOSB subcontractors or link to find subcontracting directory</b>	Please see the responses to questions 30 and 31.
102	<b>Out of mentioned staffing positions, what are the most filled positions? Please share.</b>	Analyst positions.
103	<b>How many resources are currently engaged in the current contract?</b>	There are two current vendors. Please also see the responses the questions 1, 26 and 88.
104	<b>Please confirm that the Intent to Bid Due Date: Feb 1st, 2023, 3:00 PM EST is still in effect or will there be an extension?</b>	The Application due date is Wednesday, February 1, 2022, at 3:00 pm. There will not be an extension.
105	<b>We are a WBE- Women Business Enterprise firm certified by Sam.gov. Please let me know if it is mandatory to fill out the Section 2 – MWDBE PARTICIPATION STATEMENT under "Allegheny County DHS Combined MWDBE Form".</b>	Please see the responses to questions 2 and 30.

**January 23, 2023**

#	Question	Response
106	<b>How many positions were used in year 2021 and 2022?</b>	Under the current contract, there have been 42 positions used. In the contract year ending June 30, 2022, there were 37 positions used.

107	<b>Can you please share the no. of positions served in previous years under this contract?</b>	Please see the response to question 106.
108	<b>When was the existing contract started, and what is the annual monetary spent value of the current contract since inception?</b>	The existing contracts with CAI and Great Lakes began July 1, 2022, and the contract value totaled \$3.3M in salaries (not including benefits and contractor admin fees).
109	<b>Can you please share the amount of business each vendor did under this contract in previous years?</b>	For the July 2022-June 2023 contract year, Great Lakes augmented IT staff for DHS with 26 positions totaling \$1.9 million in salaries. Computer Aid Inc. (CAI) augmented IT staff with 16 positions for \$1.4 million in salaries. For the prior year (2021-22), the comparable figures were: Great Lakes: 25 positions for \$1.7 million in salaries; and CAI: 12 positions for \$700,000 in salaries.
110	<b>Who is current incumbent on this contract and how long they have been serving?</b>	The incumbent vendors are Computer Aid Inc. (CAI) and Great Lakes Behavioral Research Institute. CAI has been providing IT Staff Augmentation Services for 9 years, and Great Lakes Behavioral Research Institute has been providing IT Staff Augmentation Services for over 20 years.
111	<b>Are we required to provide benefits to our temporary staff? If yes, what minimum benefits must we provide?</b>	The Benefit structure will be determined with the Successful Applicant(s) in the contract negotiation phase.
112	<b>What are the historical volumes of spending annually in the program?</b>	The existing contracts began July 1, 2022, and the contract values totaled \$3.3M in salaries (not including benefits and contractor admin fees). Please also see the response to question 109.