

Allegheny County
Department of Human Services
Request for Proposals Q&A
RFP for an Emergency Shelter for Individuals Who Are Chronically Homeless or At-Risk of
Chronic Homelessness

November 14, 2017

We have amended the RFP and Response Form to reflect these changes, as detailed below:

Section 3, A. Organizational Experience

- Track record working with Coordinated Entry **or with a system of admissions to a service that prioritizes those with the highest level of need** (5 points)

Response Form

7. Describe your organization's experience working with Coordinated Entry **or with a system of admissions to a service that prioritizes those with the highest level of need.**

December 7, 2017

1. In section 2.3. F, Performance Outcome Goals on page 13 of RFP, the fourth bullet states, "85% or more clients exit to permanent housing (including RRH or PSH, as defined by HUD)." Does this 85% solely focus on the clients who would utilize the emergency shelter and actually meet the criteria for RRH or PSH as defined by HUD? It is possible for clients to utilize the shelter but would not meet criteria for these HUD programs.

This is a system-wide performance goal. It applies to all clients served in a program, regardless of their eligibility for RRH or PSH. Permanent housing is a much larger category than only RRH or PSH. It includes, but is not limited, to RRH and PSH. Currently, shelters in the CoC overall document 25-30% success exiting clients to permanent housing. This is a baseline upon which the entire shelter system is working to improve.

2. The fifth bullet states, "5% or less data missing in HMIS." Are responses such as "client does not know" or "client chose not to answer" included as missing data elements?

Yes, they do.