



# **Allegheny County Department of Human Services**

## **2020 Community Services Block Grant (CSBG) Report**

Prepared by John Litz, MSW, NCRT  
March 4, 2021

## Allegheny County Department of Human Services

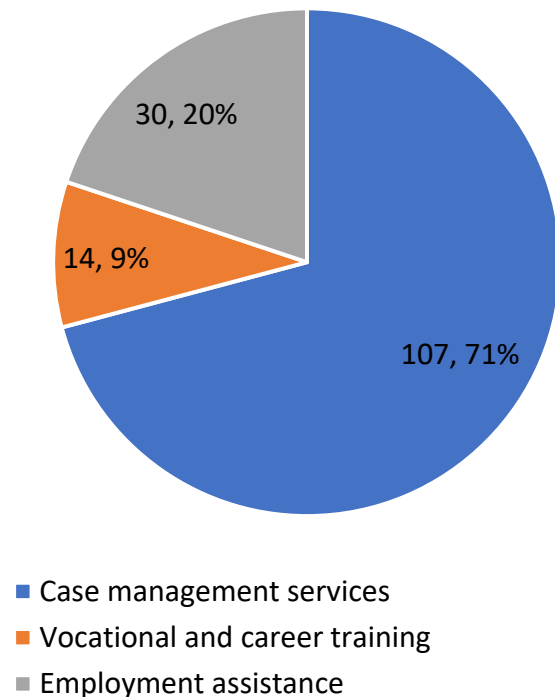
### 2020 Community Services Block Grant (CSBG) Report

- This report includes 2020 data for Allegheny County Department of Human Services (DHS) and service providers under the Community Services Block Grant (CSBG)
- CSBG funding totaled \$1,396,589 in 2020. CSBG funding included \$1,187,117 in formula funds, \$35,136 in emergency discretionary funds, and \$174,336 in CARES Act supplemental funds
- CSBG formula funds supported self-sufficiency case management services, vocational and career preparation services, employment assistance services, tax preparation services, and community initiatives
- CSBG emergency discretionary funds supported food distribution services
- CSBG CARES Act supplemental funds supported career and workforce expansion services and basic needs/emergency assistance services

# Allegheny County Department of Human Services

## 2020 Community Services Block Grant (CSBG) Report – Formula Funds

### Self-Sufficiency Program – Number of Persons Served

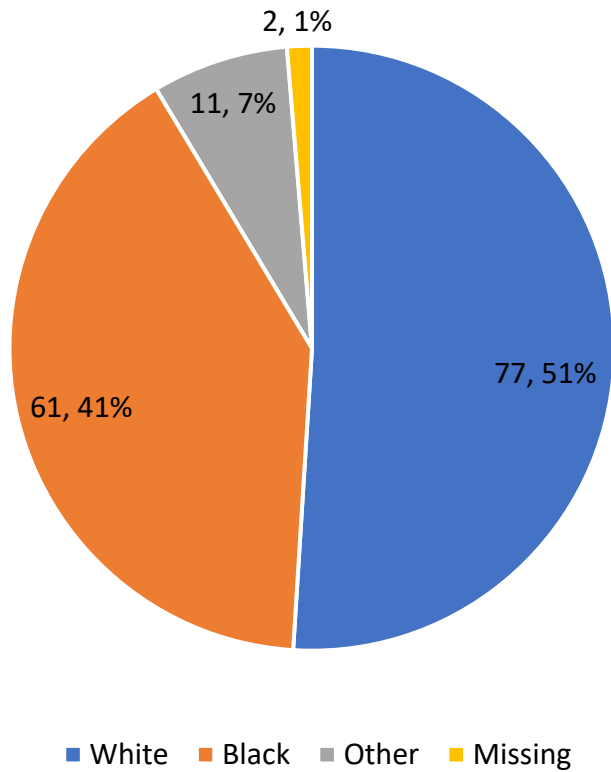


- Self-Sufficiency Program served 151 unduplicated persons
- The program goal is for persons to achieve stability and economic security
- Case management services were provided by Allegheny Valley Association of Churches, Human Services Center, North Hills Community Outreach, Rainbow Kitchen
- Vocational and career training services were provided by CCAC MOST which transitioned to CCAC Career Prep and Training
- Employment assistance services were provided by Mon Valley Initiative

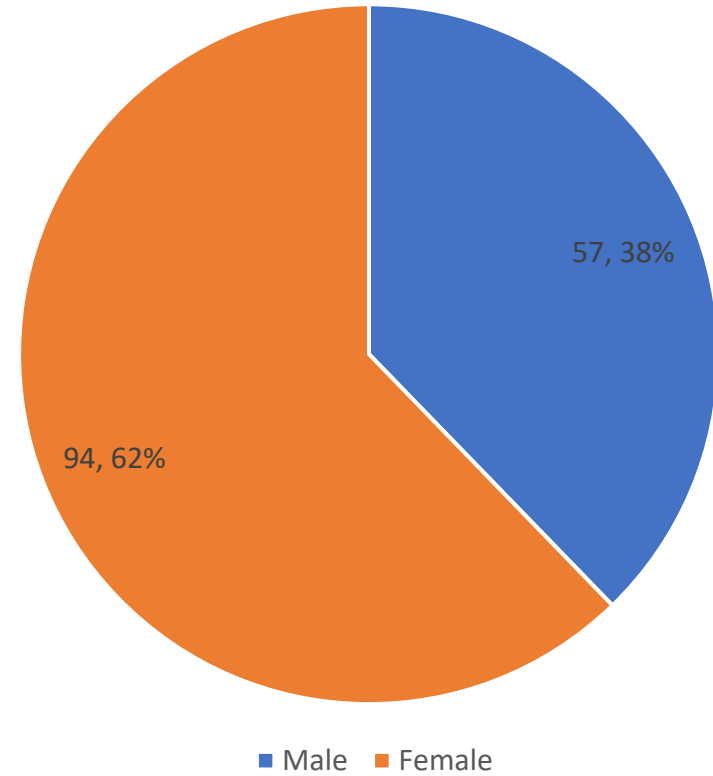
# Allegheny County Department of Human Services

## 2020 Community Services Block Grant (CSBG) Report

### Self-Sufficiency Program – Race



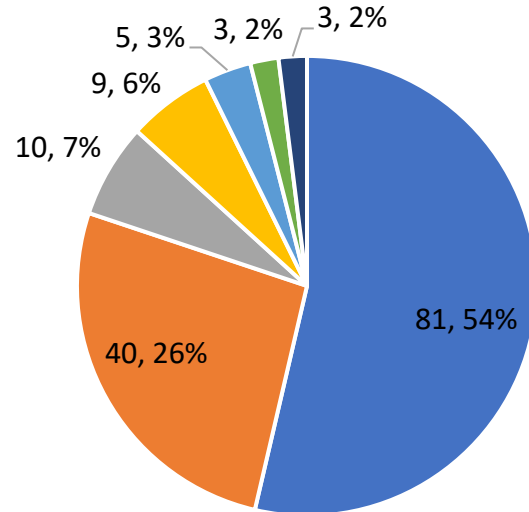
### Self-Sufficiency Program – Gender



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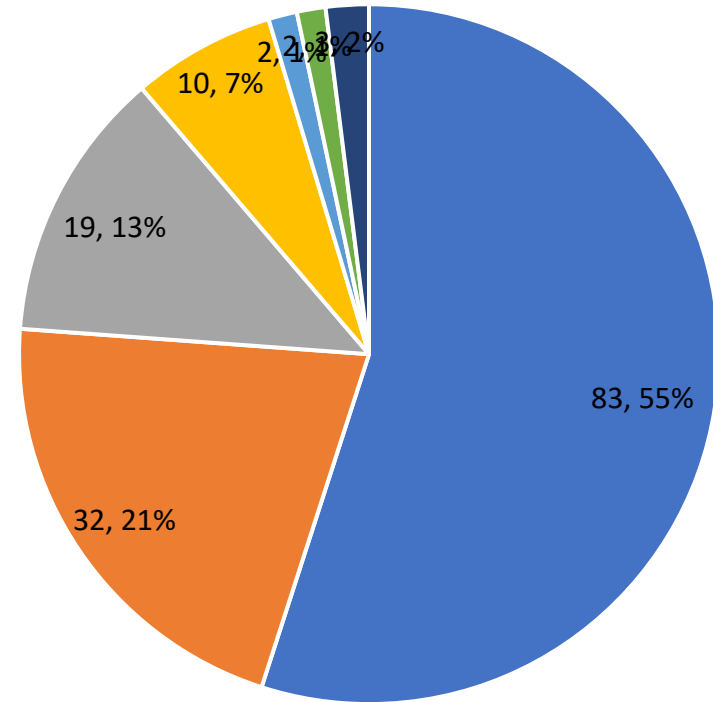
## 2020 Community Services Block Grant (CSBG) Report

### Self-Sufficiency Program – Household Type



- Single Person
- Single Person Female
- Two Parent
- Two Adults
- Multi Generational
- Single Parent Male
- Missing

### Self-Sufficiency Program – Household Size

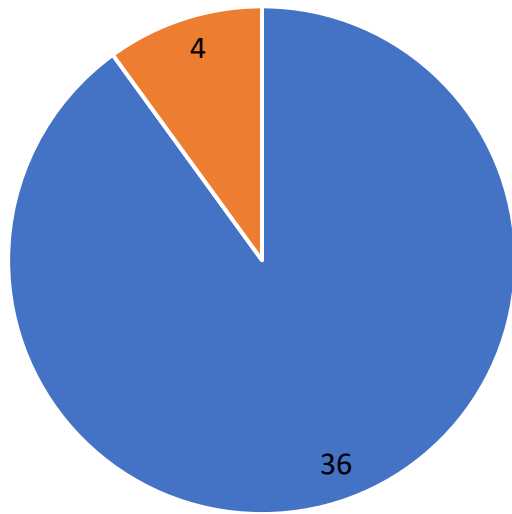


- One
- Two
- Three
- Four
- Five
- Six
- Not Reported

# Allegheny County Department of Human Services

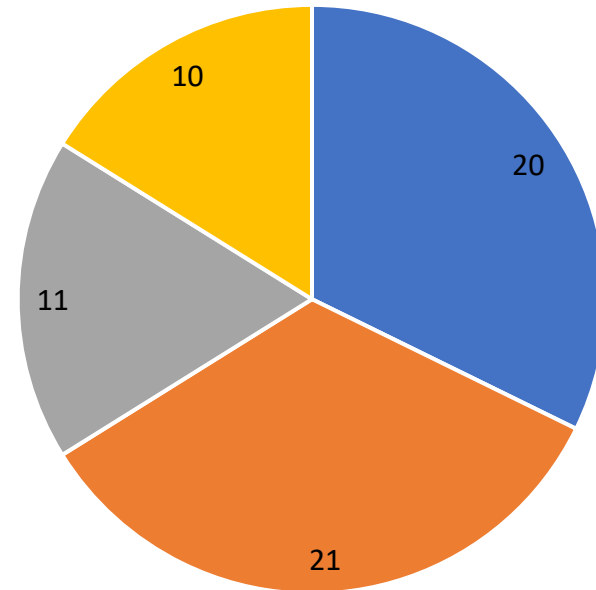
## 2020 Community Services Block Grant (CSBG) Report

### Self-Sufficiency Program – Employment Outcomes



- Unemployed and obtained employment
- Underemployed and obtained employment

### Self-Sufficiency Program – Income and Asset Building Outcomes

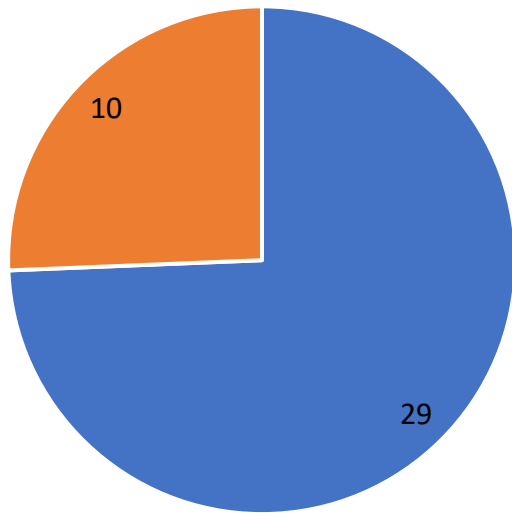


- Improved financial well-being
- Meet basic needs for 90 days
- Increased savings
- Improve credit score

# Allegheny County Department of Human Services

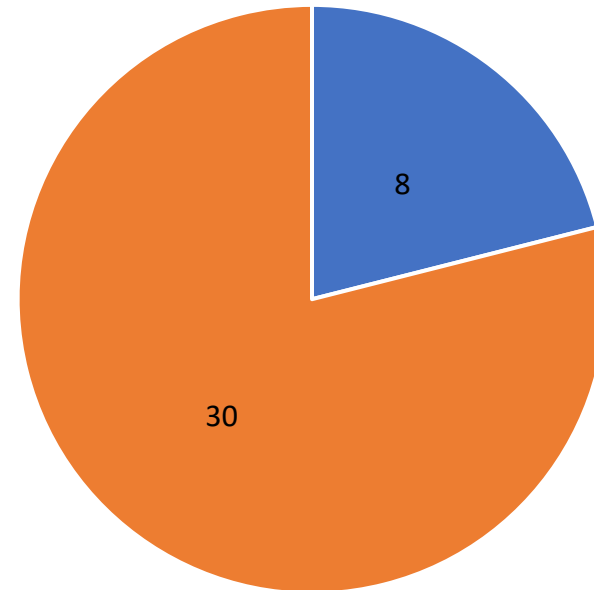
## 2020 Community Services Block Grant (CSBG) Report

### Self-Sufficiency Program – Education and Cognitive Outcomes



- Working towards credential or certification towards employment
- Achieved credential or certification towards employment

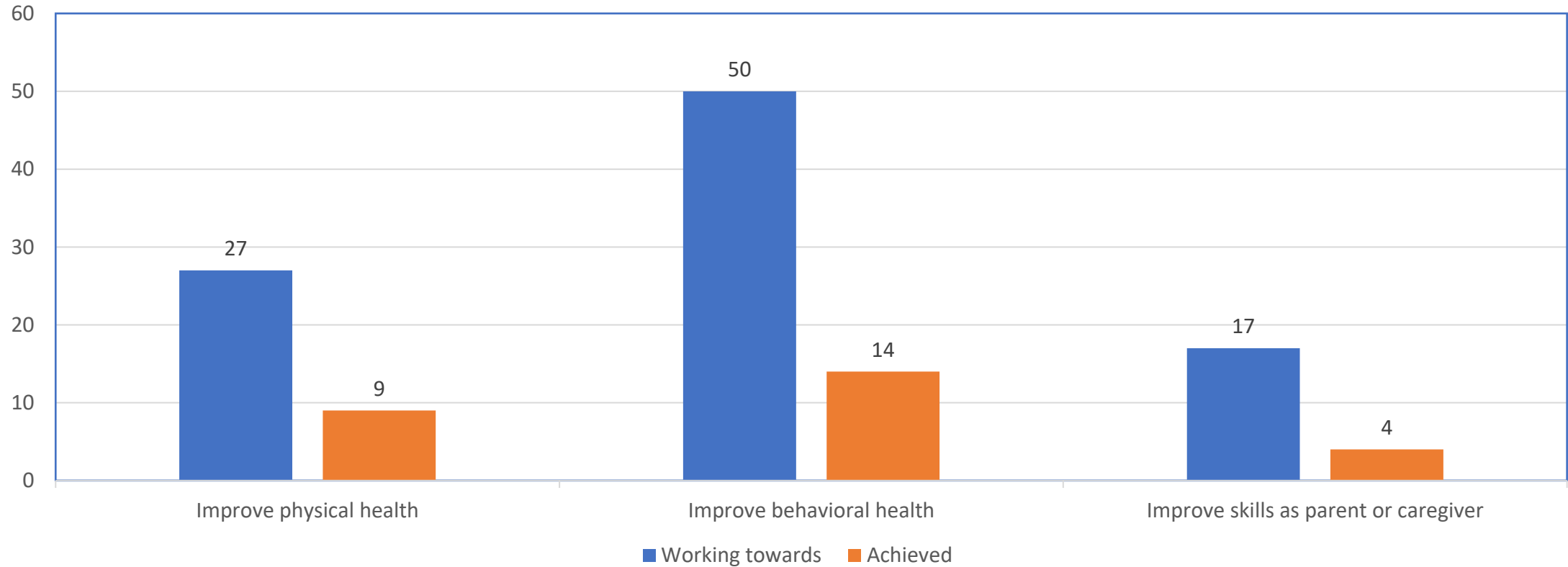
### Self-Sufficiency Program - Housing Outcomes



- Obtain safe and affordable housing
- Maintain safe and affordable housing

**Allegheny County Department of Human Services**  
2020 Community Services Block Grant (CSBG) Report

Self-Sufficiency Program – Health Outcomes

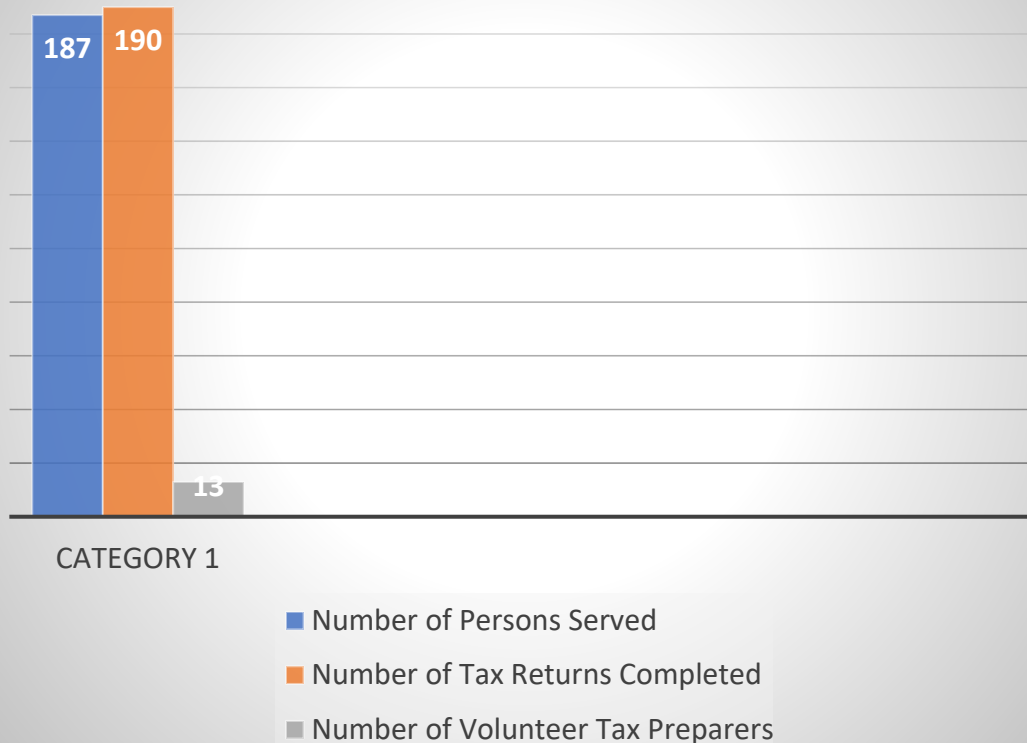




# Allegheny County Department of Human Services

## 2020 Community Services Block Grant (CSBG) Report – Formula Funds

### DHS Tax Preparation Program

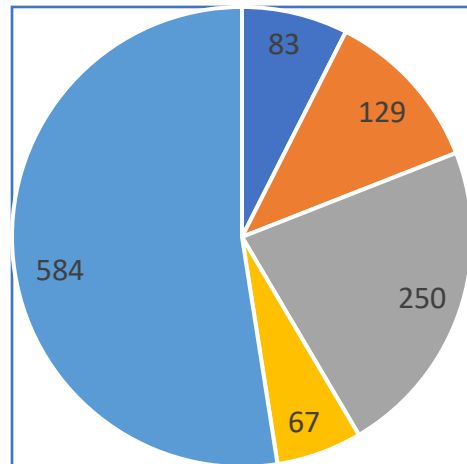


- Tax Preparation Program is an Internal Revenue Service (IRS) certified Volunteer Income Tax Assistance (VITA) site
- The program is a member of the Free Tax Preparation Coalition coordinated by United Way of SW PA
- 13 certified volunteer tax preparers, an intern, and a program coordinator served 187 persons completing 190 tax returns
- Persons served by the program received \$376,540 in federal refunds and \$15,472 in state refunds
- The Earned Income Tax Credit federal tax refund was \$161,000
- Tax Preparation Program partnered with Housing and Homeless Services resulting in 364 persons filing for an economic stimulus payment of \$1,200 under the federal CARES Act

# Allegheny County Department of Human Services

## 2020 Community Services Block Grant (CSBG) Report – Formula Funds

Community Initiatives – Number of Persons Served



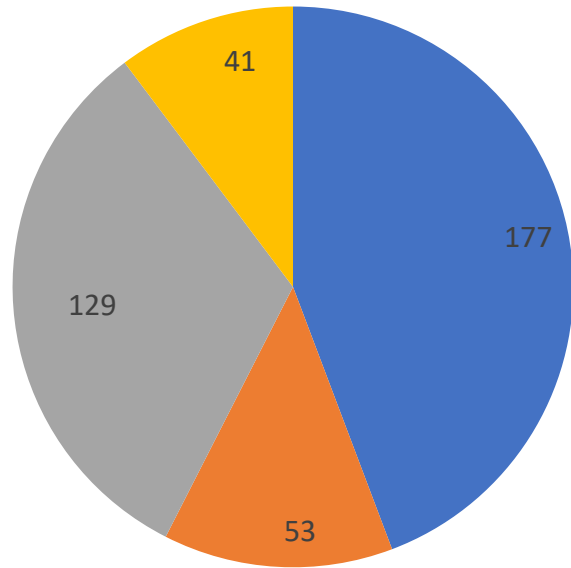
- Transportation Assistance
- Hilltop Health Hub
- Financial Workshops
- Trained Human Services Workers
- Mon Valley Tax Preparation

- 83 persons received transportation assistance to obtain or retain employment
- Transportation assistance most often included car repairs, car and insurance payments, assistance with costs of public transportation, AAA memberships
- Hilltop Health Hub provided primary pediatric care to 129 children and increased access to care in local neighborhoods
- Financial workshop served 250 persons in the Mon Valley and surrounding communities
- Mon Valley tax preparation program served 584 persons
- Financial training was provided to 67 staff from human services agencies

# Allegheny County Department of Human Services

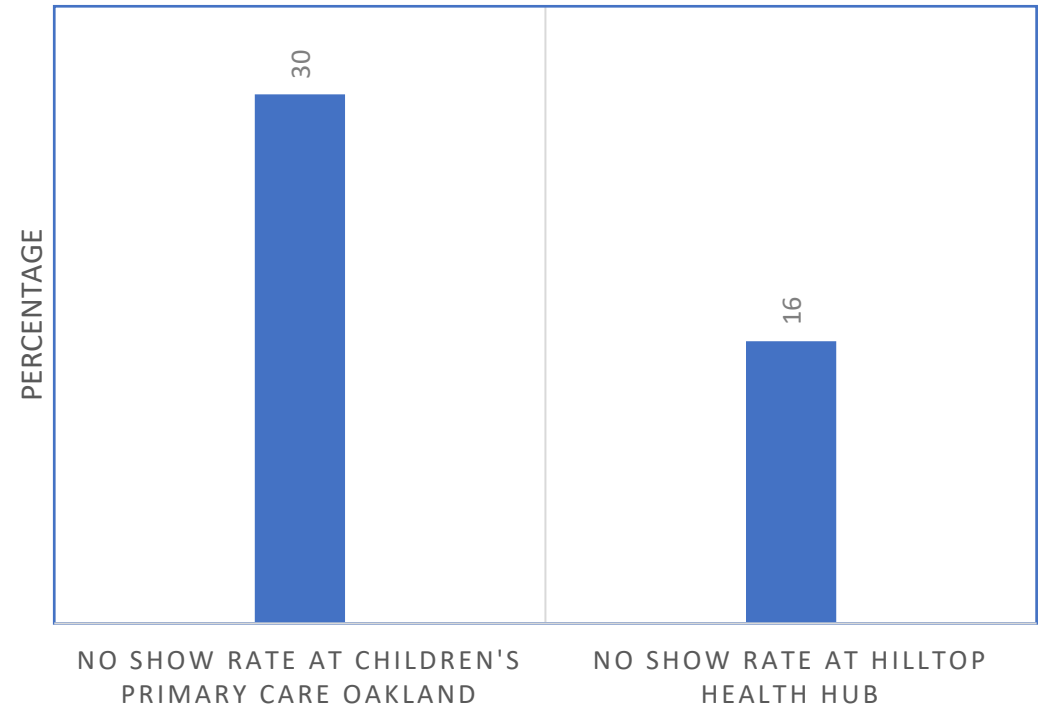
## 2020 Community Services Block Grant (CSBG) Report – Formula Funds

### Community Initiative – Hilltop Health Hub



- Health hub completed encounters
- Referrals
- School supplies
- Food boxes

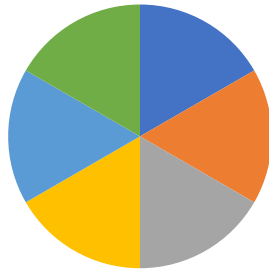
### COMMUNITY INITIATIVE – HILLTOP HEALTH HUB



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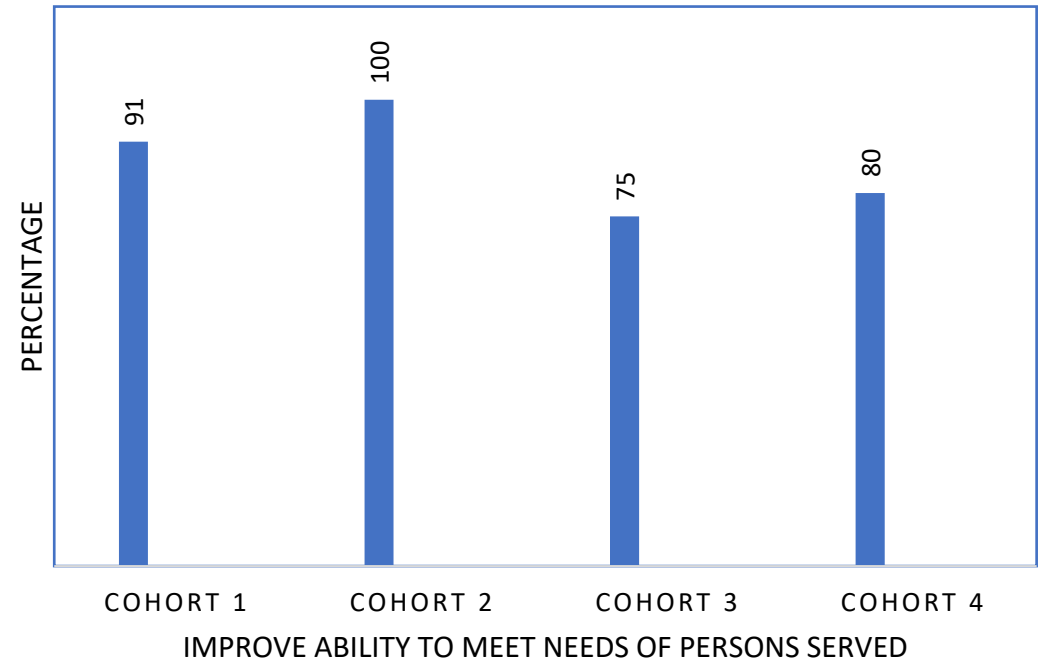
## 2020 Community Services Block Grant (CSBG) Report – Formula Funds

### Community Initiative – Your Money Your Goals Training – Organizations Whose Staff Received Training



- Self-Sufficiency Program
- Homeless Services Support Coordination
- Rapid Re-Housing
- FACT Providers Macedonia and Touching Families
- Family Support Centers
- Human Services Administration Organization

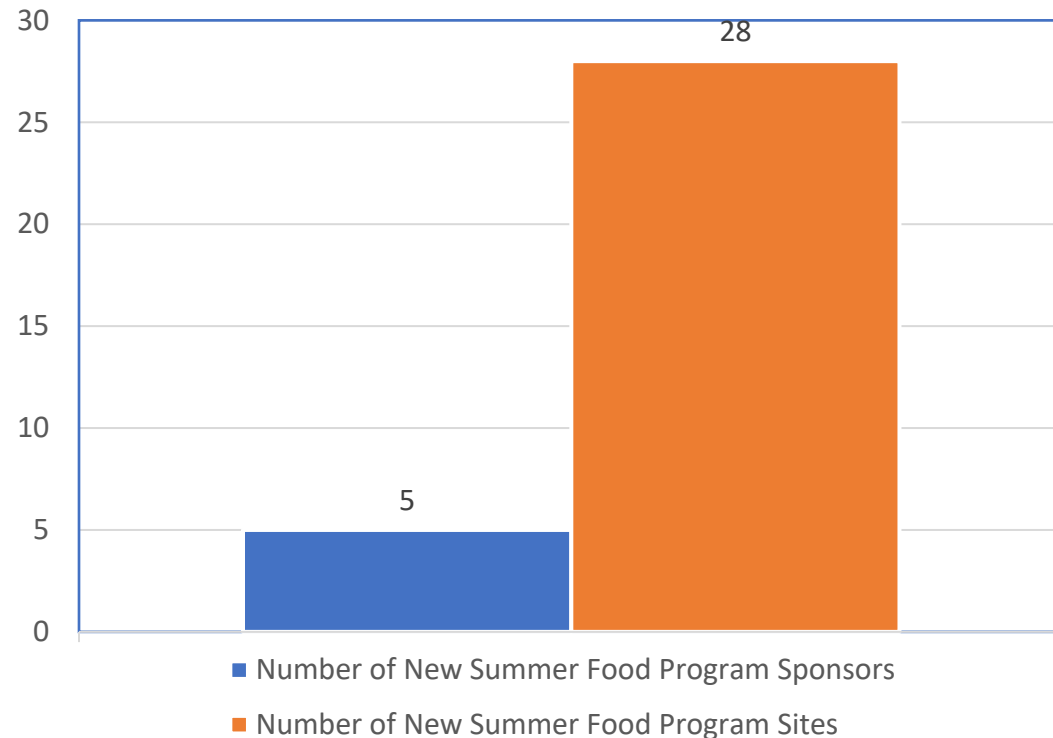
### STAFF RATING OF TRAINING



# Allegheny County Department of Human Services

## 2020 Community Services Block Grant (CSBG) Report – Formula Funds

### Community Initiative – Increase Summer Food Program Capacity

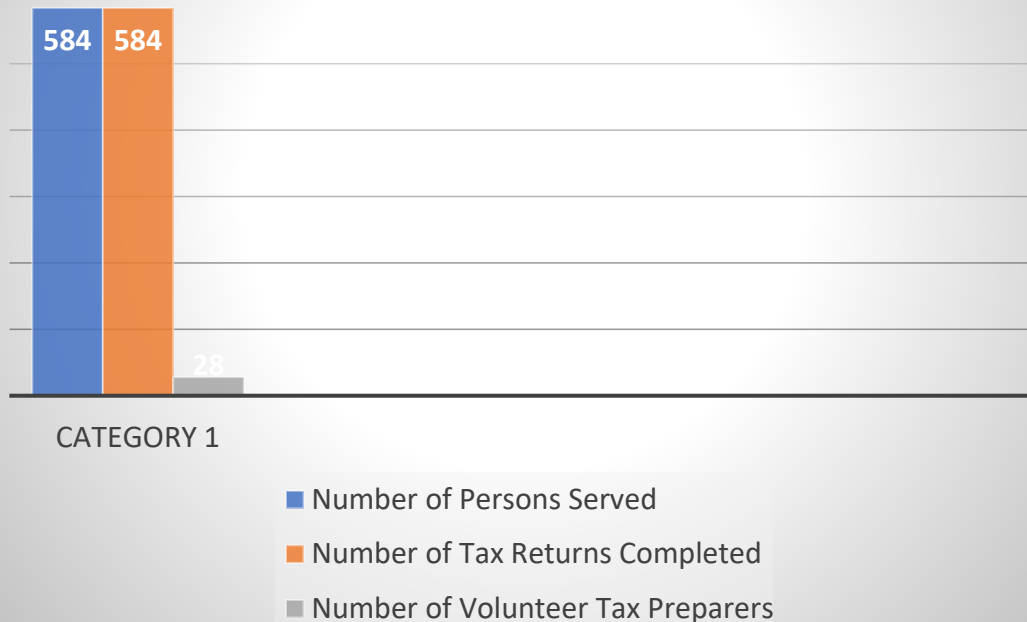


- DHS partnered with Greater Pittsburgh Community Food Bank to address food insecurity in the summer months for approximately 37,000 children
- Greater Pittsburgh Community Food Bank recruited and trained 5 organizations to become sponsors of the summer food program resulting in the establishment of 28 new summer food program sites

## Allegheny County Department of Human Services

### 2020 Community Services Block Grant (CSBG) Report – Formula Funds

#### Community Initiative – Mon Valley Tax Preparation Program

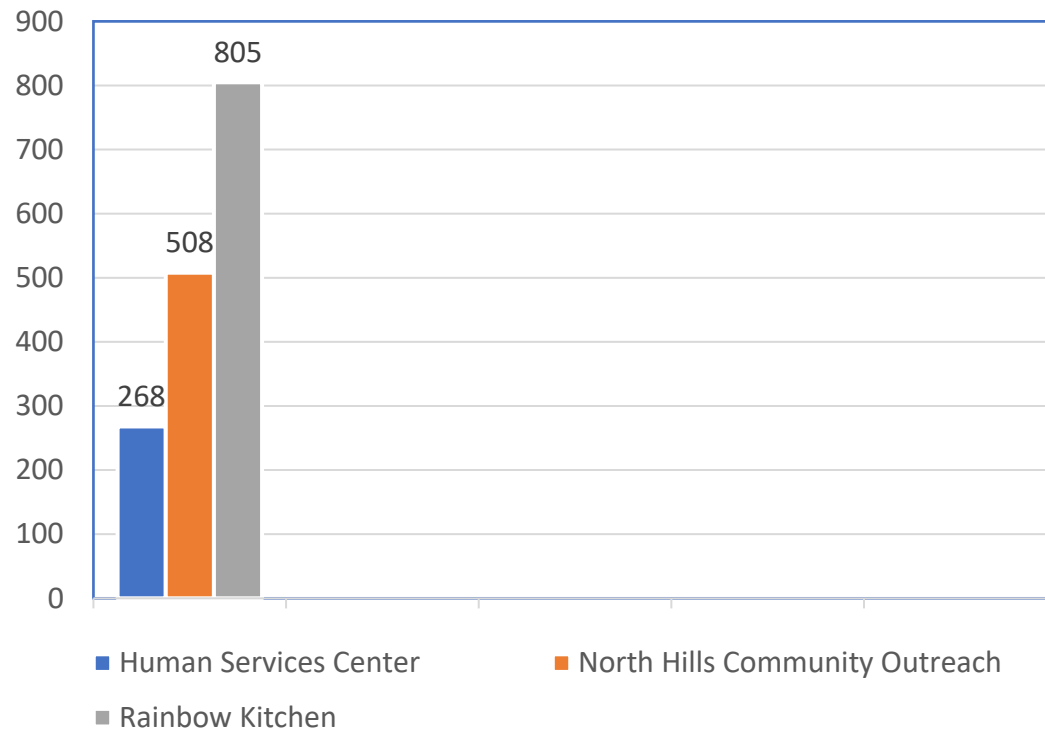


- Tax Preparation Program is an Internal Revenue Service (IRS) certified Volunteer Income Tax Assistance (VITA) site
- The program is a member of the Free Tax Preparation Coalition coordinated by United Way of SW PA
- 28 certified volunteer tax preparers, a program coordinator, and support staff served 584 persons completing 584 tax returns
- Persons served by the program received \$857,836 in total refunds which included 179 Earned Income Tax Credit (EITC) returns which totaled \$335,490
- Average household income of persons whose tax returns were prepared was \$16,214

# Allegheny County Department of Human Services

## 2020 Community Services Block Grant (CSBG) Report – Emergency Discretionary Funds

Food Distribution Services – Count of Unduplicated Persons Served

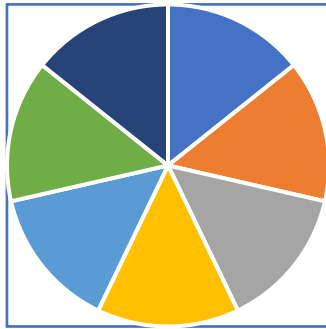


- DHS partnered with Human Services Center, North Hills Community Outreach, and Rainbow Kitchen to support food distribution for persons who attend their food pantries
- Allocated funds supported food distributions for one or more months at each location
- The count of persons served is reflective of the highest number of unduplicated persons who received food in a given month during the period of the distribution

# Allegheny County Department of Human Services

## 2020 Community Services Block Grant (CSBG) Report – CARES Act Supplemental Funds

### Career Services Expansion



- Allegheny Valley Association of Churches
- Auberle
- Focus on Renewal
- Human Services Center
- Bloomfield-Garfield Corporation
- Goodwill
- YMCA Homewood

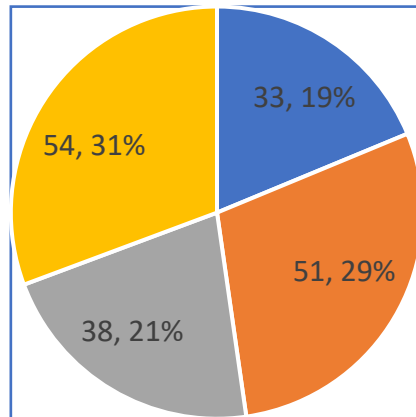
- DHS partnered with Partner 4 Work and Career Link to establish community agency host sites where Career Navigators and persons seeking employment and/or training connect towards the goal of assisting persons who lost employment due to COVID-19 pandemic to obtain and retain employment
- Seven community host sites are served by three Career Navigators
- Services began November 2020
- Contract established through December 2021
- Service utilization is lower than expected through December 2020
- Service utilization expected to increase during 1<sup>st</sup> and 2<sup>nd</sup> quarters 2021



## Allegheny County Department of Human Services

### 2020 Community Services Block Grant (CSBG) Report – CARES Act Supplemental Funds

#### Basic Needs Emergency Assistance – Number of Unduplicated Persons Served



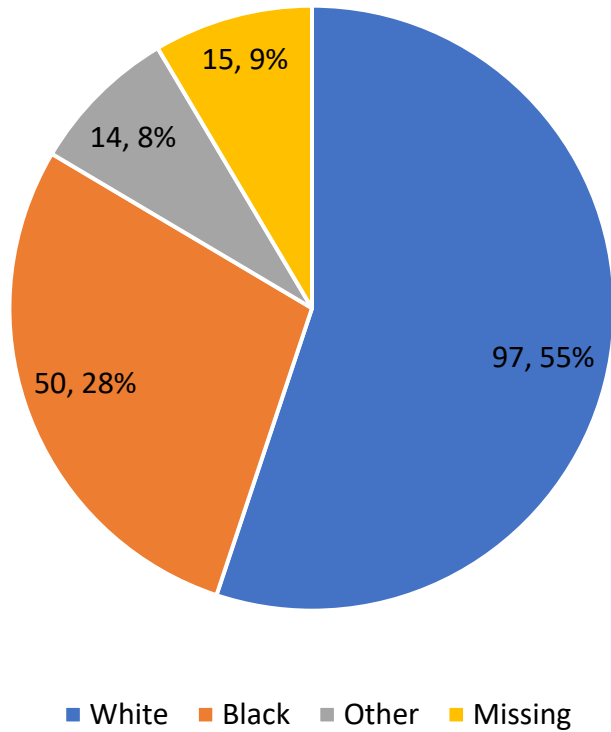
- Allegheny Valley Association of Churches
- Human Services Center
- North Hills Community Outreach
- South Hills Interfaith Ministries

- DHS partnered with Allegheny Valley Association of Churches, Human Services Center, North Hills Community Outreach, and South Hills Interfaith Ministries to provide basic needs/emergency assistance services to persons who have lost income or experienced reduced income caused by job loss due to COVID-19 pandemic
- Services began September 2020
- Contracts established through December 2021
- 176 unduplicated persons/households have received assistance through December 2020

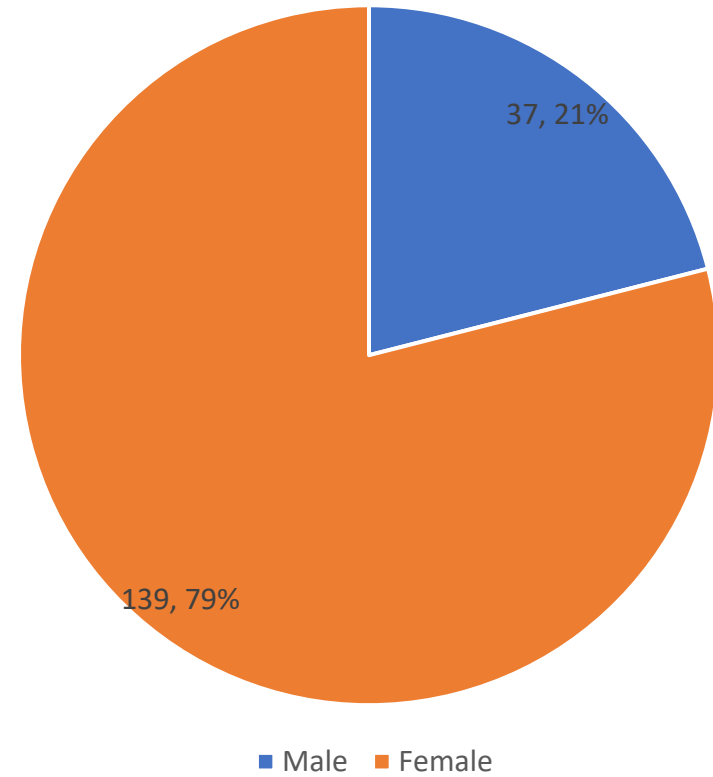
# Allegheny County Department of Human Services

## 2020 Community Services Block Grant (CSBG) Report – CARES Act Supplemental Funds

### Basic Needs – Race



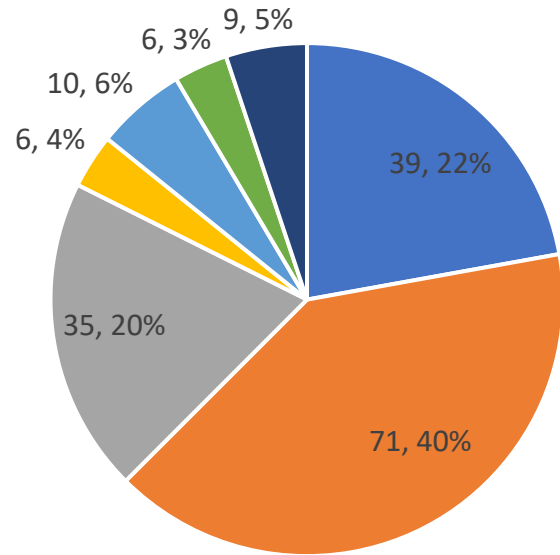
### Basic Needs – Gender



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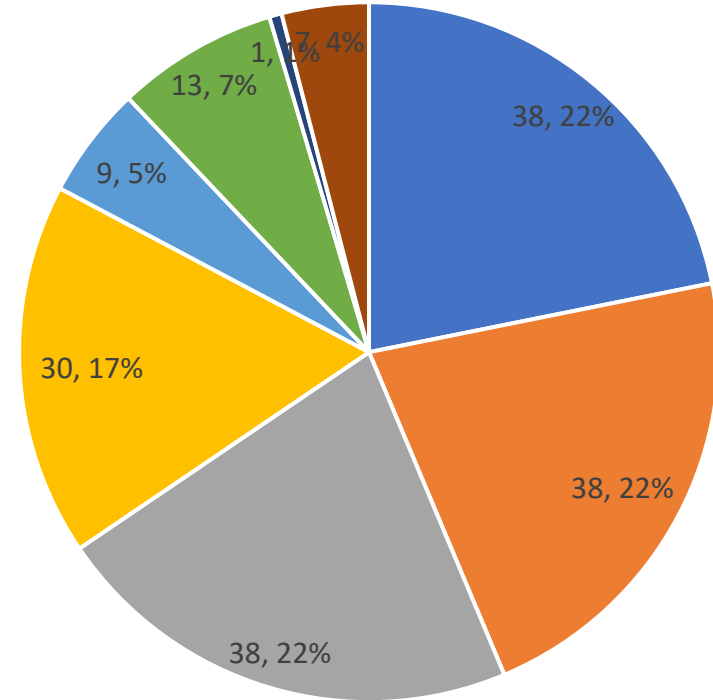
## 2020 Community Services Block Grant (CSBG) Report – CARES Act Supplemental Funds

Basic Needs – Household Type



- Single Person
- Single Person Female
- Two Parent
- Two Adults
- Multi Generational
- Single Parent Male
- Missing

Basic Needs – Household Size

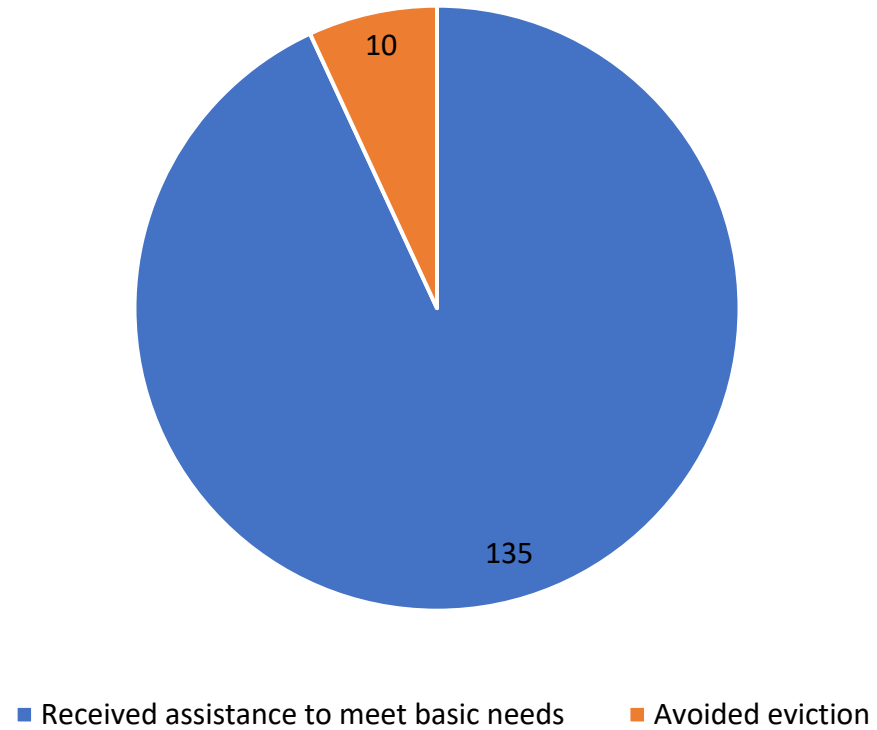


- One
- Two
- Three
- Four
- Five
- Six
- Seven
- Not Reported

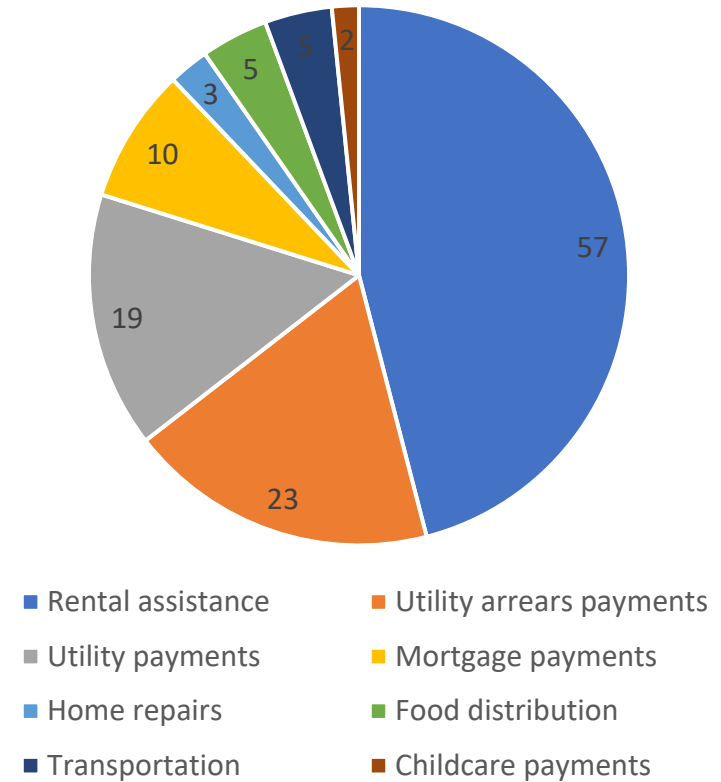
# Allegheny County Department of Human Services

## 2020 Community Services Block Grant (CSBG) Report – CARES Act Supplemental Funds

### Basic Needs – Outcomes



### Basic Needs – Services



## Allegheny County Department of Human Services

### 2020 Community Services Block Grant (CSBG) Report

- The year 2020 was unlike any previous year ever due to the impact of the coronavirus pandemic beginning in early March. A public health emergency was declared by federal, state and local officials due the contagious and dangerous virus, which changed the way business was conducted and services were provided. Many businesses and services were transitioned to remote and virtual service models while front-line businesses remained open while adapting to the virus with numerous safety measures instituted. DHS and community partners adapted very well to working under virtual and restrictive conditions while striving to continue to deliver needed services to at-risk and vulnerable populations.

## Allegheny County Department of Human Services

### 2020 Community Services Block Grant (CSBG) Report

- Federal officials passed new legislation and funding to address the impact of the coronavirus pandemic in the Coronavirus Aid Relief and Economic Security (CARES) Act which included 1 billion in CSBG supplemental funds to help communities address the consequences of increased unemployment and economic disruption.
- Allegheny County DHS was awarded \$1,724,946 in CSBG supplemental funds through September 30, 2022. This extended funding period provides an opportunity for funds to be used to address pressing and urgent needs in communities.
- Eligibility for services funded under CSBG all sources was increased to 200% Federal Poverty Level.

## Allegheny County Department of Human Services

### 2020 Community Services Block Grant (CSBG) Report

- Allegheny County DHS prepared a work plan and budget for CSBG CARES supplemental funds which focuses on 3 areas of need:
  - Providing basic needs and emergency assistance services to eligible individuals and households who are unable to address their needs due to loss of income or reduced income from job losses caused by coronavirus pandemic.
  - Providing services to assist unemployed and underemployed persons to obtain employment through a partnership with Partner 4 Work, Career Link and seven community host organizations.
  - Building capacity among human services organizations to assist persons in applying for public benefits they are eligible for.

## Allegheny County Department of Human Services

### 2020 Community Services Block Grant (CSBG) Report

- Allegheny County DHS CSBG CARES supplemental funds program update:
  - Basic needs and emergency assistance services began in early September 2020 having served 213 unduplicated persons through February 2021 which includes 37 additional persons since the end of December 2020. Funding for this service is allocated through December 2021.
  - Services for unemployed and underemployed persons through a partnership with Partner 4 Work, Career Link and community host sites has been slow to enroll persons with 10 enrollments through January 2021. Enrollments are expected to increase February and subsequent months with coronavirus pandemic conditions improving and a slowly improving economy.
  - Public benefits enrollment assistance capacity building is a strategy that will be pulled back on following the completion of local system capacity analysis. This provides an opportunity for other strategies to be considered. A revised work plan will be required.