



Allegheny County Department of Human Services

2021 Community Services Block Grant
(CSBG) Report

Allegheny County Department of Human Services

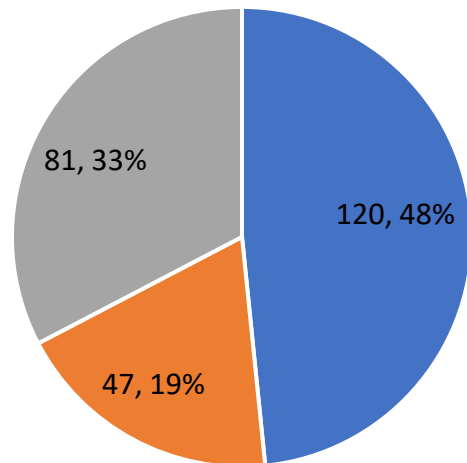
2021 CSBG Report – January – December

- 2021 CSBG formula funds totaled \$1,210,078. Expenses January – December totaled \$1,200,628 or 99% of allocation. CSBG formula funds supported self-sufficiency case management services, career prep and training services, employment assistance services, financial literacy and tax preparation services, transportation services, financial training services for human services, and summer food program capacity building. Funds also supported DHS staff who manage and administer the CSBG. Unexpended funds of \$9,450 are rolled over and available to expend in 2022.
- 2020-21 CSBG emergency discretionary funds totaled \$40,000. Expenses totaling \$35,239 occurred in 2020 in support of food distributions at community partner sites. The remaining \$4,864 was expended in 2021 in support of providing computer stations at a community partner location for their homeless/housing program.
- 2020-22 CSBG CARES supplemental funds total \$1,724,946. Expenses through December 2021 total \$1,110,607 or 64% of allocation. Funding ends September 30, 2022. CSBG CARES supplemental funds support basic needs/emergency assistance services, employment and career training services, and public benefits outreach and enrollment. The full allocation will be expended by the grant end date.

Allegheny County Department of Human Services

2021 CSBG Formula Funds

Self-Sufficiency Program (SSP) – 248
Persons Served



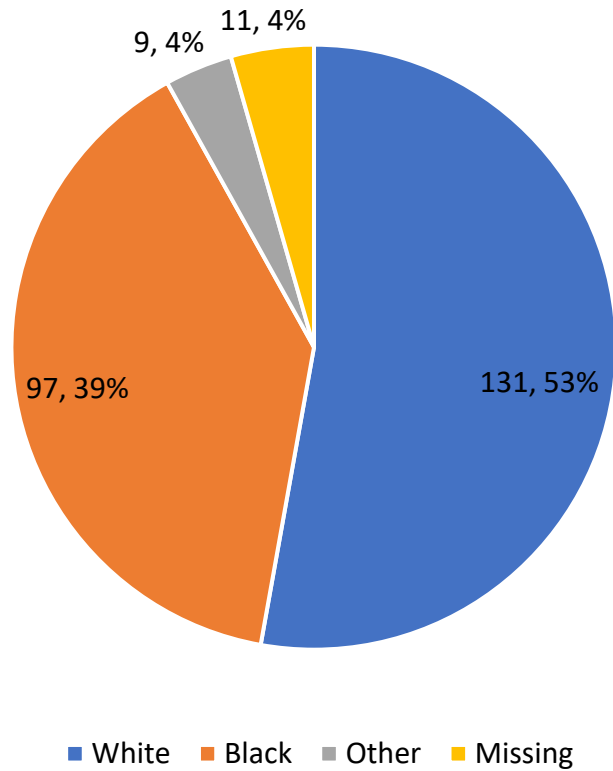
- Case management services
- Employment assistance and career training
- Transportation assistance

- SSP served 248 unduplicated persons in 2021 compared to 220 unduplicated persons in 2020.
- Case management services were provided to 120 persons in 2021 compared to 107 persons in 2020.
- Employment assistance services were provided to 43 persons in 2021 compared to 30 persons in 2020.
- Career training services were provided to 4 persons in 2021, the same as in 2020.
- Transportation services were provided to 81 persons in 2021 compared to 83 in 2020.

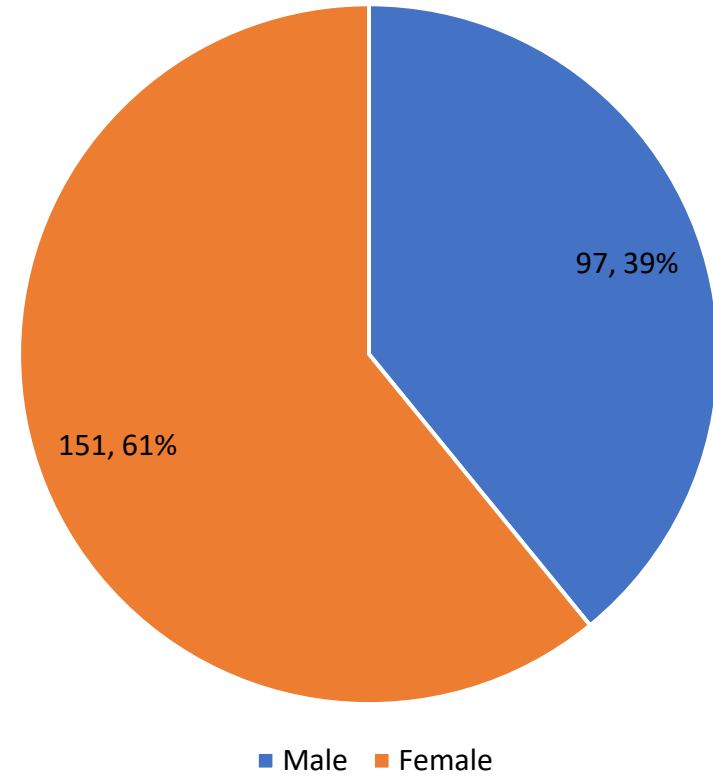
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2021 CSBG Formula Funds

Self-Sufficiency Program – Race



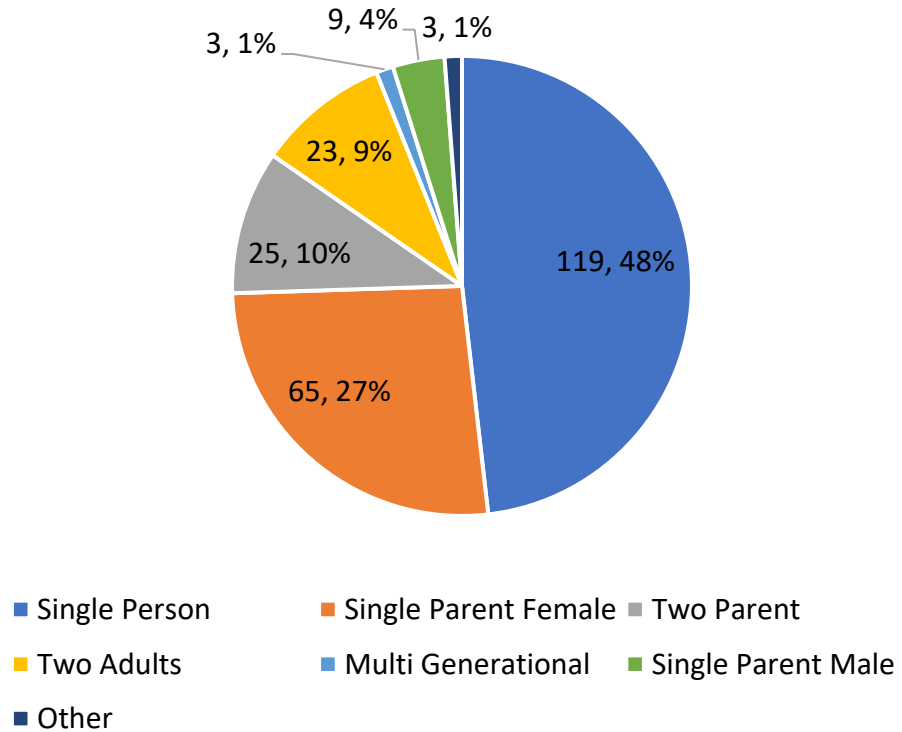
Self-Sufficiency Program – Gender



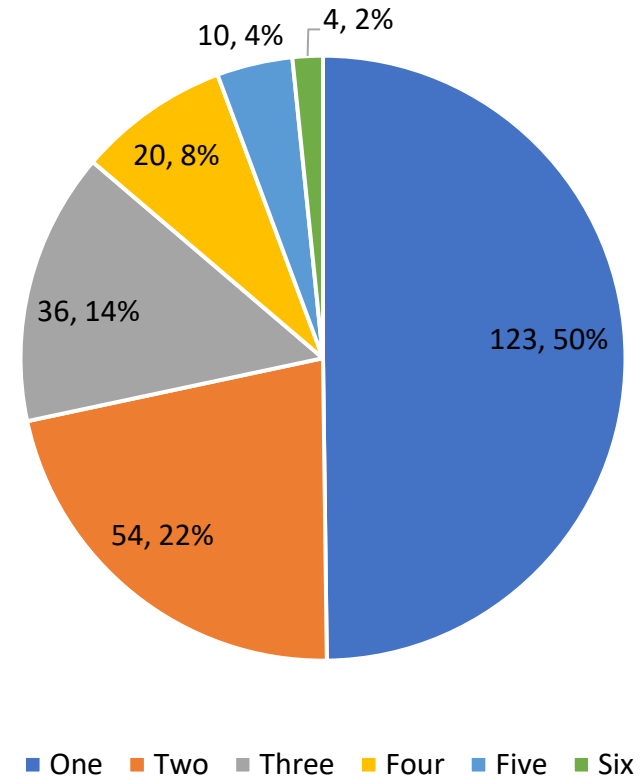
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2021 CSBG Formula Funds

Self-Sufficiency Program – Household Type



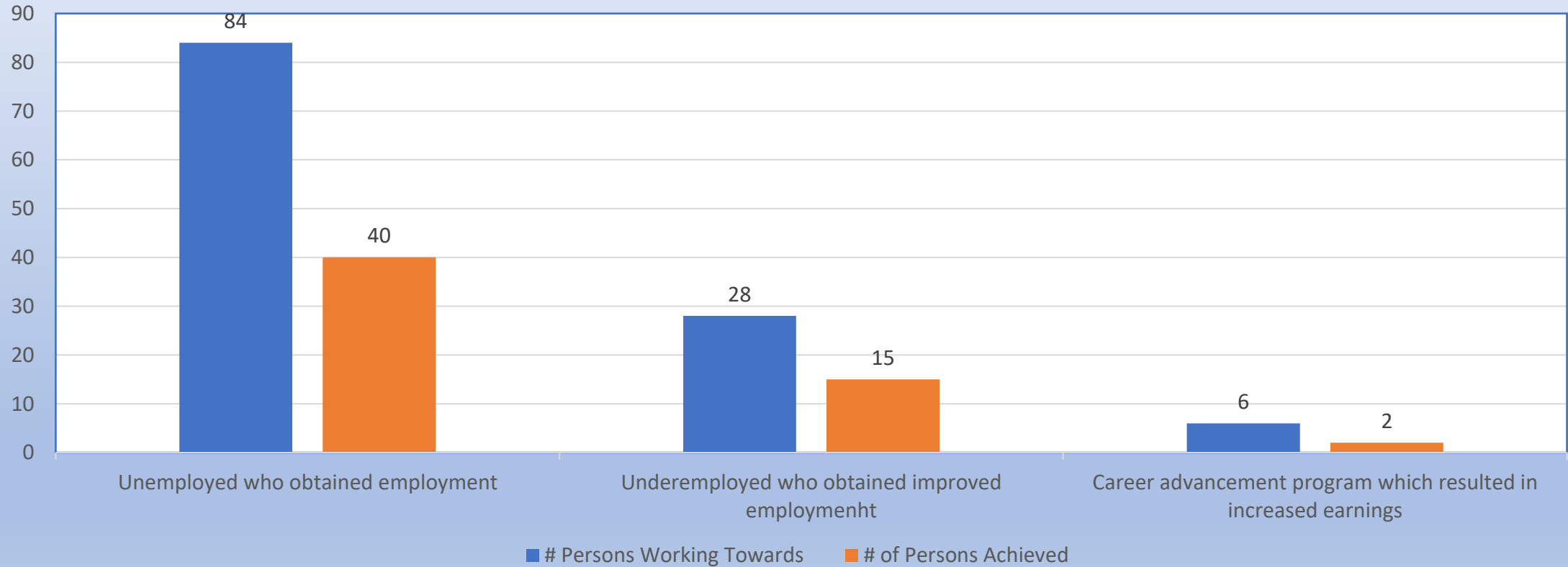
Self-Sufficiency Program – Household Size



Allegheny County Department of Human Services

2021 CSBG Formula Funds

Self-Sufficiency Program – Employment Outcomes



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2021 CSBG Formula Funds

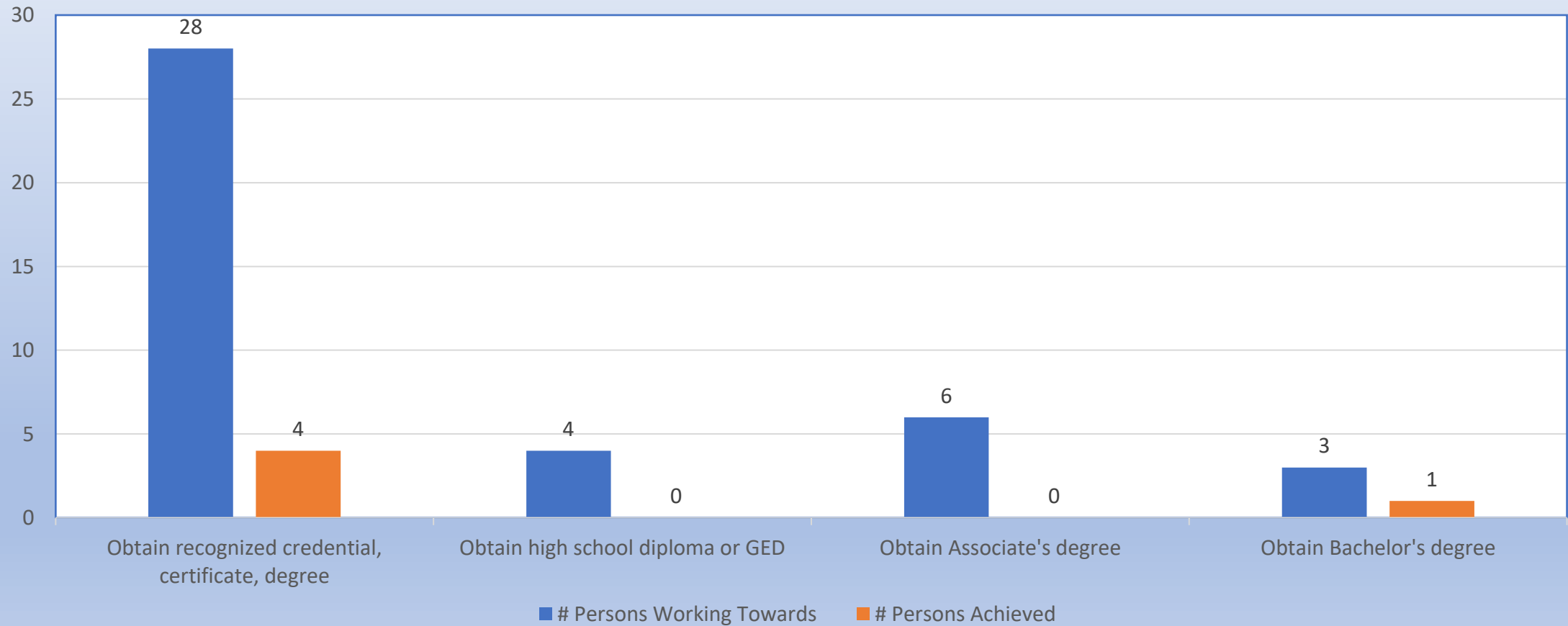
Self-Sufficiency Program – Income and Asset Building Outcomes



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2021 CSBG Formula Funds

Self-Sufficiency Program – Education and Cognitive Development Outcomes

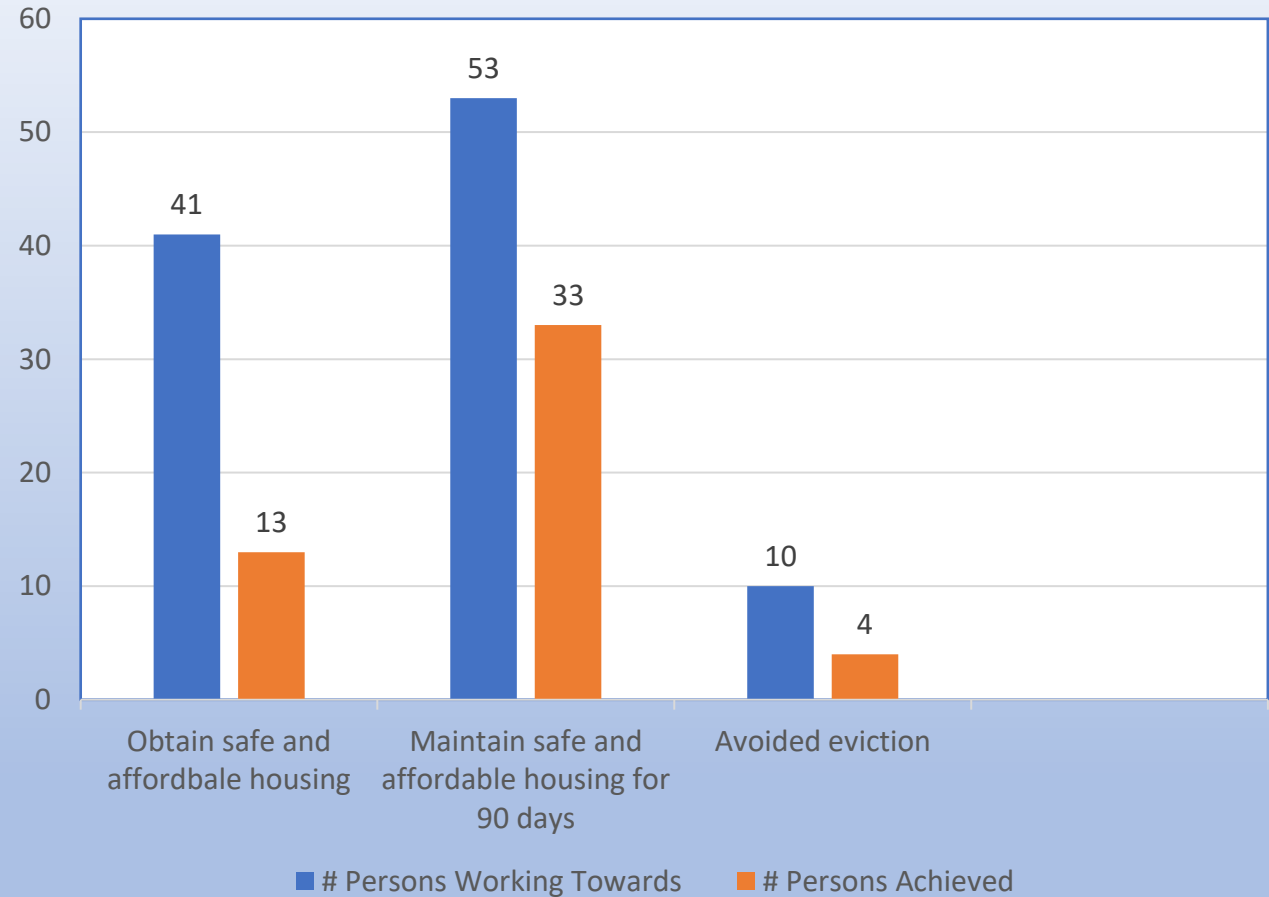


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2021 CSBG Formula Funds

- The low number of persons who obtained safe and affordable housing was influenced by a tight housing market and an increase in rental housing costs.
- 55% of self-sufficiency program clients reside in rental housing.

Self-Sufficiency Program – Housing Outcomes



Allegheny County Department of Human Services

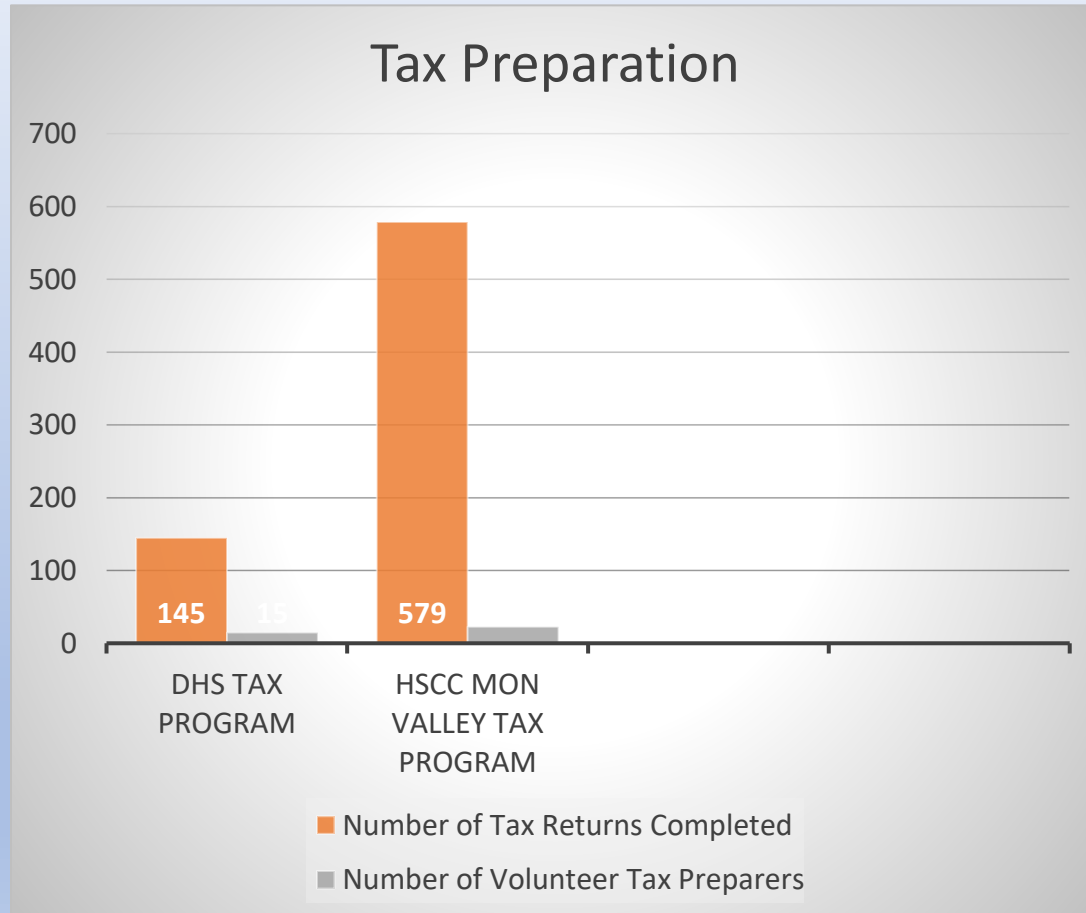
2021 CSBG Formula Funds

Self-Sufficiency Program – Health and Social/Behavioral Outcomes



Allegheny County Department of Human Services

2021 CSBG Formula Funds (2020 tax filing season)



- Tax preparation is an Internal Revenue Service (IRS) certified Volunteer Income Tax Assistance (VITA) Program.
- Tax preparation programs are members of the Free Tax Campaign coordinated by United Way of SW PA.
- 38 certified volunteer tax preparers.
- 724 tax returns.
- \$1,169,078 in federal refunds which includes \$257,118 in Earned Income Tax Credit.

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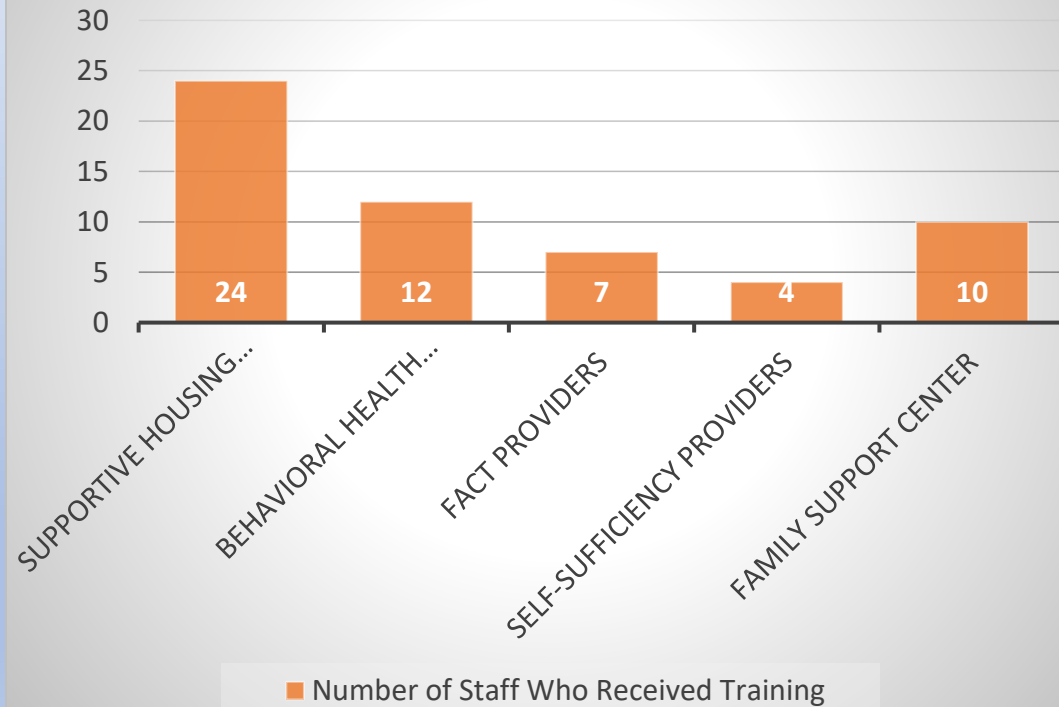
2021 CSBG Formula Funds

- The goal of the Financial Literacy program is to increase the financial knowledge and skills of Mon Valley Residents.
- The Human Services Center Corporation partnered with various organizations to deliver mostly virtual financial literacy workshops.
- Over 470 people attended financial literacy workshops.
- Workshops topics included savings and budgeting, utility and rental assistance, credit, emergency financial planning, taxes, foreclosure, managing debt.

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2021 CSBG Formula Funds

Financial Training for Human Services Professionals



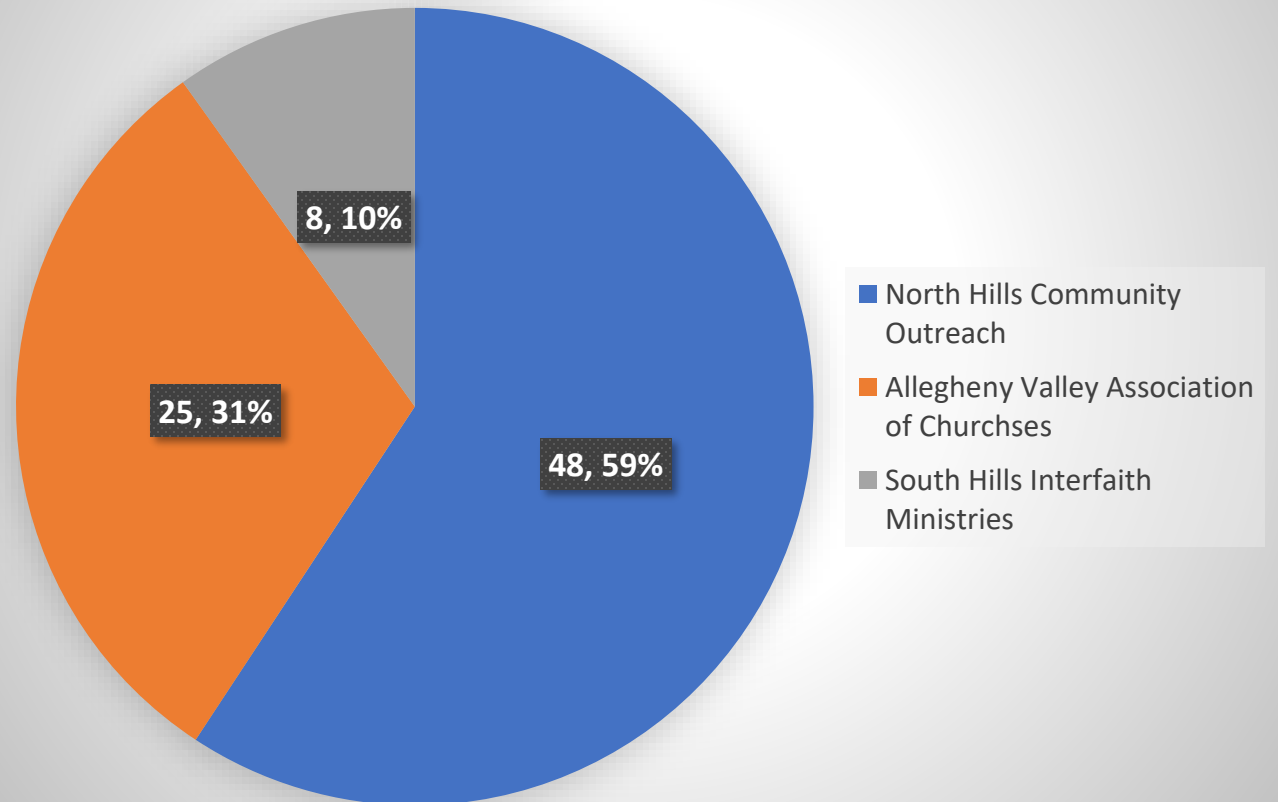
- Your Money Your Goals financial training for human services professionals equips staff with the skills and confidence needed to assist their clients to improve financial stability and economic security.
- A total of 57 staff were trained in 2021.
- The training is adapted from the curriculum developed by the Consumer Financial Protection Bureau.

Allegheny County Department of Human Services

2021 CSBG Formula Funds

- Transportation as a service/case type was added to the Synergy client management information system effective July 1, 2021.
- Data analysis regarding persons who received transportation will be improved with the transition to the Synergy client management information system.

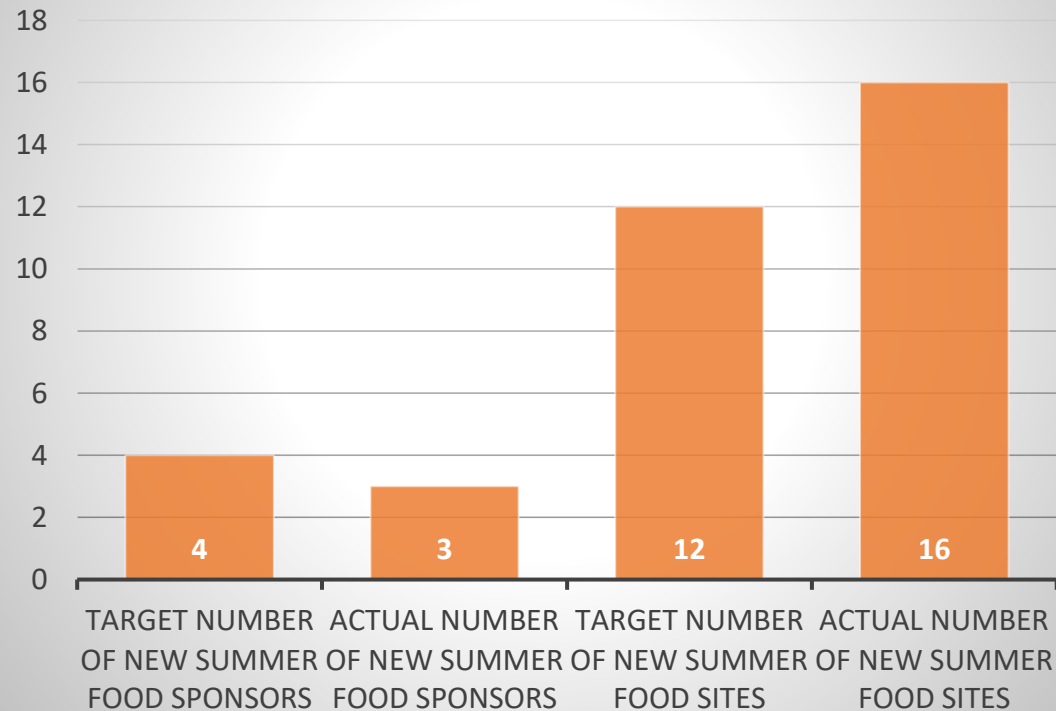
Transportation Assistance for Employment or Training – 81 Persons served



Allegheny County Department of Human Services

2021 CSBG Formula Funds

Increase Summer Food Program Capacity



- Greater Pittsburgh Community Food Bank targeted areas for Summer Food Program expansion using census data, current sites, identifying number of children who qualify.
- Meetings were held with current sponsors to discuss increased coverage.
- Held a learning academy for sponsors and a summit termed Summer Meals Matter.
- Actual number of new food sponsors was 1 less than target while actual number of new summer food sites was 4 more than target.

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2021 CSBG Formula Funds

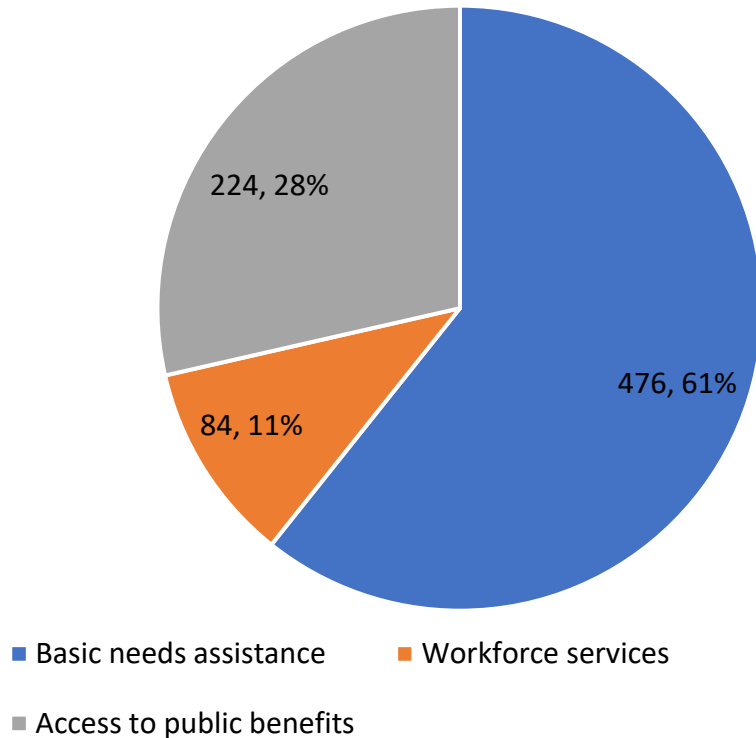
Major Activities

- Community needs assessment required every 3 years was completed and published.
- Community action strategic plan required no less than every 5 years was completed and published.
- Annual customer satisfaction report was completed.
- Virtual Introduction to ROMA training was provided.
- In-person poverty simulation with a local charter school was facilitated.
- Client management system enhancements including adding transportation case type and assistance summary screen was completed.

Allegheny County Department of Human Services

CSBG CARES Funds – September 2020 – December 2021

Number of Persons Served - 784

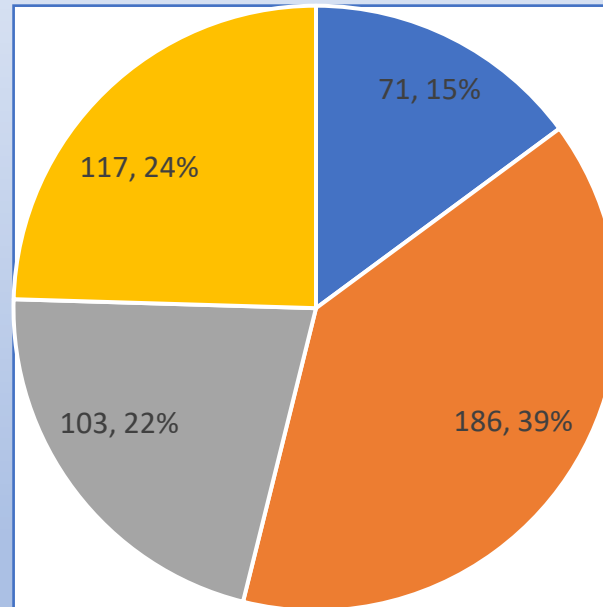


- A total of 784 persons have been served including 476 who received basic needs assistance, 224 who received information and assistance regarding CTC and P-EBT benefits, and 84 who received workforce services.
- Basic needs assistance services highest two months of usage was October 2020 and April 2021.
- Information and assistance regarding Child Tax Credit (CTC) and Pandemic EBT (P-EBT) food assistance was provided from July 2021 through December 2021.
- Workforce services began December 2020.

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CSBG CARES Funds – September 2020 – December 2021

Basic Needs Assistance – 476 Unduplicated Persons Served



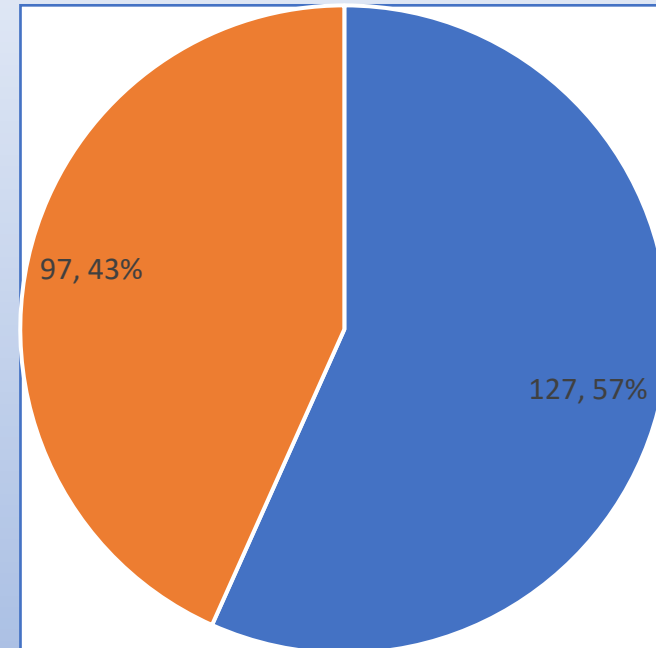
■ Allegheny Valley Association of Churches ■ Human Services Center ■ North Hills Community Outreach ■ South Hills Interfaith Ministries

Allegheny County Department of Human Services

CSBG CARES Funds – Project Period
July 2021 – December 2021

- Just Harvest had contact with 127 persons regarding problems with accessing P-EBT benefits. Just Harvest confirmed that 76 of these persons did receive P-EBT benefits. P-EBT benefits provided financial support for families with school age children who were eligible for Free and Reduced Lunch Program but who did not receive meals due to school closures.
- Just Harvest had contact with 97 persons who had questions and needed assistance regarding how to access the enhanced Child Tax Credit (CTC).

Public Benefits Access – Number of Persons Served

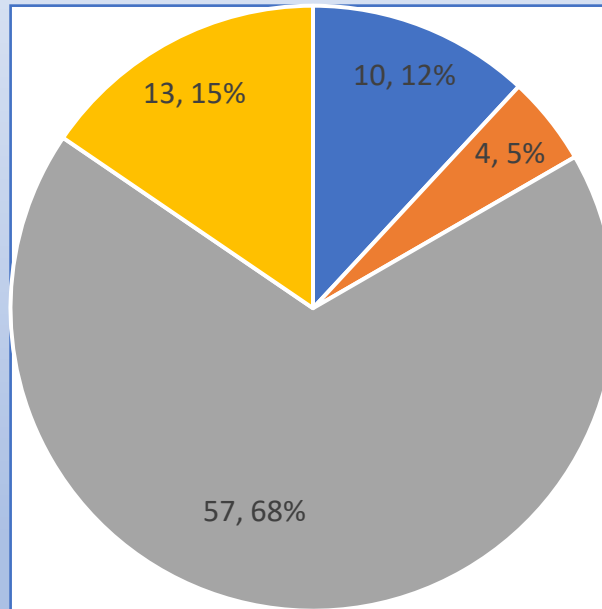


■ P-EBT Benefit ■ Child Tax Credit (CTC) Benefit

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CSBG CARES Funds – December 2020 – December 2021

Workforce Services – 84 Unduplicated Persons Served



■ Unemployed youth (18-24)

■ Underemployed youth (18-24)

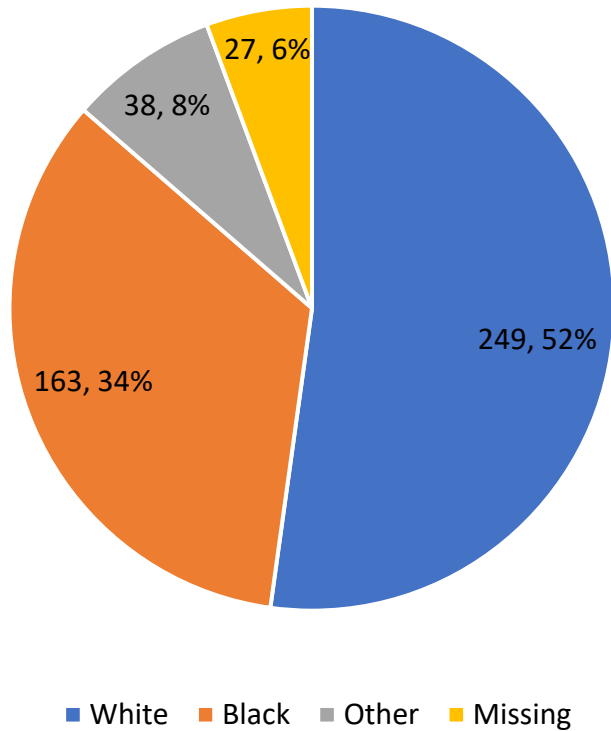
■ Unemployed adults

■ Underemployed adults

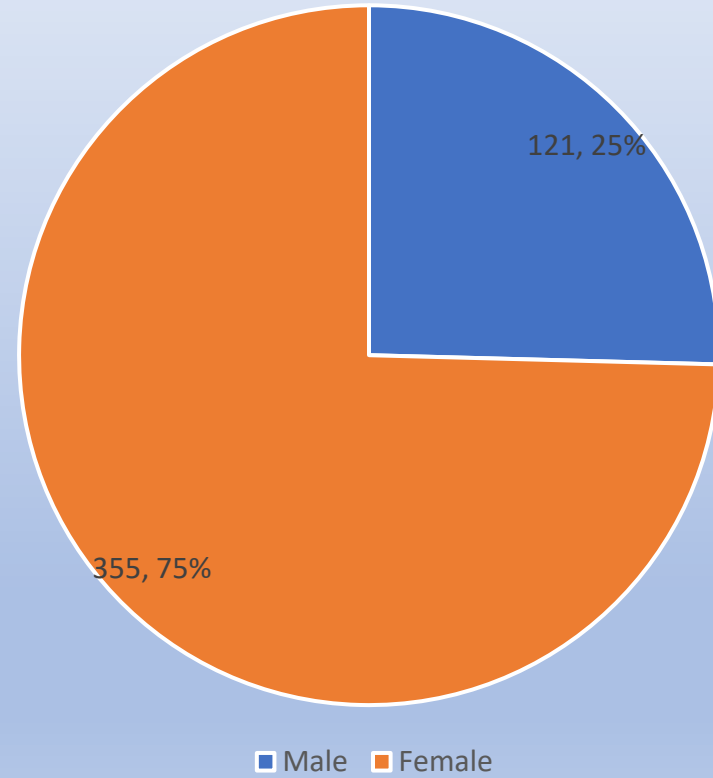
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CSBG CARES Funds – September 2020 – December 2021

Basic Needs – Race



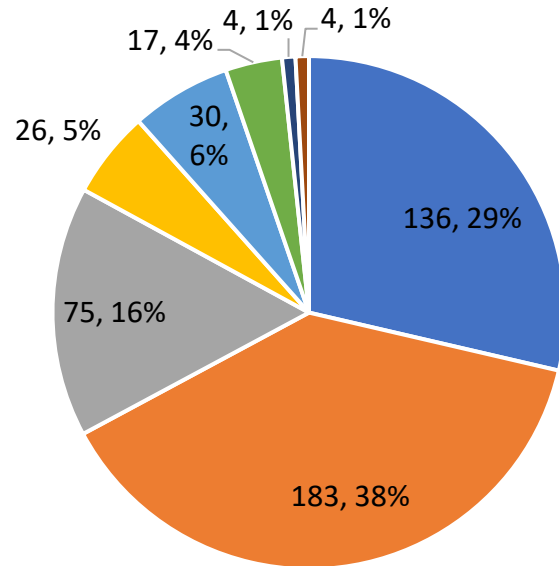
Basic Needs – Gender



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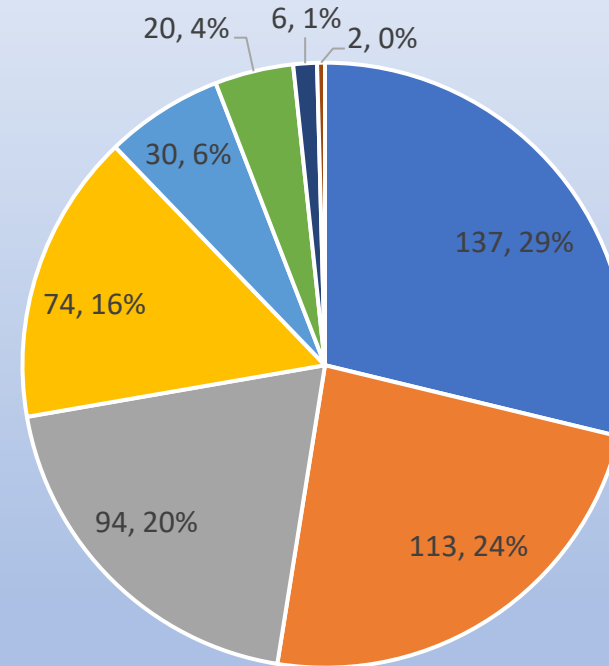
CSBG CARES Funds – September 2020 – December 2021

Basic Needs – Household Type



- Single Person
- Single Parent Female
- Two Parent
- Two Adults
- Multi Generational
- Single Parent Male
- Missing
- Other

Basic Needs – Household Size

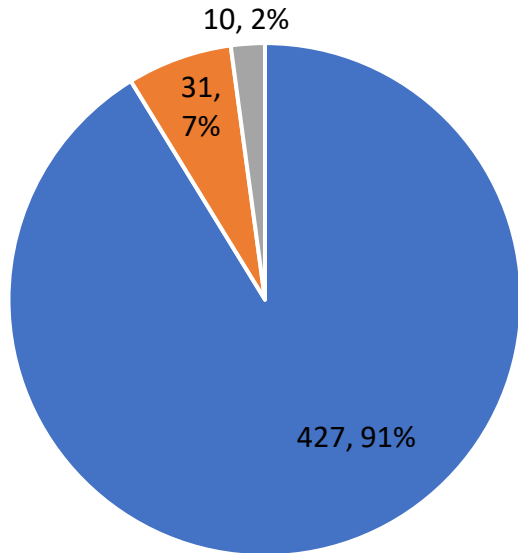


- One
- Two
- Three
- Four
- Five
- Six
- Seven
- Eight

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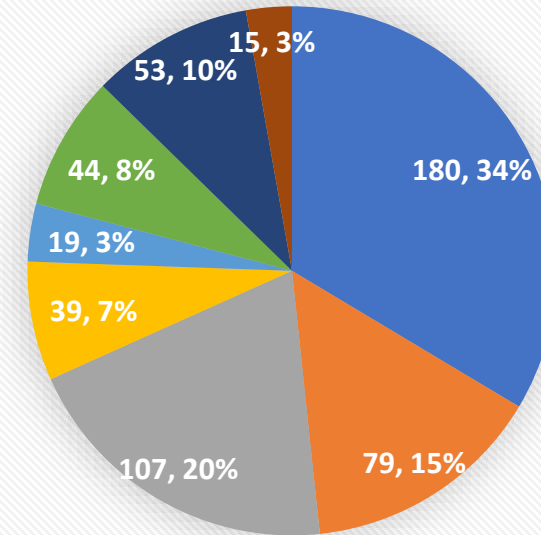
CSBG CARES Funds – September 2020 – December 2021

Basic Needs – Outcomes



- Received assistance to meet basic needs
- Avoided eviction
- Obtain one or more public benefits

Basic Needs – Services

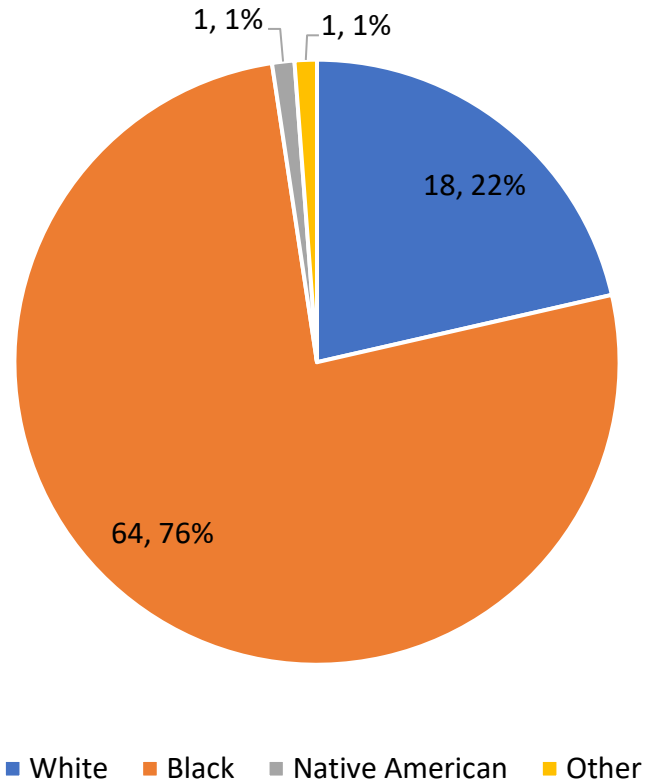


- Rental assistance
- Utility arrears payments
- Utility payments
- Mortgage payments
- Home repairs
- Food distribution
- Transportation
- Before and after school

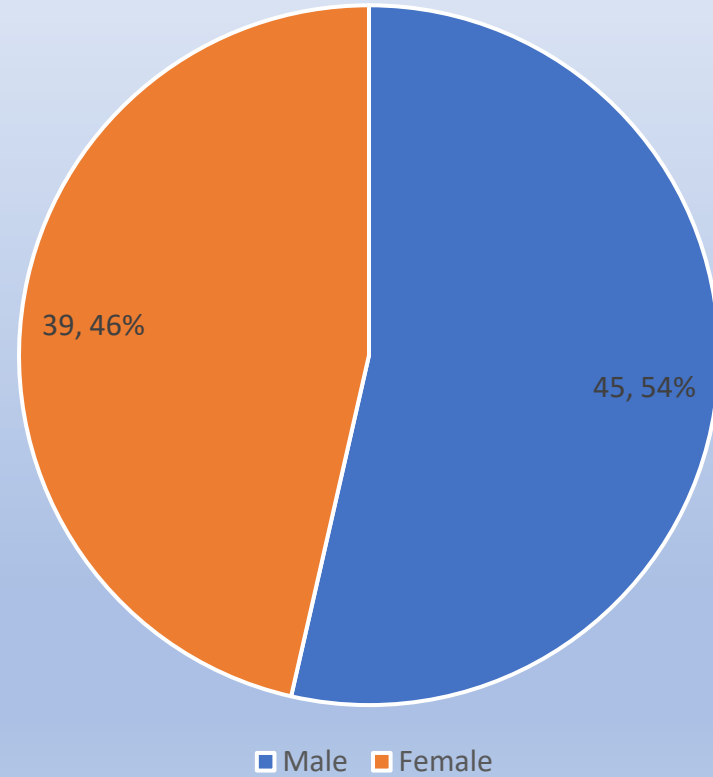
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CSBG CARES Funds – December 2020 – December 2021

Workforce Services – Race



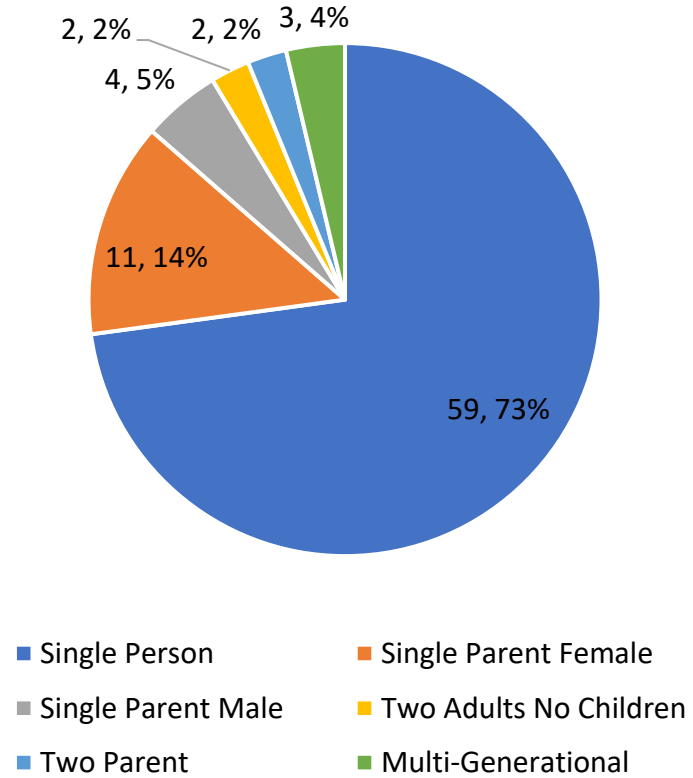
Workforce Services – Gender



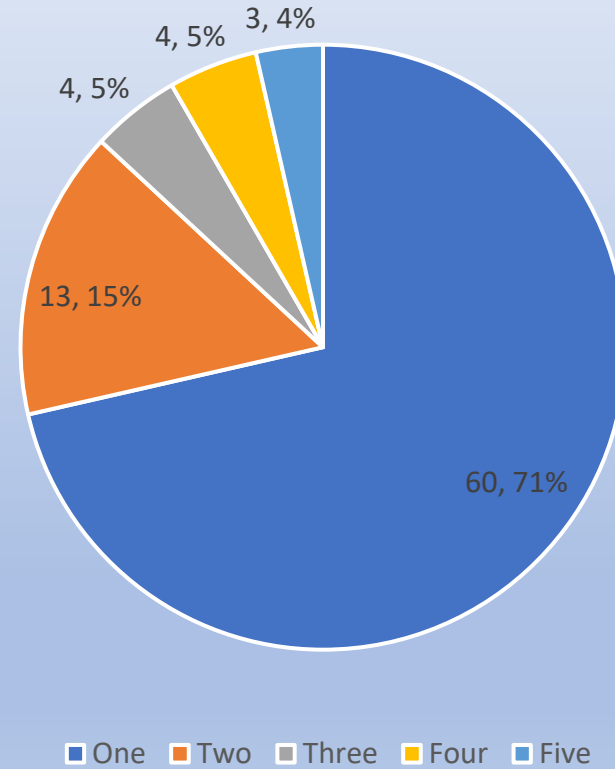
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CSBG CARES Funds – December 2020 – December 2021

Workforce Services– Household Type



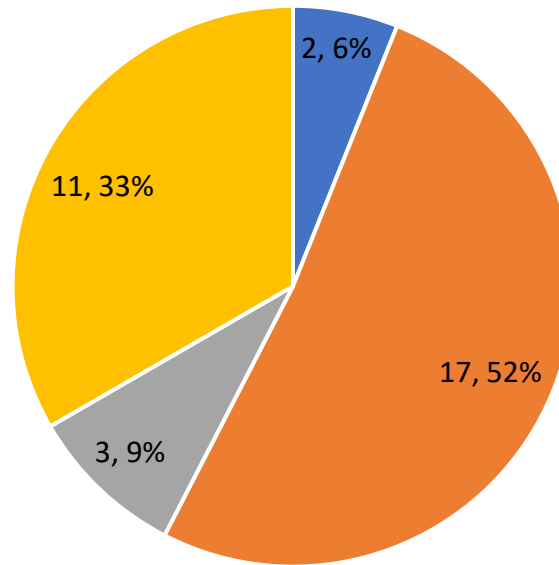
Workforce Services – Household Size



Allegheny County Department of Human Services

CSBG CARES Funds – December 2020 – December 2021

Workforce Services – Outcomes



■ Unemployed youth who obtained employment

■ Unemployed adults who obtained employment

■ Underemployed adults who obtained employment

■ Individuals who obtained recognized certification or credential

Allegheny County Department of Human Services

2021 CSBG Report – January – December

- Data for this report was derived from several sources including the Synergy Self-Sufficiency Program client management information system, CSBG financial reports, reports from contracted community partners, and internal program reports.