



Allegheny County Department of Human Services

Community Services Block Grant Report

January 2022 – December 2022 CSBG Formula Funds

September 2020 – September 2022 CSBG CARES Funds

Presented to Community Services Advisory Council March 13, 2023

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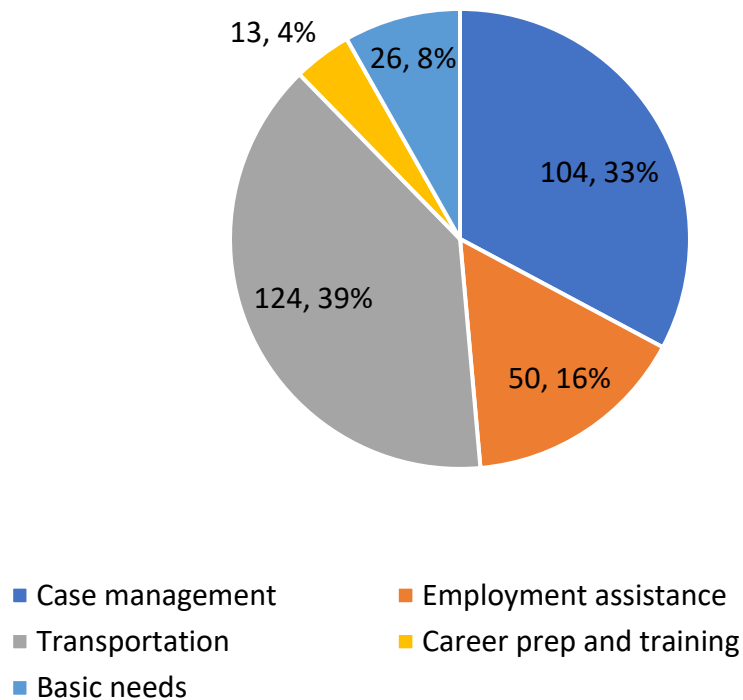
Community Services Block Grant Report

- CSBG formula funding for 2022 was \$1,204,845.
- Expenses for 2022 were \$1,053,581 or 87% of the annual funding award.
- Factors which contributed to underspending included:
 - \$55,236 in unexpended funds from 2021 were carried over and applied towards 2022 expenses.
 - Filling the Program Specialist position occurred 3 months later than target date.
 - Expenses charged to the grant through Random Moments Time Study cost allocation were less than budget.
 - Approximately \$73,000 in funds allocated to contracted community partners were not expended due to staffing vacancies.
 - Enhancements to our client management system were not able to be directly charged to CSBG.
 - Transportation program expenses were partially charged to CSBG CARES grant.
- 2020-22 CSBG CARES supplemental funding award was \$1,724,946. Funding ended September 30. The full amount of the grant award was expended. CSBG CARES supplemental funds supported basic needs assistance services, employment and career training services, and community outreach, education, and enrollment assistance regarding public benefits.

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CSBG Entitlement Funds

Number of Persons Served by Type of Service



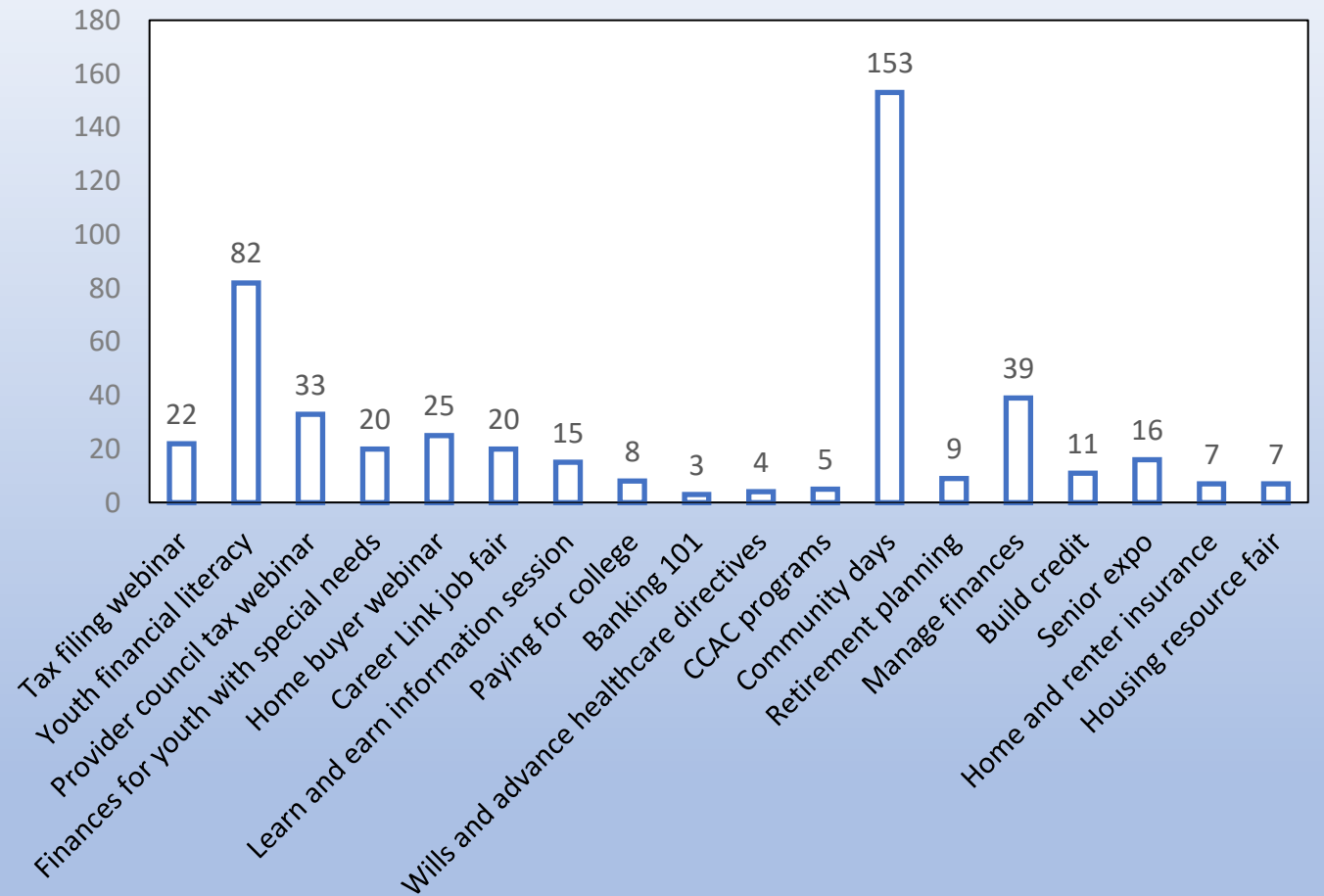
- 301 unduplicated persons were served in 2022 compared to 248 in 2021.
- 104 persons received case management compared to 110 in 2021. The target for 2022 is 126. $98/126 = 83\%$.
- 13 persons received career prep and training compared to 4 in 2021. The target for 2022 is 10. $13/10 = 130\%$.
- 50 persons received employment assistance compared to 43 persons in 2021. The target for 2022 is 38. $50/38 = 131\%$.
- 124 persons received transportation assistance compared to 81 persons in 2021. The target for 2022 is 100. $124/100 = 124\%$.
- 26 persons received basic needs assistance which began October 1. This service was not funded with CSBG Entitlement funds in 2021.

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CSBG Entitlement Funds

- Human Services Center Mon Valley provided classes and workshops under Financial Empowerment and Community Outreach services.
- 479 unduplicated persons attended classes offered in 2022. The target for 2022 is 400. $479/400 = 120\%$.
- Human Services Center Mon Valley provided Volunteer Income Tax Assistance (VITA) services from 2/2022 through mid 4/2022.
- 622 tax returns were completed. Target was 600 returns. $622/600 = 104\%$.
- 622 tax returns resulted in \$1,031,707 in refunds for an average of almost \$1,700.
- EITC and CTC refunds accounted for almost \$498,000 of total refunds.

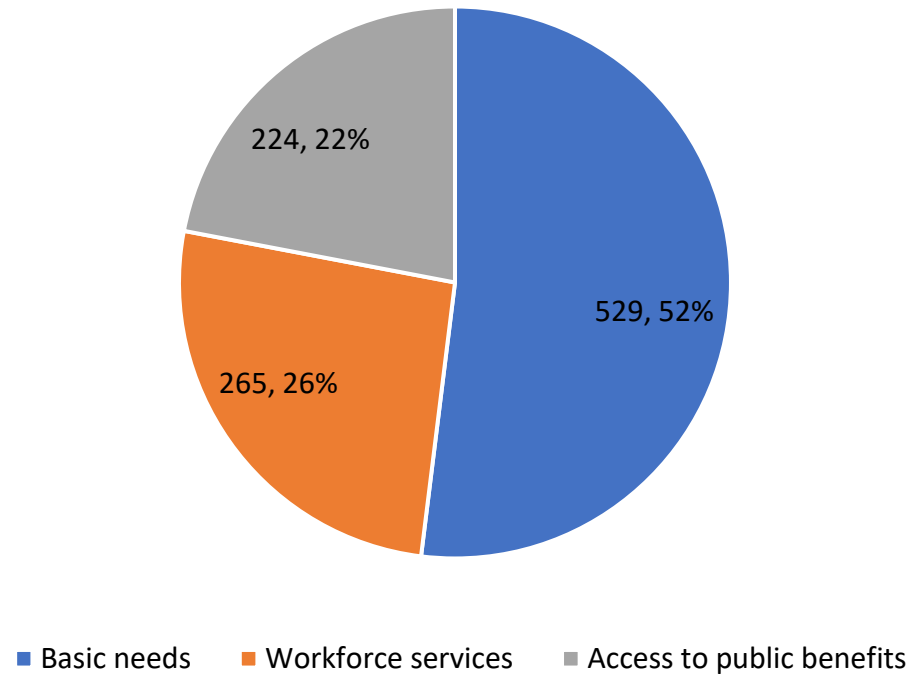
Number of Persons Who Attended Financial Classes



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CSBG CARES Supplemental Funds

Number of Persons Served by Type of Service



- 529 unduplicated persons received basic needs assistance compared to a target of 300 persons. $529/300 = 176\%$.
- 265 unduplicated persons received workforce services compared to a target of 325. $265/325 = 81\%$.
- 224 persons were assisted with access to public benefits (Child Tax Credit and Pandemic EBT) during a 6-month project with Just Harvest.

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CSBG Entitlement Funds - Race

Case type	White	Black	Other	Missing
Case management (104)	50	47	5	2
Transportation (124)	80	33	2	9
Employment assistance (50)	21	29	0	1
Career prep and training (13)	1	12	0	0

CSBG CARES Funds – Race

Case type	White	Black	Other	Missing
Basic needs (529)	288	175	38	31
Workforce services (265)	66	180	19	0
Race data was not obtained for public benefits project with Just Harvest.				

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CSBG Entitlement Funds - Gender

Case type	Male	Female
Case management (104)	29	75
Transportation (124)	34	90
Employment assistance (50)	30	20
Career prep and training (13)	0	13

CSBG CARES Funds - Gender

Case type	Male	Female
Basic needs (529)	134	395
Workforce services (265)	148	117
Gender data was not obtained for public benefits project with Just Harvest.		

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CSBG Entitlement Funds – Household Type

Case type	Single parent female	Single person	Two parent	Two adults no children	Other
Case management (104)	36	46	11	5	6
Transportation (124)	48	40	14	6	16
Employment assistance (50)	11	36	2	0	1
Career prep and training (13)	11	1	0	1	0

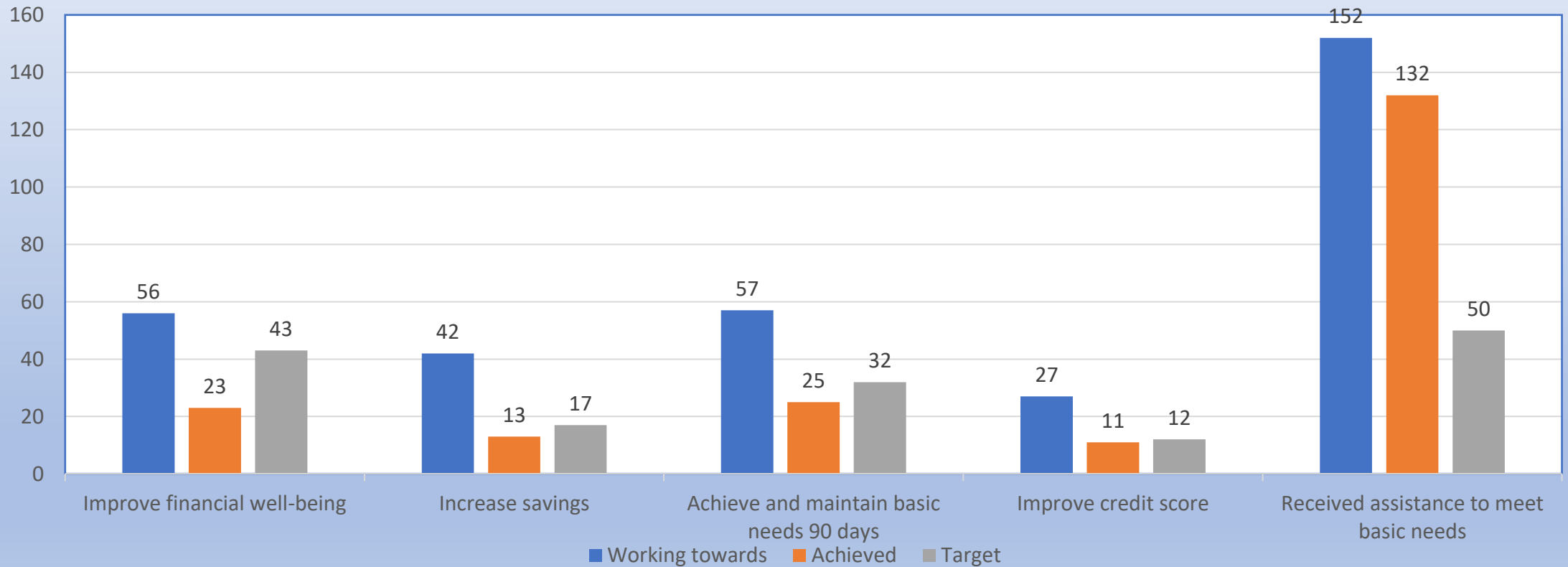
CSBG CARES Funds – Household Type

Case type	Single parent female	Single person	Two parent	Two adults no children	Multi Generation	Other
Basic needs (529)	199	152	83	35	32	30
Workforce services (265)	40	176	13	18	8	10
Household type data was not obtained for public benefits project with Just Harvest.						

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2022 CSBG Entitlement Funds

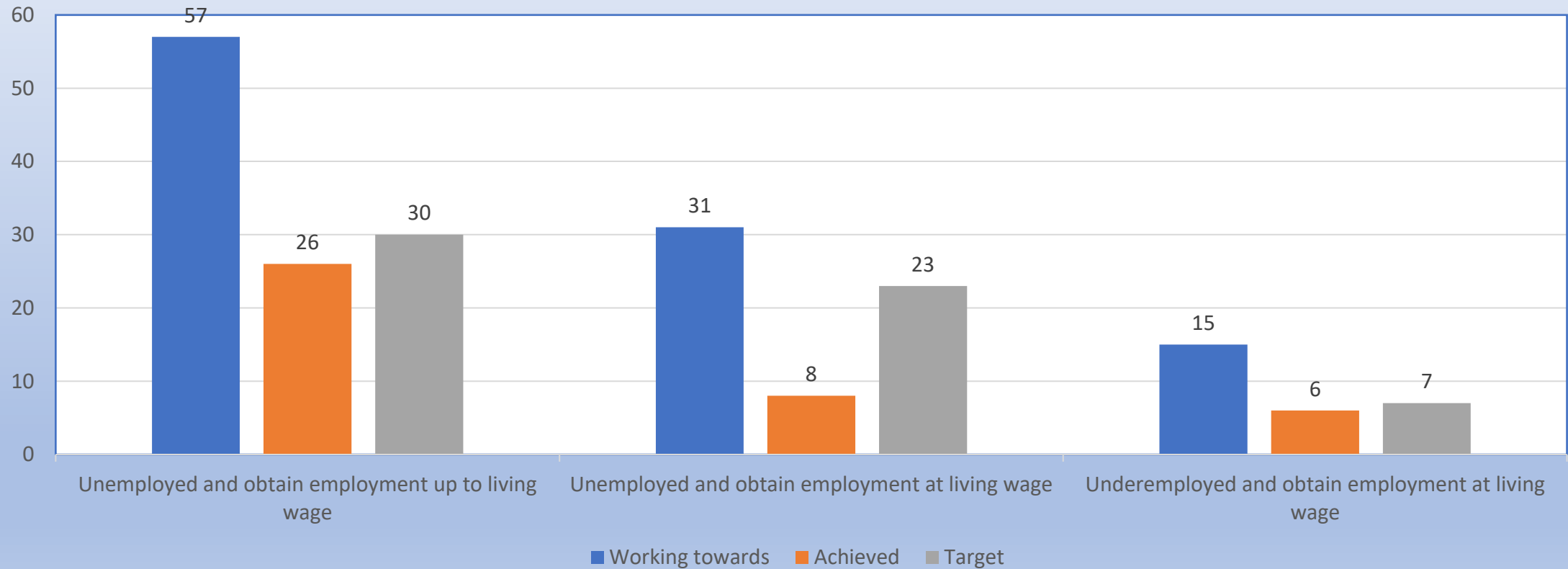
Income and Asset Building – Outcome Indicators



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2022 CSBG Entitlement Funds

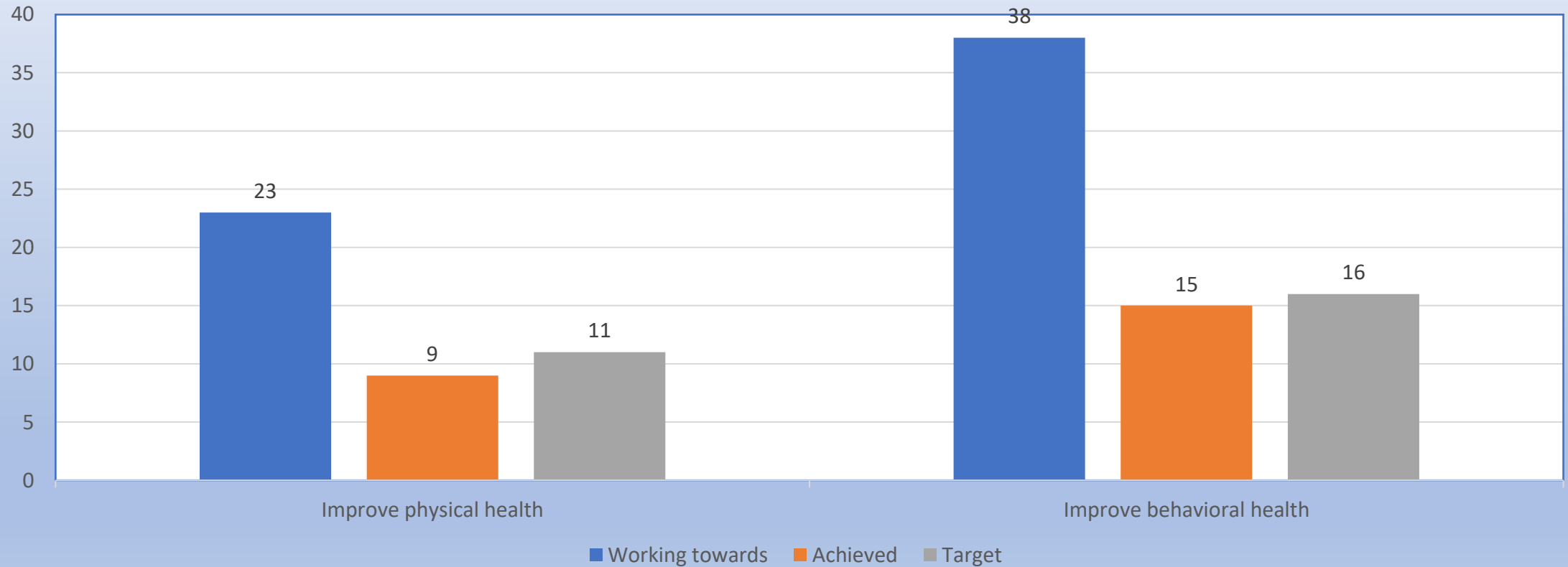
Employment – Outcome Indicators



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2022 CSBG Entitlement Funds

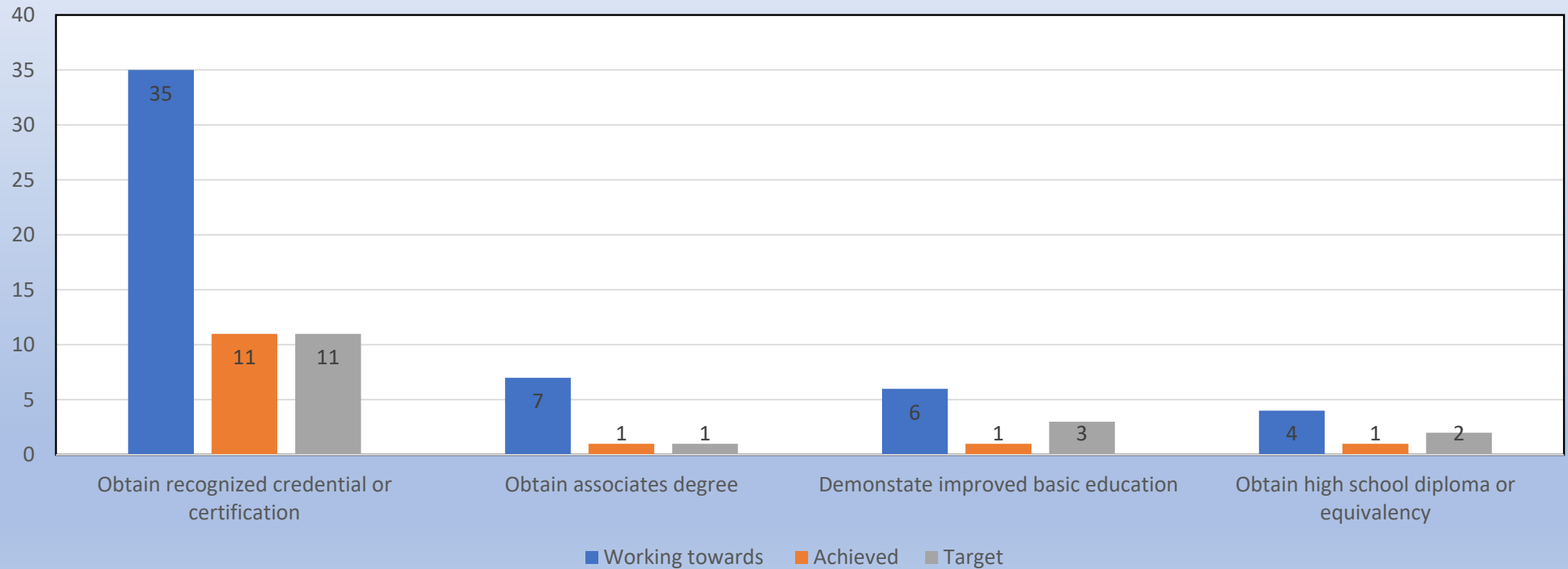
Health – Outcome Indicators



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2022 CSBG Entitlement Funds

Education and Cognitive – Outcome Indicators



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2022 CSBG Entitlement Funds

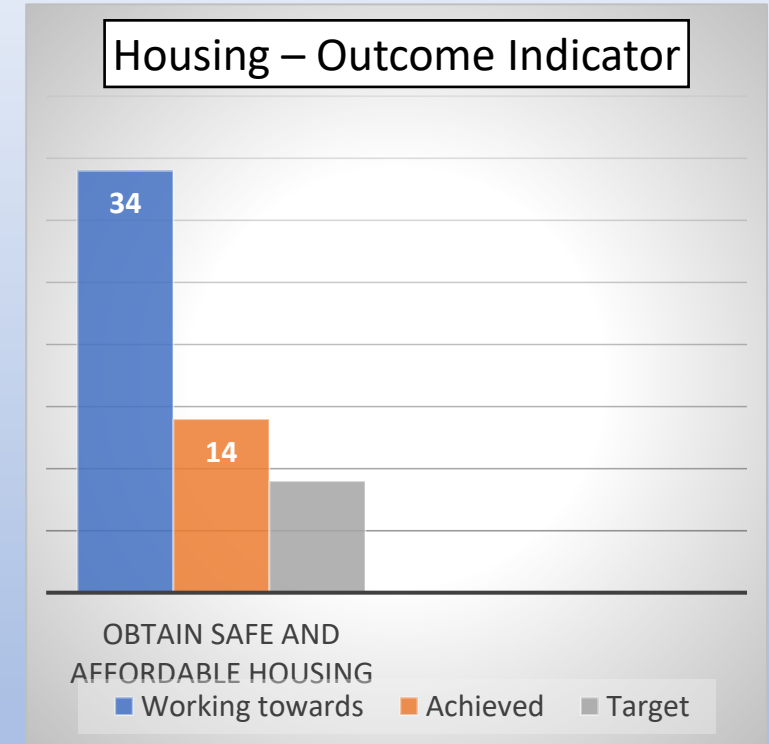
Housing – Outcome Indicators



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2022 CSBG Entitlement Funds

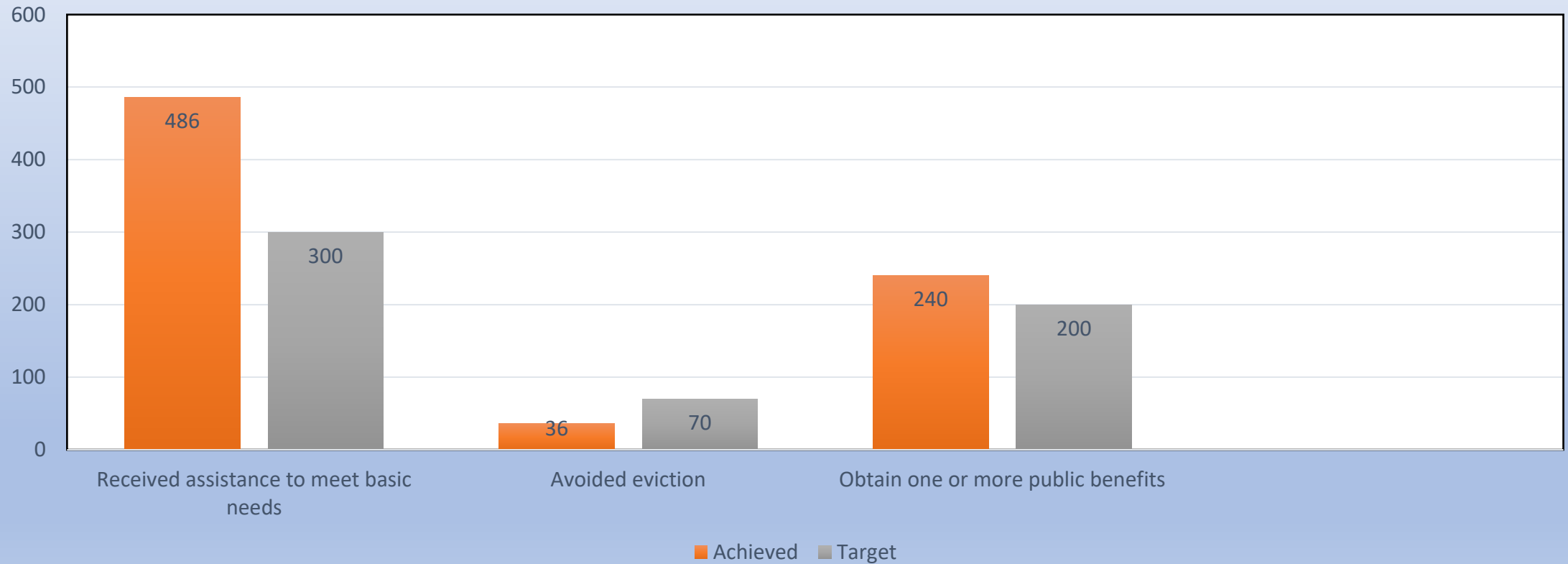
- Analysis of housing outcome indicator obtain safe and affordable housing.
 - Housing affordability is based on housing costs not exceeding 30% of household income.
 - Persons who achieved this outcome have full-time employment earning \$15.00 hr. or greater.
 - Some persons who achieved this outcome often shared housing expenses with others.
 - Some persons who achieved this outcome rented a room as a less costly alternative.
 - Some persons who achieved this outcome obtained a subsidized housing voucher.



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CSBG CARES Funds

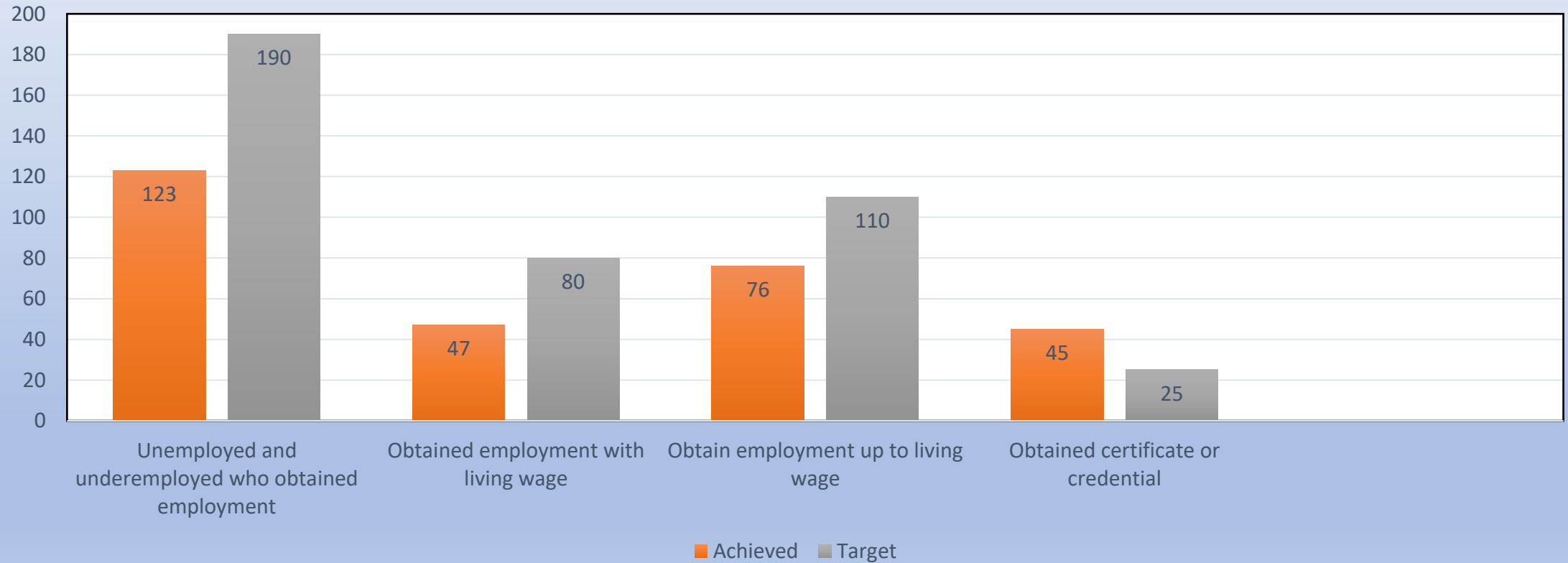
Basic Needs and Public Benefits – Outcome Indicators



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CSBG CARES Funds

Employment – Outcome Indicators



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CSBG CARES Funds

- Analysis of outcome indicators unemployed or underemployed and obtain employment up to or above living wage
 - Partner 4 Work and Career Link enrolled 265 persons compared to a target of 325 persons. $265/325 = 81\%$.
 - 123 persons compared to a target of 190 persons who were either unemployed or underemployed obtained employment. $123/190 = 65\%$.
 - Employment outcome tracking ended December 31, 2022.
 - 45 persons have obtained a training credential or certification compared to a target of 25 persons. $45/25 = 180\%$.
 - In the entire program the average wage earned was \$18.59 with a median wage of \$17.05. For those who completed training and gained employment the average wage was \$20.55 with a median wage of \$19.11.

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Community Services Block Grant Report – Other 2022 Highlights

- Our work to improve information and access to public benefits resulted in the DHS website adding a page specific to public benefits and including public benefits information and a map on Allegheny Connect which will be more broadly released in 2023. The public benefits page has had 1,017 views since mid-April and the COMPASS Community Partners map has had 280 views.
- Coordinated a training on COMPASS for interested community agencies attended by 19 persons resulting in 6 agencies who agreed to be promoted as COMPASS Community Partners.
- Coordinated a training for self-sufficiency case management contracted community partners focused on service planning which builds on the results of the Adult Needs and Strengths Assessment (ANSA).
- Presented a workshop on Your Money Your Goals at the Community Action Association of PA annual conference.
- On-boarded Literacy Pittsburgh as a contracted community partner funded by the DHS to provide digital skills instruction. Funding is under the Human Services Block Grant.
- Engaged each contracted community partner in identifying which of the strategic goals in our Economic Theory of Change Strategic Plan they will prioritize for improvement. This has been added to our contract monitoring work for 2023.

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Community Services Block Grant Report – Year Ending Information and Look Ahead to 2023

- The contract with CCAC for Career Prep and Training which started November 2020 was extended until April 30, 2023, to support 6 persons who are scheduled to complete their career training programs by the end of March. Career training programs which persons in our service network have an interest in will be connected with Career Link.
- CSBG formula funds were allocated to provide basic needs assistance services beginning October 2022 following the end of CARES funds. We have three community partners who provide this service.
- The contract period for unexpended 2022 CSBG formula funds of \$151,264 is being extended until March 31, 2023. These funds will be applied towards expenses of contracted community partners. These “roll-over” funds plus CSBG formula funds anticipated for 2023 which are comparable to 2022 creates a pool of one-time funds in the amount of about \$150,000 to expend in 2023. Ideas under consideration include:
 - Transitioning self-sufficiency case management services to a whole family approach to include providing training through a 3rd party in Family Centered Coaching as a foundational service model for how services are provided to individuals and families. Enhancements to Synergy client information system support a whole family approach.
 - Extending transportation coordination and assistance services for eligible persons in Mon Valley communities where a lack of transportation or the loss of transportation impacts the goals of obtaining employment, retaining employment, or attending job/career training. This service is not currently offered in these communities.
 - North Hills Community Outreach (NHCO) is working with Mon Valley Initiative to accept referrals of persons who are enrolled in workforce services who have transportation needs and barriers. This is a 1st step towards providing transportation services for eligible persons who reside in Mon Valley communities. Identifying an agency in the Mon Valley who will partner with NHCO and DHS to deliver this service for eligible Mon Valley community members is the overarching goal.