**2018 CoC Project Scoring Tool Recommendations**

General:

1. ESG and HUD (CoC) programs will have separate scoring tools
   * ESG does not require a numeric score and/or ranking as HUD (CoC) projects do
   * Not all HUD (CoC) metrics apply to ESG shelter, homeless prevention, and street outreach programs
2. Time period for data used for scoring will be January 1, 2017 – December 31, 2017 for HUD (CoC) projects active during the entire period. Data will be pulled from HMIS for the renewal projects operating a full year as of March 15, 2018.
3. New projects which began in 2017 (and have incomplete data for parts of 2017) will be placed as a group towards the bottom of Tier 1. Also, these projects will receive a score of 3 (out of 5) for any measure where there is incomplete data (i.e. utilization). This is a change from 2017, where full points were awarded to projects where data was unavailable due to the project not starting, which caused scores of these projects to be unfairly inflated. The time period for data used for scoring new projects funded under the HUD 2016 application process will be June 1, 2017 - March 30, 2018.
4. Client satisfaction surveys, developed by the CoCAPC in 2017 will be piloted in 2018. Client satisfaction survey data will not be used in 2018 project scoring, but CoCAPC hopes to incorporate this data in 2019 scoring.

HUD (CoC) Performance Measure Changes:

1. Adult consumers who increase or maintain income from all sources (CHANGE)
   * Modified metric to add “or maintain” income based on feedback from 2017 and alignment with HUD’s scoring tool
2. Data quality – Timeliness (ADDITION)
   * Added data entry timeliness for entry and exit as a RRH metric
   * Added data entry timeliness for exits and annual assessments for PSH as a metric
3. Data quality – Completeness (CHANGE)
   * PSH and RRH - Point value will change from 15 to 5 points in 2018
   * Measures will reflect APR Data Quality Questions
4. Cost effectiveness (CHANGE)
   * Cost per successful outcome will remain, but cost per unit will be removed. Scoring results for these two metrics were almost identical in 2017 for both RRH and PSH.
5. Monitoring score – File completeness (ADDITION)
   * PSH and RRH - A case file review score, from DHS contract monitors, will be included.
   * Scores will be generated from the 2017 Monitoring Visit Monitoring Letter. (A tool has been reviewed and accepted by the subcommittee at the January 2018 subcommittee meeting.)
6. Monitoring score – Program serving appropriate clients (ADDITION)

* PSH – DHS data monitor score, indicating how successful program is in serving the target clients identified in project proposal (i.e. chronically homeless), will be included in 2018.

1. Length of Time in Program (SUBTRACTION for PSH / CHANGE for RRH)
   * PSH – this metric will not be used anymore as staying in a PSH program is a success and there is no target length of stay
   * RRH – this metric will remain, but will now be worth 10 points instead of 5 points as it was in 2017.
2. Housing Performance (CHANGE)
   * PSH – will change from 15 to 20 points in 2018.
   * RRH – will remain 15 total points in 2018
3. Length of Time from Program Enrollment to Move in (ADDITION)
   * This will be a new metric for RRH 2018. This metric will NOT be used for PSH in 2018 because the “Housing Move In Date” field used to calculate this measure became required for PSH programs only from 10/1/17 onward, and historical values for PSH clients already enrolled were auto-mapped to be the same as the client’s project enrollment date.

Scoring Point Value Changes, 2017 vs 2018:

|  |  |  |  |
| --- | --- | --- | --- |
| **Measure** | **2017 point value** | **CoC RRH 2018 point value** | **CoC PSH 2018 point value** |
| Unit utilization (Jan, April, July, Oct.) | 15 | 15 | 15 |
| Housing performance (exit destinations) | 15 | 15 | 20 |
| Income/Employment/Health Insurance/Benefits (increase or maintain) | 15 | 15 | 15 |
| Length of Time in Program | 5 | 10 | 0 |
| Recidivism (exit to perm destination, return w/in 6 months) | 5 | 5 | 5 |
| Data Quality (Completeness) | 15 | 5 | 5 |
| Data Quality (Timeliness Entry/Exit) | 0 | 5 | 0 |
| Data Quality (Timeliness exits/Annuals) | 0 | 0 | 10 |
| Fiscal (expended all funds; accuracy of billings) | 10 | 10 | 10 |
| Cost effectiveness (Cost per unit) | 5 | 0 | 0 |
| Cost effectiveness (Cost per successful outcome) | 5 | 5 | 5 |
| Housing first monitoring | 10 | 5 | 5 |
| Monitoring - file completeness | 0 | 5 | 5 |
| Monitoring - program serving the right clients (chronic, etc.) | 0 | 0 | 5 |
| Client connected to Link for housing referrals | 0 | 0 | 0 |
| Length of time from program enrollment to move in | 0 | 5 | 0 |
| **TOTAL POINTS** | **100** | **100** | **100** |