

Kudos: Heidi Hysong

Heidi Hysong, caseworker at the Lexington Adoption Office (LAO), drew praise from an adoptive mother, who said Heidi's assistance and knowledge was invaluable in helping welcome a young boy to his new family.

"She was respectful, friendly, and always prompt to her visits. Most importantly she was reliable, consistent and always present when she needed to be," the mother wrote to Denise Brown, Regional Office Manager at LAO. "She is a wonderful example of what an employee of Children, Youth and Families (CYF) should be."