

Kudos: Na-Keya Jones

Na-Keya Jones, Client Services Specialist in the Bureau of Family and Consumer Services, drew praise from an individual for her help in securing assistance from the Dollar Energy Fund.

Faced with having her water shut off, the homeowner or resident came to the Human Services Building, where Na-Keya “went above and beyond to help me. She looked into the matter in great detail,” the individual wrote to Bureau Administrator Robert Rebholz. “I wish everyone was as nice and compassionate as she was to me and my family,” the individual said.