

Kudos: Kristen Armstrong

A satisfied mother sent an email commending Kristen Armstrong, Homeless Services and Supports supervisor, on her work to assist the author's family. The email begins "I just wanted to take a moment of your time to tell you what a wonderful person you have working for you. Kristen Armstrong is my homeless prevention caseworker, and she has just really gone above and beyond for me and my family." The email explains that Kristen helped the family to get a Section 8 voucher and to obtain housing, which was challenging due to the author's credit and background. The author states, "I walked into this situation needing a caseworker, and I'm walking out of this program with a friend... She really has been the one person I know I can lean on during this very emotionally trying time, as I don't have any family here, and that's really gotten me through."