

Kudos: Monique Ingram

A caller reached out to the Director's Action Line (DAL) to discuss how impressed she was with Office of Children, Youth and Families caseworker Monique Ingram. The caller reported that when Monique entered the caller's home, she was "kind, caring and made the situation comfortable." The caller went on to say that she was "very glad that it was Ms. Ingram who walked through [her] door."