

Kudos: Rachel Crider

A family member wrote an email thanking Rachel Crider, nursing home transition coordinator in the Area Agency on Aging (AAA). Rachel helped the author's brother to find housing, applied and obtained special nursing home transition funds for the participant, paid the security deposit and first month of rent to keep the housing, purchased the initial furnishings to set up the apartment, and arranged community services for participant. The participant transitioned home in September, and has been residing at his own home in the community since.

The email said, "Rachel's compassion and empathy have been tremendous! ... She would stop in the nursing home constantly to check on my brother and he really liked her. He would rave about how she came to see him." The email continued, "I will never be able to thank her or your agency enough for the things you have done for us to make it possible for my brother to come home with aides and all of the things necessary to help him to be able to remain in the comfort of his own home."