

New, improved Learning Management System introduced to DHS

The Department of Human Services (DHS) has partnered with Cornerstone to implement a new Learning Management System (LMS) designed to increase learning and enhance skills. The LMS is quickly becoming the single e-learning repository for all DHS software application training tools and clinical training.

Cornerstone on Demand LMS, which went live in mid-February, is a web-based training service that offers a variety of courses ranging from new hire orientations to safety overviews to Microsoft Office product trainings. In addition to general courses, DHS video e-learning will be incorporated into the LMS, an option that was not available in the previous system.

“We were able to do a great deal with the last LMS, but it could only take us so far,” said JW Wallace, administrator of the Education/Training and Organizational Development (ETOD) unit in the Office of Administrative and Information Management Services (AIMS). “Our new system is more user-friendly and will allow individuals – and their supervisors – to create development plans as well as monitor learning and growth for improved job performance. We are excited about the variety of options offered by this new LMS that will increase access and provide employees with an almost endless supply of learning opportunities.”

“The new LMS is available over Wi-Fi and allows for ‘anywhere’ access via the Cornerstone OnDemand app which can be downloaded on any mobile device,” said Stacey Tunie, performance improvement analyst in AIMS. “This gives staff opportunity to meet their professional development needs on the go.” While on the DHS network, staff may [access the LMS](#) using their computer’s login and password; there is no need to create an additional username and password to use the system.

Providers will be given access to the LMS by fall 2017 to access e-learning modules for all DHS applications.

An LMS Learner’s Guide is available on the [DHS Intranet](#) (this link is only accessible on the DHS network). Those who are interested in receiving additional training on the new LMS system may contact the ServiceDesk at ServiceDesk@allegHENYcounty.us or 412.350.4357.