



# DHS News

Newsletter of the Allegheny County  
Department of Human Services



June 2019

## **Kudos: Provider Relations event support**

Kathy Heinz and Darnell Moses sent an email recognizing all DHS staff who supported the Provider Relations event on June 19.

- Office of Community Relations (Mark Bertolet, Tonia Caruso, Meredith Joos and Bill Rodella): Helped with designing the invitation and supporting communication and outreach.
- Facilities (Jake Sbaraglia, John Schroettinger and Christine Tesla): Met with contract staff to plan for using the three rooms in the lower level of the Human Services Building and created seating charts to maximize use of the space.
- Information Technology (Yanis Oukaci): Assisted with the use of the Surface Hubs and troubleshooted audio problems.
- Emergency Preparedness and Response (Shannon Evans and James Luciano): Shared information with providers about emergency response and preparedness. They also provided 10 weather alert radios to give away as door prizes.
- Reservations and Registration (Joel Rubin and Beverly Smith): Collected registrations and maintained accurate attendee counts.
- Speakers (Lisa Edmonds, Eric Hines-McGee, Lisa Impavido, Placid (PJ) Larouere and Darnell Moses): Conveyed important information in a compelling way.
- Facilitation (PJ Larouere, Carrie Schutrick, Bev Smith and Jennifer Wernert): Helped to facilitate communication between rooms, set up and cleaned the food tables, made sure the restrooms were clean and sought help from building maintenance when necessary.

Kathy adds, "Overall it was a very successful evening thanks to many staff who worked together as team and were willing to put in the extra hours it takes to get the job done."