



# DHS News

Newsletter of the Allegheny County  
Department of Human Services



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## **Kudos: Candice Jeffries**

Candice Jeffries, caseworker 2 in the Office of Children, Youth and Families (CYF) South Regional Office (SRO), was praised for possibly saving a life.

A father on Candice's caseload is a single parent who became CYF-involved after an overdose last year. The father is in active addiction and was not ready to pursue treatment, and it was determined the child needed to be removed from the home.

While Candice was visiting with a relative to do a home assessment, the child called the relative and said he was scared and thought that his father had taken something. Candice and the relative told the child to call 911, and went over to the father's home, which was just a few streets away.

When Candice arrived, the father was incoherent and his breathing was labored. Since she had previously discussed safety with the father, she knew there was Narcan in the home. She jumped into action, sending the child upstairs and administering Narcan to the father.

After the EMS team arrived and determined that the father was stable, Candice stayed with the father to discuss how the child's placement would work. She told the father she would be available for the rest of the night if he had any questions or concerns.

Candice remains in contact with the father and continues to offer support and guidance as he navigates the placement of his child and enters treatment.

"I don't know what the next 10 minutes held for this father and his health, but I am incredibly grateful that I had the Narcan training and knew how to react to the situation," Candice said. "This was a team effort and I am thankful for all the support given by SRO staff."