



# **Allegheny County Department of Human Services**

## **DHS Applications: Minimum and Recommended Hardware and Software Specifications**

**May 2017**

# Minimum and recommended hardware and software specifications



## Minimum and Recommended Hardware and Software Specifications Table

The below table lists the minimum and recommended requirements to use DHS enterprise applications. The minimum requirements will allow the user to use the application. However, it is highly encouraged that the user utilize the recommended specifications to allow for the best possible user experience.

**As of January 12<sup>th</sup>, 2016 Microsoft is only supporting IE 11 and Edge web browsers**

Components	Minimum	Recommended
<b>Operating System</b>	<ul style="list-style-type: none"> <li>Windows 7, 8, 8.1, or 10 (no Home Versions)</li> </ul>	<ul style="list-style-type: none"> <li>Windows 10 (no Home Versions)</li> </ul>
<b>RAM</b>	<ul style="list-style-type: none"> <li>8 GB</li> </ul>	<ul style="list-style-type: none"> <li>16 GB or more</li> </ul>
<b>Browser version</b>	<ul style="list-style-type: none"> <li>IE 11, Safari for Windows (v 5.1.7), Chrome (v42)</li> </ul>	<ul style="list-style-type: none"> <li>IE 11, Safari for Windows (latest version), Chrome (latest version)</li> </ul>
<b>Processor</b>	<ul style="list-style-type: none"> <li>3.2 GHz single core</li> </ul>	<ul style="list-style-type: none"> <li>3.5 GHz quad core</li> </ul>
<b>Hard Drive</b>	<ul style="list-style-type: none"> <li>250 GB Hard Drive (HDD)</li> </ul>	<ul style="list-style-type: none"> <li>500 GB Solid State (SSD)</li> </ul>
<b>*Internet Connection</b>	<ul style="list-style-type: none"> <li>Broadband</li> </ul>	<ul style="list-style-type: none"> <li>Broadband</li> </ul>
<b>Screen Resolution</b>	<ul style="list-style-type: none"> <li>1024x768</li> </ul>	<ul style="list-style-type: none"> <li>1280x1024</li> </ul>
<b>Other Add-Ons</b>	<ul style="list-style-type: none"> <li>Microsoft Office 2013</li> <li>^Most current version Adobe Acrobat Reader</li> </ul>	<ul style="list-style-type: none"> <li>Microsoft Office 2016</li> <li>^Most current version Adobe Acrobat Reader</li> </ul>

**\*NOTE:** Performance is dependent upon the available network bandwidth

**^NOTE:** Used to viewing/printing PDF files