



# Chartiers Center Salus Program



April 2024

Coordinating and providing financial assistance to have units cleaned out by a professional team to avoid potential evictions.

## To qualify, participants must:

- Allegheny County Resident, in a rental unit (lease required)
- Homeless service involvement within the last 3 years
- Total household income at or below 80% of the Area Median Income for Allegheny County (proof of income required)
- Must meet the standards of a Level 3, Level 4 or Level 5 hoarder (photo evidence required)

## Extreme clutter and cleaning needs related to:

insect infestations, piles of objects obstructing key living areas, multiple broken appliances, untidied spills and breaks left for days, one or more rooms not being used for its intended purpose, an excessive amount of pets/pet waste, clutter preventing access to stairs/rooms/exits, expired/rotting food, odors/sewage backup, extreme indoor clutter making key living spaces unusable, no ventilation, irreparable damage to the home's structure, disconnected utility services, and pervasive mold/mildew.

- Must agree to allow professionals into their home to work with them to clean out the unit and dispose of refuse and biohazardous waste.
- Must agree to sign the appropriate Releases of Information

## Referrals:

To complete a referral for the Salus Program complete this form: [Salus Program Referral Form](#)

Referrals for the Salus Program will be made through Allegheny County Coordinated Entry. Referrals will receive an initial review by the DHS Coordinated Entry team and forwarded on to Chartiers for a formal eligibility review. When a referral is received, the participant will be contacted within 24 hours of receipt of the referral to schedule an intake. Once the participant provides all required documentation, the appropriate third-party service provider will be contacted to schedule an initial assessment of the unit to provide an estimation of the cost of services. Further appointments for the clean-out will be scheduled.

