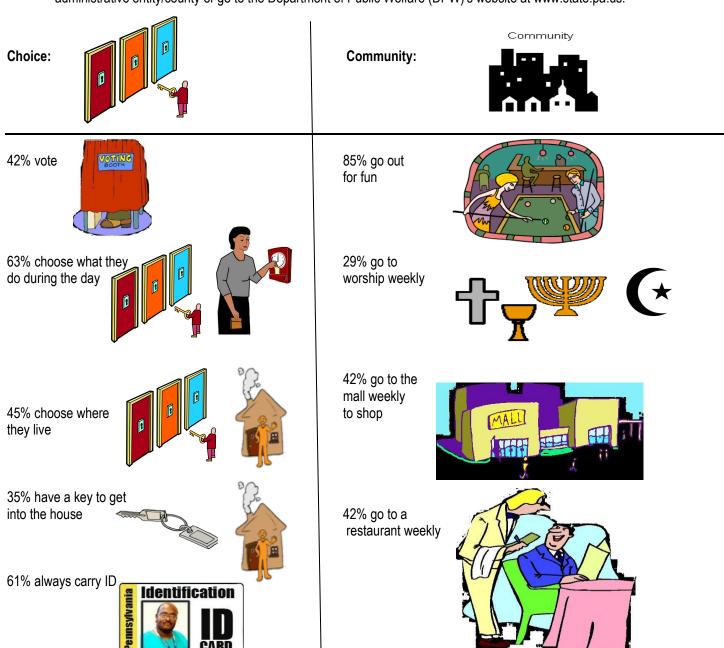
## **Independent Monitoring for Quality A Statewide Summary for 2011**



- Independent Monitoring for Quality (IM4Q) visits with adults and children age three and over who are supported by the Pennsylvania Office of Developmental Programs (ODP).
- IM4Q sends interviewers to talk to people who live in licensed community homes at least once every 3 years. Interviews are also conducted with people who live with their family, life-sharing families, independently, in intermediate care facilities (ICFs/MR), nursing facilities and personal care homes.
- Reports created from Independent Monitoring for Quality interviews are shared with provider agencies, administrative
  entities/counties, and the Planning Advisory Committee for the Office of Developmental Programs for purposes of improving
  peoples' quality of life.
- This information presents some of the findings from the 2010-11 statewide report. For a full report please contact your administrative entity/county or go to the Department of Public Welfare (DPW)'s website at www.state.pa.us.







It is often found that people report being happy with whatever they have



84% are happy with their lives





89% talk to family when they want



92% are happy with their work





81% can see friends when they want



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<sup>\*</sup> Satisfaction research demonstrates that people report high levels of satisfaction with whatever they have.