

Independent Monitoring for Quality A Statewide Summary for 2017

Independent Monitoring for Quality

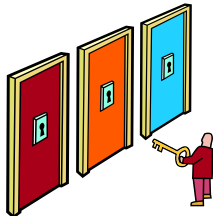


Making Everyday Lives a Reality

- Independent Monitoring for Quality (IM4Q) visits with adults and children age three and over who are supported by the Pennsylvania Office of Developmental Programs (ODP).
- IM4Q sends interviewers to talk to people who live in licensed community homes at least once every 3 years. Interviews are also conducted with people who live with their family, life-sharing families, independently, in intermediate care facilities (ICFs/MR), nursing facilities and personal care homes.

- Reports created from Independent Monitoring for Quality interviews are shared with provider agencies, administrative entities/counties, and the Planning Advisory Committee for the Office of Developmental Programs for purposes of improving peoples' quality of life.
- This information presents some of the findings from the 2016-17 statewide report. For a full report please contact your administrative entity/county or go to the Department of Human Services (DHS) website at www.state.pa.us.

Choice:

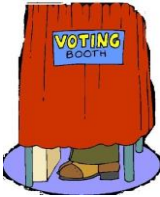


Community:

Community



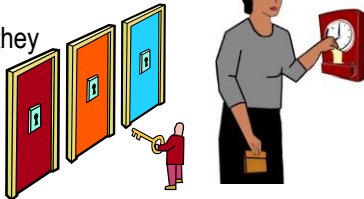
30% vote



90% go out for fun



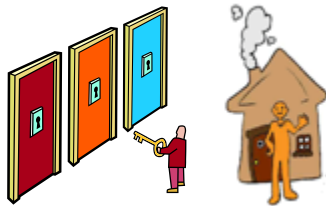
71% choose what they do during the day



25% go to worship weekly



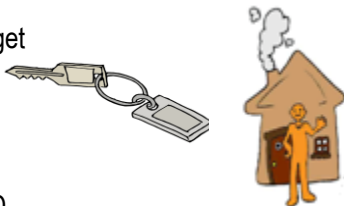
48% choose where they live



46% go to the mall weekly to shop



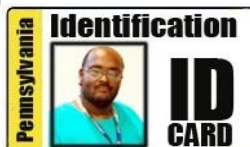
33% have a key to get into the house



47% go to a restaurant weekly



52% always carry ID



Happy*:



It is often found that people report being happy with whatever they have

Relationships:



84% are happy, not sad, with their lives



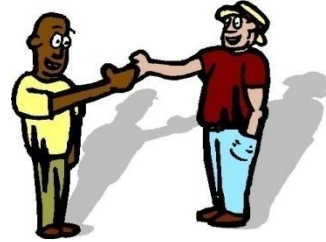
82% talk to family when they want



91% are happy with their work



79% can see friends when they want



* Satisfaction research demonstrates that people report high levels of satisfaction with whatever they have.