

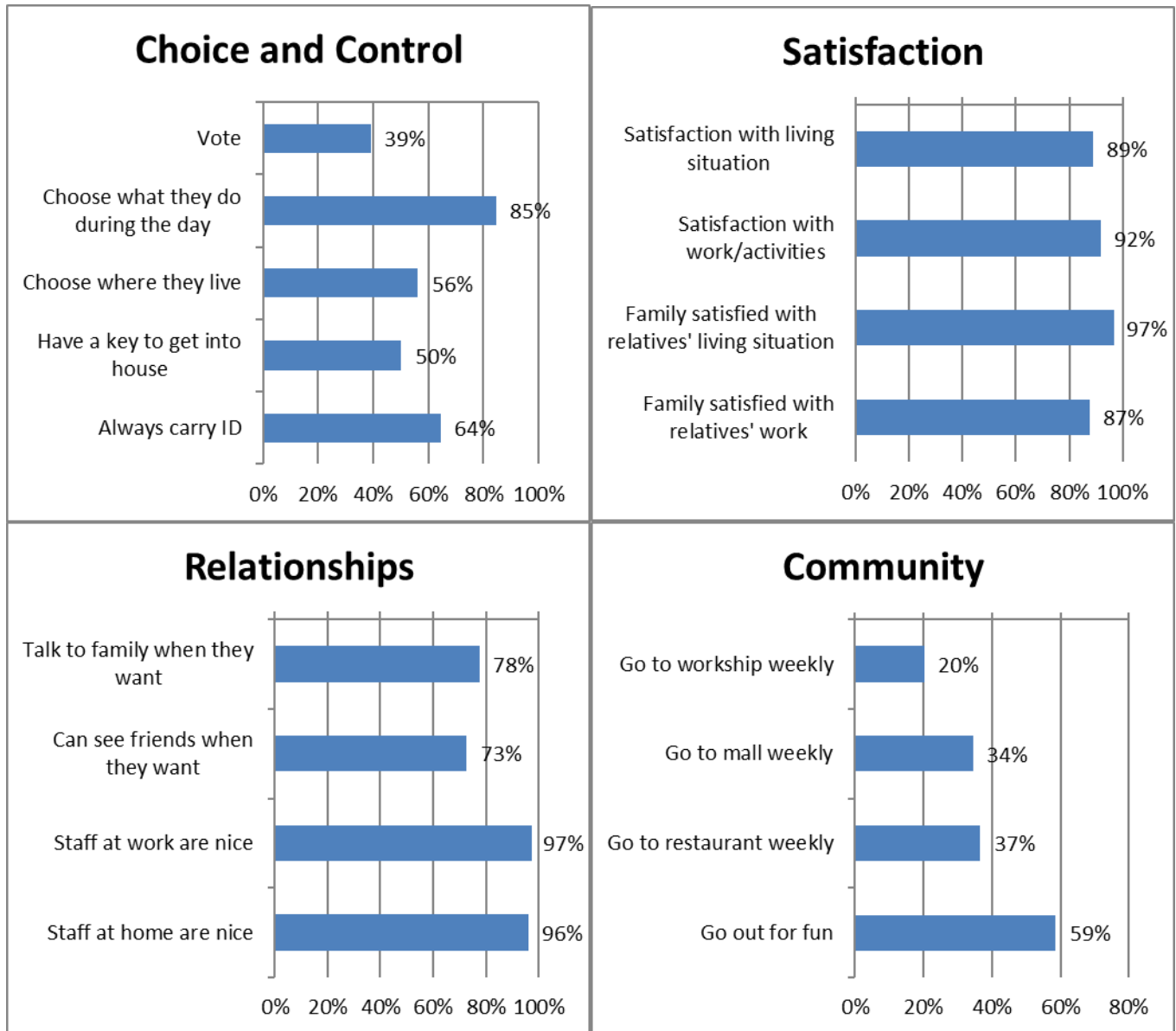
Independent Monitoring for Quality A Statewide Summary - 2021



Independent Monitoring for Quality (IM4Q) visits with adults and children aged three and over who are supported by the Pennsylvania Office of Developmental Programs (ODP).

IM4Q sends interviewers to talk to people who live in licensed community homes. Interviews are also conducted with people who live with their family, life-sharing families, independently, in intermediate care facilities (ICFs/MR), nursing facilities and personal care homes.

Reports created from Independent Monitoring for Quality interviews are shared with provider agencies, administrative entities/counties, and the Information Sharing and Advisory Committee (ISAC) for the Office of Developmental Programs for purposes of improving peoples' quality of life. This information presents some of the findings from the 2020-21 statewide report. For a full report please contact your administrative entity/county or go to the Department of Human Services (DHS) website at MyODP.org. Each chart shows the percentage of the people who were interviewed who said "yes" to the statement shown.



Satisfaction research demonstrates that people report high levels of satisfaction with whatever they have. *