

Independent Monitoring for Quality A Statewide Summary for 2021

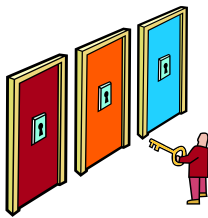
Independent Monitoring for Quality



Making Everyday Lives a Reality

- Independent Monitoring for Quality (IM4Q) visits with adults and children aged three and over who are supported by the Pennsylvania Office of Developmental Programs (ODP).
- IM4Q sends interviewers to talk to people who live in licensed community homes. Interviews are also conducted with people who live with their family, life-sharing families, independently, in intermediate care facilities (ICFs/MR), nursing facilities and personal care homes.
- Reports created from Independent Monitoring for Quality interviews are shared with provider agencies, administrative entities/counties, and the Information Sharing and Advisory Committee (ISAC) for the Office of Developmental Programs for purposes of improving peoples' quality of life.
- This information presents some of the findings from the 2020-21 statewide report. For a full report please contact your administrative entity/county or go to the Department of Human Services (DHS) website at MyODP.org.

Choice:



For People Interviewed:

Community:

Community



For People Interviewed:

39% vote



85% choose what they do during the day



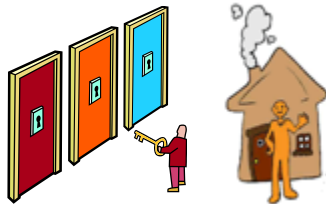
59% go out for fun



20% go to worship weekly



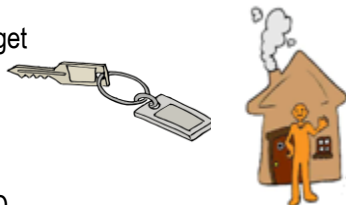
56% choose where they live



34% go to the mall weekly to shop



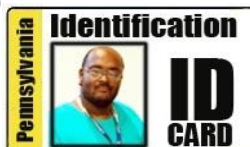
50% have a key to get into the house



37% go to a restaurant weekly



64% always carry ID



Happy*:



For People Interviewed:

Relationships:



For People Interviewed:

87% are happy,
not sad, with
their lives



78% talk to family
when they want



92% are happy
with their work



73% can see
friends when
they want



* Satisfaction research demonstrates that people often report high levels of satisfaction with whatever they have.

Symbols were compiled from the following sources:
The Picture Communication Symbols™ ©Mayer-Johnson LLC. All rights reserved worldwide. Used with Permission;
ESL-Library.com/Red River Press Inc. All rights reserved worldwide. Used with Permission; and Google Images