Allegheny County Department *of* Human Services



# Where to Call

Directory of Mental Health & Drug and Alcohol Services



Get the most current phone numbers and addresses on our website:



Information in this booklet is current as of July 2021.

Visit <u>http://pa211sw.org</u> for a searchable, comprehensive listing of services in Allegheny County.

#### Allegheny County Department of Human Services OFFICE OF BEHAVIORAL HEALTH

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**The DHS Office of Behavioral Health (OBH)** contracts with and monitors approximately 109 community-based agencies, which provide an array of services designed to meet the mental health and substance abuse services needs of County residents. OBH contracts with Community Care Behavioral Health and Allegheny HealthChoices, Inc. for operation and oversight of Medicaid Behavioral Health Managed Care Services.

One Smithfield Street, Third Floor Pittsburgh, PA 15222 Telephone: 412-350-4456 TTY/TTD: 412-350-3467 www.alleghenycounty.us/dhs/obh

#### **Community Care Behavioral Health (Community Care)**

is the nonprofit behavioral health managed care organization (BH-MCO) for Allegheny County. Community Care was created to support Pennsylvania's mandatory managed care program for Medicaid recipients, called HealthChoices. When you or a family member need help right away with a mental health, substance use or human services crisis, Allegheny County has people and services to help. There are a number of resources you can access, including 24/7 mental health crisis hotlines and services, 24/7 substance use hotlines and services, suicide hotlines, peer warmlines, abuse and neglect hotlines, and housing and human service connectors.

#### 24/7 RESOURCES FOR CRISIS SUPPORT

#### If you or a loved one is experiencing a mental health crisis or is in emotional distress, call resolve at 1-888-796-8226.

Contact <u>resolve Crisis Services</u>, available by telephone, text, mobile and walk-in crisis services. All services are available 24 hours a day/7 days a week/365 days a year. resolve is provided at no cost to all Allegheny County residents regardless of insurance coverage. When you call or visit resolve, you can talk to someone and get help with feelings of depression, emotional distress, stress, being overwhelmed or lonely, as well as with struggles related to substance use.

- **Call** 1-888-7YOUCAN (1-888-796-8226) to talk with someone on the phone, and if needed, a mobile team can be sent to your location.
- **Text** "PA" to 741741 to reach a crisis counselor.
- **Visit** the Walk-in Center located at 333 North Braddock Avenue, Pittsburgh, PA 15208.

# If you want support, information or treatment for an alcohol or drug use-related challenge, call Pathway to Care and Recovery at 412-325-7550.

Contact Pathway to Care and Recovery for immediate information, support and help. Pathway to Care and Recovery offers there services at no cost to Allegheny County families, loved ones and individuals age 14 and up, with challenges or needs related to alcohol and/or other drugs and substances.

• **Call** 24/7/365 at 412-325-7550 to get connected. You can talk to someone on the phone, and if needed, a mobile team can be sent to your location.

• Visit the Walk-In Center at 326 Third Avenue, Pittsburgh, PA 15222.

You can also call the state substance use hotline, PA Get Help Now at 1-800-662-4357. Call takers at the PA Get Help Now hotline can help you find a treatment provider or funding for substance use treatment.

# If you or a loved one is considering suicide, there is always help. You are not alone.

To talk to someone right now, call:

- The National Suicide Prevention Lifeline at 1-800-273-TALK (8255)
- The Transgender Suicide Lifeline at 1-877-565-8860
- The Trevor Lifeline for LGBTQ support
  - o **Call** 1-866-488-7386
  - o Chat on their website
  - o **Text** START to 678678

# OTHER RESOURCES FOR EMOTIONAL SUPPORT

# If you want to talk to someone who's "been there," you can:

- Call the Allegheny County Peer Support Warmline at 1-866-661-9276 between 9 a.m. and 1 a.m. The Allegheny County Peer Support line can help individuals with mental health or substance use concerns that are not at a crisis level. When you call the Warmline, you can talk to someone who truly understands your struggle and you can help you get assistance in locating a resource to meet your needs. Visit their website at <u>http://www.peer-support.</u> <u>org/?page\_id=22</u>.
- Call the NAMI HelpLine at 800-950-6264(NAMI), Monday-Friday between 10 a.m. and 8 p.m.; text NAMI to 741741 to receive 24/7 support, or chat with a peer online. The NAMI Helpline is a free, nationwide peer-support service providing information, resource referrals and support to people living with a mental health condition, their family members and caregivers, mental health providers and the public. Visit their website at <u>www.nami.org/help</u>.

# If you are emotionally distressed after experiencing a natural or human disaster

Call or text SAMHSA's 24/7 <u>Disaster Distress Helpline</u> at 1-800-985-5990. The Disaster Distress Helpline provides 24/7/365 crisis counseling and support to people experiencing emotional distress related to natural or human-caused disasters including tornados, hurricanes, floods, wildfires, earthquakes, drought, incidents of mass violence, the COVID pandemic, community unrest and other traumatic events. Visit their website at <u>https://www.samhsa.gov/ find-help/disaster-distress-helpline</u>.

### If you or a loved one are the victim of a crime

Call the Center for Victim's 24/7 Hotline at 866-644-2882. <u>Center</u> <u>for Victims</u> provides 24/7 support, information and responds to the emergency needs of crime victims and witnesses, their families or friends, law enforcement, hospitals, social workers or mental health professionals.

# If you are a parent and are having a hard time with your child

Call the Allegheny Family Network Parent Support at 1-888-273-2361 between Monday and Friday, 9:00am-4:30pm. When you call, you can talk to trained and experience Family Support Partners who have personal experience raising a child with behavioral issues. They can help connect to and navigate services and provide emotional support. Visit their website at <u>https://www.alleghenyfamilynetwork.org</u>.

#### If you are homeless, at risk of becoming homeless, or are in need of shelter for any reason, including domestic violence

Call <u>Allegheny Link</u> at 866-730-2368. Allegheny Link can help Allegheny County residents who are at risk of or who are currently experiencing homelessness find stable housing. Visit their website at <u>https://www.alleghenycounty.us/Human-Services/Programs-Services/</u> <u>Basic-Needs/Housing-and-Homeless/Homeless-Services.aspx</u>.

# If you are without heat, or are at risk of being without heat, in your home.

Call LIHEAP Crisis at 412-770-3677. LIHEAP Crisis can make a onetime payment to fix the problem. Learn more about utility assistance at their website at <u>https://www.alleghenycounty.us/Human-</u> <u>Services/Programs-Services/Basic-Needs/Utility-Assistance.aspx</u>.

#### If you feel someone is a danger to themselves or to others due to a mental health condition

To learn more or request authorization for involuntary emergency examination and treatment (302 process), call Information, Referral and Emergency Services (IRES) at 412-350-4456 for information or guidance regarding the 302 process. You can also learn more about the 302 process at this webpage: <u>https://www.alleghenycounty.us/</u> <u>Human-Services/Programs-Services/Disabilities/Mental-Health/</u> <u>Involuntary-Commitment.aspx</u>.

#### If you suspect abuse or neglect of a child or adult:

• Under 18 years of age: Call the 24/7 Child Abuse Hotline at 1-800-932-0313 or 412-473-2000 to share your concerns about the wellbeing of a person under the age of 18. Learn more at this website: <u>https://www.alleghenycounty.us/Human-Services/About/Contact/</u> <u>Child-Abuse.aspx</u>.

- An adult between the ages of 18 and 60 years with a physical, intellectual, or mental health disability (including self-neglect): Call the 24/7 Adult Protective Services line at 1-800-490-8505. Learn more at this website: <u>https://www.alleghenycounty.us/</u><u>Human-Services/About/Contact/Abuse-of-Adult-with-a-Disability.</u> <u>aspx</u>.
- An adult 60 years of age and older (including self-neglect), call the 24/7 Older Adult Protective Services at 412-350-6905 or 1-800-344-4319 (local) or 1-800-490-8505 (statewide hotline). Learn more at this website: <u>https://www.alleghenycounty.us/Human-Services/About/Contact/Older-Adult-Abuse.aspx.</u>

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### PHONE NUMBERS FOR ALLEGHENY COUNTY DHS

#### **Department of Human Services**

412-350-5701 TDD: 412-473-2017

### Area Agency on Aging

412-350-5460

#### **Office of Behavioral Health**

412-350-4456

#### Office of Children, Youth and Families

412-350-5701

#### **Office of Community Services**

412-350-6611

# Office of Developmental Supports

412-253-1399

#### Allegheny Link to Aging and Disability Resources

1-866-730-2368 TTY: 412-350-5205

#### **Director's Action Line (DAL)**

1-800-862-6783

Persons on Medical Assistance (HealthChoices) or those who are uninsured or under insured who need information on drug and alcohol and mental health services should contact:

#### **Community Care Behavioral Health**

339 Sixth Avenue, Suite 1300, Pittsburgh, PA 15222 1-800-553-7499 or 412-454-2120

### **BEHAVIORAL HEALTH EMERGENCIES**

In case of a mental health emergency, resolve Crisis Network.

#### resolve Crisis Services

333 N. Braddock Avenue Pittsburgh, PA 15208 1-888-7-YOU-CAN (1-888-796-8226)

#### **CACTIS Program**

(Child and Adolescent Chronic-Disorders Treatment Intervention Services) 412-864-5065

CACTIS runs under the umbrella of resolve Crisis Services but is for children and teens awaiting treatment.

Around-the-clock telephone, mobile, walk-in and residential crisis intervention services are available for all Allegheny County residents – children, adolescents, adults and older adults. Insurance coverage is **not** required.

Callers are put in touch with professional mental health and addictions counselors to receive immediate, confidential crisis counseling, emergency support, and/or be referred to someone for ongoing help. In addition, a mobile crisis team that can travel to the site of the crisis is available 24 hours a day, 7 days a week. Specialized teams are available for child, adolescent and family interventions. Walk-in services and short-term overnight services are also available. In addition, an afterhours drug and alcohol engagement center is available for individuals who experience a crisis involving substance use. Individuals will receive immediate assessment, support, education, and referrals to drug and alcohol services.

resolve is made possible through the partnership of Allegheny County and the Western Psychiatric Institute and Clinic of the University of Pittsburgh Medical Center (UPMC).

#### Allegheny County Information, Referral and Emergency Services (IRES)

<u>OBHInformationRequest@AlleghenyCounty.US</u> (412) 350-4456

The number answers 24 hours a day, 7 days a week and puts callers in touch with an Allegheny County delegate who can provide information, find someone to provide ongoing help, or help arrange involuntary examination and treatment when needed. All involuntary commitments must be authorized/approved by IRES, a physician or the police.

#### Substance Abuse and Mental Health Services Administration, U.S. Dept. of Health and Human Services (SAMHSA)

www.samhsa.gov/find-help/national-helpline National Suicide Prevention Hotline 1-800-273-TALK (8255)

#### Veterans Crisis Line

<u>www.veteranscrisisline.net</u> 1-800-273-8255, press 1 or text 838255

### DESIGNATED FACILITIES FOR EMERGENCY PSYCHIATRIC EXAMINATIONS

If you are unable to get to one of the following facilities, you can go to any local emergency room and they will be able to assist you.

#### **Allegheny Valley Hospital**

1301 Carlisle Street-Floors 2E & 2F, Natrona Heights, PA 15065 Information: 724-224-5100 Emergency Room: 724-226-7036 Psychiatric Unit: 724-226-7230 (Adults), 724-226-7150 (Geriatrics)

#### **Forbes Regional Hospital**

2570 Haymaker Road-7 North, Monroeville, PA 15146 Information: 412-858-2000 Emergency Room: 412-858-2321 Psychiatric Unit: 412-858-2670

#### **Jefferson Hospital**

565 Coal Valley Road-3 Southwest, Pittsburgh, PA 15236 Information: 412-469-5000 Emergency Room: 412-469-5800 Psychiatric Unit: 412-469-5280

#### Heritage Valley Kennedy

25 Heckel Road, McKees Rocks, PA 15136 Information: 412-777-6161 Emergency Room: 412-777-6241 Psychiatric Unit: 412-777-6420

#### St. Clair Memorial Hospital

1000 Bower Hill Road, 4th Floor, Pittsburgh, PA 15243 Information: 412-942-4800 Emergency Room: 412-942-2734 Voicemail: 412-942-2733 Psychiatric Unit: 412-942-4800

#### **UPMC McKeesport**

1500 Fifth Avenue, McKeesport, PA 15132 Information: 412-664-2000 Emergency Room: 412-644-2121 Psychiatric Unit: 412-664-2098

#### **UPMC Western Psychiatric Hospital (WPH)**

3811 O'Hara Street, Pittsburgh, PA 15213 Information: 412-624-2100 PES - Psychiatric Emergency Services direct-dial: 412-647-9380

#### **Veterans Administration (VA) Medical Center**

University Drive C, Pittsburgh, PA 15213 Information: 412-688-6000 Emergency: 412-360-6322 Psychiatric Unit: 412-360-6600

## EMERGENCY SHELTER PROVIDERS

- \*\* If you are currently homeless or about to become homeless and are looking for shelter or a housing program, you may also call Allegheny Link at 1-866-730-2368.
- \*\* Availability is limited and details may change for the following facilities. Please check with provider for the most up-to-date information.

#### Alle-Kiski Hope Center

<u>www.akhopecenter.org</u> P.O. Box 67, Tarentum, PA 15084 724-224-1100 Population served: women and women with children

#### Auberle

www.auberle.org 1101 Hartman Street McKeesport, PA 15132 412-673-5800 Population served: children/adolescents and adults

#### Bethlehem Haven (Miryam's)

www.bethlehemhaven.org Population served: women

#### **Fifth Avenue Commons**

https://bethlehemhaven.org/housing-programs/ 905 Watson Street Pittsburgh, PA 15219 412-391-1348 Population served: Single women

\*\* Additional services provided: transitional housing and permanent supportive housing, mental health and medical clinic, professional development classes, drop-in center, and drug and alcohol services for women through POWER satellite office. Shelter admission begins at 3:30 p.m.; dinner is at 7:00 p.m.

#### **East End Cooperative Ministries**

www.eecm.org 6140 Penn Circle North Pittsburgh, PA 15206 412-361-5549 Population served: Adult men ages 18 years and older

#### Family Links Downtown Outreach Shelter

www.familylinks.org 1601 Fifth Avenue, Pittsburgh, PA 15219 412-471-6160 Population served: Youth under 21 years

#### **Light of Life Ministries**

www.lightoflife.org 10 East North Avenue, Pittsburgh, PA 15212 412-258-6100 Population served: men only overnight shelter. Bed sign up 4:00p.m. to 4:30 p.m.

\*\* Additional services provided: Food service for ALL who are hungry-men, women, children-breakfast 8:00 a.m. and dinner 5:00 p.m.

#### **ORR Compassionate Care Center**

www.pghpresbytery.org/mission\_agencies/miss\_files/ orrCompassion.html 6023 Harvard Street, Pittsburgh, PA 15206 412-362-3550 or 412-345-7135 Population served: Single men and women ages 18 years and older, but population is mostly older adults

- \*\* Additional services provided: 24-hour non-medical respite due to being unable to return to prior housing situation and in need of supportive place to recuperate after being discharged from a hospital.
- \*\* Referral from a community agency required

#### Pleasant Valley Shelter/Northside Common Ministries

www.northsidecommonministries.org/programs.html 1601 Brighton Road, Pittsburgh, PA 15212 Administration: 412-323-1163 Shelter: 412-321-4272 Population served: single men

#### **Salvation Army**

www.easternusa.salvationarmy.org 700 Bell Avenue, Carnegie, PA 15106 412-446-1500 Population served: single women, women or men with children, and youth (18 to 21 years)

#### Salvation Army/Northside Corp.

www.easternusa.salvationarmy.org 100 West North Avenue, Pittsburgh, PA 15212 412-321-0290 Population served: single, adult men and women Services provided: Day shelter, breakfast and lunch options. Please contact for details.

#### Women's Center and Shelter

<u>www.wcspittsburgh.org</u> Pittsburgh, PA 15224 412-687-8017 Population served: female victims of domestic violence with or without children

Additional services provided: 24-hour hotline, support groups, legal advocacy

#### Womanspace East, Inc.

<u>www.wseinc.org/service</u> Pittsburgh, PA 15219 412-765-2661 Population served: Single women, women with children, intact families Hours: 24 hours a day, 7 days a week

#### Womansplace, Inc.

<u>www.womansplace.org</u> McKeesport, PA 15134 412-678-4616 Population served: female victims of domestic violence and their children

#### Wood Street Commons Shelter

https://chscorp.org/program/shelter-program-wood-streetcommons 301 Third Avenue, Pittsburgh, PA 15222 412-246-1600 Population served: single men and women ages 18 years and over

Additional services provided: service coordination, free meals, and transportation assistance as well as counseling for mental health and drug and alcohol concerns

Applications accepted M-T-W between 9 a.m. and 10 a.m.

#### YMCA of McKeesport

www.ymca.net/maps/profile.aspx?assn=5697 523 Sinclair Street, McKeesport, PA 15132 412-664-9168 Population served: single men, women and youth (18 to 21 years)

## EARLY INTERVENTION SERVICES

Infants and toddlers under three years old who are experiencing a developmental delay or may be at risk of a developmental delay are eligible for a developmental evaluation at no cost to families. Early Intervention assessments, evaluations and services begin with The Alliance for Infants and Toddlers.

#### Alliance for Infants and Toddlers

<u>www.afit.org</u> 2801 Custer Avenue, Pittsburgh, PA 15227 412-885-6000 Population served: families with children birth to age three years, experiencing or at-risk for developing a developmental delay

Services provided: service coordination, linkage to evaluations, linkage to developmental services including occupational therapy, physical therapy, speech therapy, hearing, vision, social work, special instruction, nutrition

Children aged three years to five-years-old may be eligible for Preschool Early Intervention services.

- If you live within the City of Pittsburgh, please call Pittsburgh Public School District at 412-529-4000 to schedule a screening for your child.
- If you live within Allegheny County but outside the City of Pittsburgh, please call the Allegheny Intermediate Unit at 412-394- 5904 to schedule a screening for your child.

Parents and caregivers who have questions about their child's development or need assistance locating Early Intervention resources across Pennsylvania may also contact the CONNECT Helpline at 1-800-692-7288 or <u>help@connectpa.net.</u>

#### Allegheny County Department of Human Services Office of Behavioral Health

Bureau of Drug & Alcohol Services One Smithfield Street, Pittsburgh, PA 15222 412-350-3328 Hours: Weekdays, 8:30 a.m. - 4:30 p.m. Population served: residents of Allegheny County who are uninsured or under-insured

Services provided: Information and referral only

# DRUG AND ALCOHOL SERVICE PROVIDERS

#### **Certified Assessment Centers**

Provides Allegheny County residents to be seen within 48hrs or less; completes Level of Care Assessment (LOCA); barriers and nontreatment needs are identified, and referral(s) made; individuals receive follow-up calls to assure treatment admission and engagement; resources provided if admittance into treatment is delayed.

#### Jade Wellness Monroeville

4105 Monroeville Boulevard, Monroeville, PA 15146 412-380-0100 adult men & women

#### Pathway to Care and Recovery

326 Third Ave, Pittsburgh, PA 15222
(Call or Walk In 24/7)
412-325-7550
information, peer support, education, mobile
response team, coordinate linkage to treatment services
adult men & women, adolescents 14+

#### POWER

907 West Street, 2nd floor, Pittsburgh, PA 15221 412-243-7535 See description above Adult Men & Women

#### **Pyramid Healthcare Pittsburgh**

1401 Forbes Ave, Suite 200, Pittsburgh, PA 15219 412-481-1922 See description above Adult Men & Women

#### White Deer Run Cove Forge

2500 Jane Street, Pittsburgh, PA 15203 412-431-3363 See description above Adult Men & Women

#### **Outpatient Treatment Providers:**

Pennsylvania Licensed Clinical Substance Use Disorder (SUD) Treatment Services: Screening, Assessments, Outpatient, Intensive Outpatient, Partial Hospitalization (Adult & Adolescent)

#### **Chartiers Center**

437 Railroad Street, Bridgeville, PA 15017 412-221-3302 Outpatient, Intensive Outpatient Adult Men & Women

#### Familylinks, Inc.

250 Shady Avenue, Pittsburgh, PA 15206 412-661-1800 Outpatient, Intensive Outpatient, Partial Hospitalization Adult Men & Women, Adolescents

#### Familylinks, Inc.

2644 Banksville Road, Pittsburgh, PA 15216 412-661-1800 Outpatient, Intensive Outpatient adult men & women, adolescents

#### **Gateway Rehabilitation Center Allegheny Valley**

1360 Old Freeport Road, Pittsburgh, PA 15238 412-936-7077 Outpatient, Intensive Outpatient, Partial Hospitalization Adult Men & Women, Adolescents

#### **Gateway Rehabilitation Center Greensburg**

212 Outlet Way, Suite 1, Greensburg, PA 15601 724-853-7300 Outpatient, Intensive Outpatient, Partial Hospitalization Adult Men & Women, Adolescents

#### **Gateway Rehabilitation Center Greentree**

1016 Greentree Road, Pittsburgh, PA 15220 412-928-5940 Outpatient, Intensive Outpatient, Partial Hospitalization Adult Men & Women, Adolescents

#### **Gateway Rehabilitation Center North Hills**

105 Bradford Road, Suite 100, Wexford, PA 15090 724-776-4844 Outpatient, Intensive Outpatient, Partial Hospitalization Adult Men & Women, Adolescents

#### **Gateway Rehabilitation Center Squirrel Hill**

5816-18 Forbes Avenue, Pittsburgh, PA 15217 412-697-0928 Outpatient, Intensive Outpatient, Partial Hospitalization Adult Men & Women

#### **Greenbriar Treatment Center New Kensington**

701 Fourth Avenue, 2nd Floor, New Kensington, PA 15068 724-339-7180 Outpatient, Partial Hospitalization Adult Men & Women

#### **Greenbriar Treatment Center North Strabane**

1840 Washington Road, Route 19, Washington, PA 15301 724-916-0192

Partial Hospitalization Adult Men & Women

#### **Greenbriar Treatment Center Robinson**

4955 Steubenville Pike, Twin Towers, Suite 365, Pittsburgh, PA 15205 412-788-6292 Outpatient, Partial Hospitalization Adult Men & Women

#### **Greenbriar Treatment Center Monroeville**

400 Penn Center Boulevard, Building 4, Suite 707, Pittsburgh, PA 15235 412-829-2103 Outpatient, Partial Hospitalization Adult Men & Women

#### **Greenbriar Treatment Center Pittsburgh**

1928<sup>1</sup>/<sub>2</sub> Murray Avenue, Pittsburgh, PA 15217 412-421-4311 Outpatient, Partial Hospitalization Adult Men & Women

#### **Greenbriar Treatment Center South Hills**

101 Towne Square Way, Suite 221, Brentwood, PA 15227 412-885-7180 Outpatient, Partial Hospitalization Adult Men & Women

#### **Greenbriar Treatment Center Wexford**

6200 Brooktree Road, Suite 210, Wexford, PA 15090 724-934-8435 Outpatient, Partial Hospitalization Adult Men & Women

#### Holy Family Institute (SHORES)

8235 Ohio River Boulevard, Pittsburgh, PA 15202 412-766-9020 Outpatient Adult Men & Women, Adolescents

#### Jade Wellness Monroeville

4105 Monroeville Boulevard, Monroeville, PA 15146 412-380-0100 Outpatient, Intensive Outpatient Adult Suboxone & Vivitrol Men & Women, Adult Pregnant Women

#### Jade Wellness Southside

809 Bingham Street, Pittsburgh, PA 15203 412-380-0100 Outpatient, Intensive Outpatient Adult Suboxone & Vivitrol Men & Women, Adult Pregnant Women

#### Jade Wellness Wexford

101 N. Meadows Drive, Ste. 234, Wexford, PA 15090 412-380-0100 Outpatient, Intensive Outpatient Adult Suboxone & Vivitrol Men & Women, Adult Pregnant Women

#### **Pittsburgh Mercy South 9th Street**

330 South 9th Street, Pittsburgh, PA 15203 412-488-4040 Outpatient, Intensive Outpatient, Partial Hospitalization Adult Men & Women

#### Pittsburgh Mercy East Commons

412 East Commons, Pittsburgh, PA 15212 412-323-4500 Outpatient, Intensive Outpatient, Partial Hospitalization Adult Men & Women

#### Persad Center, Inc.

5301 Butler Street, Pittsburgh, PA 15201 412-441-9786 Outpatient Adult Men & Women

#### **Positive Recovery Solutions**

378 West Chestnut Street, Suite 103, Washington, PA 15301412-660-7064Mobile Vivitrol Services Adult Men & Women, Adult Pregnant Women

#### POWER

907 West Street, 2nd floor, Pittsburgh, PA 15221 412-243-7535 Outpatient, Intensive Outpatient, Partial Hospitalization Adult Men & Women

#### Pyramid Healthcare – Pittsburgh

1401 Forbes Avenue, Suite 200, Pittsburgh, PA 15219 412-481-1922 Outpatient, Intensive Outpatient, Partial Hospitalization Suboxone Adult Men & Women, Adult Pregnant Women

#### Renewal Treatment, Inc.

704 Second Avenue, Pittsburgh, PA 15219 412-697-0110 Outpatient Vivitrol Adult Men & Women, Adult Pregnant Women

#### **Renewal Treatment, Inc.**

700 Fifth Avenue, Pittsburgh, PA 15219 412-697-0880 Outpatient, Intensive Outpatient Adult Men & Women

#### Tadiso, Inc.

1425 Beaver Avenue, Pittsburgh, PA 15233 412-322-8415 Outpatient, Methadone Maintenance Adult Men & Women, Adult Pregnant Women

#### **Three Rivers Youth**

6117 Broad Street, Pittsburgh, PA 15206 412-441-5020 Outpatient, Intensive Outpatient Adult Men & Women

#### **TCV Community Services**

70 S. 22nd Street, Pittsburgh, PA 15203 412-381-2100 Outpatient, Intensive Outpatient Adult Men & Women

#### UPMC Western Behavioral Heath at Mon Yough

335 Shaw Avenue, McKeesport, PA 15132 412-675-8855 Outpatient, Intensive Outpatient Adult Men & Women, Adolescents

#### **UPMC-Western Psychiatric Hospital**

**Center for Psychiatric & Chemical Dependency Services (CPCDS)** 3501 Forbes Avenue, Oxford Bldg., 9th Floor, Pittsburgh, PA 15213 412-246-5935 Outpatient, Intensive Outpatient, Ambulatory Withdrawal Management Adult Men & Women

#### **UPMC-** Western Psychiatric Hospital

Narcotic Addiction Treatment Program (NATP) 225 Penn Avenue, Pittsburgh, PA 15221 412-864-5300 Outpatient, Intensive Outpatient, Methadone Maintenance Adult Men & Women, Adult Pregnant Women

#### White Deer Run Cove Forge Williamsburg

202 Cove Forge Road, Williamsburg, PA 16693 814-832-2121 Partial Hospitalization Adult Men & Women

#### White Deer Run Cove Forge Pittsburgh

2500 Jane Street, Pittsburgh, PA 15203 412-431-3363 Outpatient, Intensive Outpatient, Partial Hospitalization Adult Men & Women

#### White Deer Run Cove Forge Williamsport

901 Westminster Drive, Williamsport, PA 17701 570-321-6127 Partial Hospitalization Adult Men & Women

#### Residential Services including Inpatient Withdrawal Management (Detox)

Pennsylvania Licensed Clinical Substance Use Disorder (SUD) Treatment Services: Clinically Managed High-Intensity & Medium Intensity Residential Services

#### Allegheny County Treatment Alternative

Program for Offenders (Men)

2410 Fifth Avenue, Pittsburgh, PA 15213 412-535-4343 Clinically Managed Residential Services Adult Men

#### Allegheny County Treatment Alternative

**Program for Offenders (Women)** 225 7th West Street, Homestead, PA 15120 412-535-4343 Clinically Managed Residential Services Adult Women, Adult Pregnant Women

#### Alpha House, Inc.

435-437 Shady Avenue, Pittsburgh, PA 15206 412-363-4220 Clinically Managed Residential Services Adult Men & Women, Adult Pregnant Women

#### **Cornell Abraxas I**

165 Abraxas Road, Marienville, PA 16239 814-927-6615 Clinically Managed Residential Services, Adolescents

#### **Ellen O'Brien Gaiser Addiction Center**

165 Old Plank Road, Butler, PA 16001 724-287-8205 Clinically Managed Residential Services Adult Men & Women, Adult Pregnant Women

#### Familylinks, Inc. Allentown

843 Climax Street, Pittsburgh, PA 15210 412-924-0590 Clinically Managed Residential Services Women, Adult Pregnant Women

#### **Gateway Rehabilitation Center Aliquippa**

100 Moffett Run Road, Aliquippa, PA 15001 724-378-4461 Clinically Managed Residential Services and Medically Monitored Inpatient Withdrawal Management Men & Women, Adult Pregnant Women

#### **Gateway Rehabilitation Center Mount Pleasant**

508 South Church Street, Mount Pleasant, PA 15666 724-365-4020 Clinically Managed Residential Services Adult Men and Women, Adult Pregnant Women

#### Gaudenzia Erie, Inc. Crossroads

414 West Fifth Avenue, Erie, PA 16507 814-459-4775 Clinically Managed Residential Services Adult Men & Women, Adult Pregnant Women

#### **Greenbriar Treatment Center Washington**

800 Manor Drive, Washington, PA 15301 724-225-9700 Clinically Managed Residential Services and Medically Monitored Inpatient Withdrawal Management Adult Men & Women, Adult Pregnant Women

#### **Greenbriar Treatment Center Waynesburg**

350 Bonar Avenue, Waynesburg, PA 15370 724-993-4592 Clinically Managed Residential Services Adult Men & Women, Adult Pregnant Women

#### Pyramid Healthcare, Inc. Duncansville

1894 Plank Road, Duncansville, PA 16635 888-694-9996 Clinically Managed Residential Services and Medically Monitored Inpatient Withdrawal Management Adult Men & Women, Adult Pregnant Women

#### Pyramid Healthcare, Inc. Gibsonia (Ridgeview)

4447 Gibsonia Road, Gibsonia, PA 15044 724-443-3220 Clinically Managed Residential Services Adult Men & Women, Adult Pregnant Women

#### Pyramid Healthcare, Inc. Wilkinsburg

306 Penn Avenue, Wilkinsburg, PA 15221 412-241-5341 Clinically Managed Residential Services and Medically Monitored Inpatient Withdrawal Management Adult Men & Women, Adult Pregnant Women

#### **Resources for Human Development (RHD) CORE**

1800 West Street, Homestead, PA 15120 412-368-8067 Clinically Managed Residential Services Adult Men

#### Renewal Treatment, Inc.

704 Second Avenue, Pittsburgh, PA 15219 412-697-0106 Clinically Managed Residential Services Adult Men & Women, Adult Pregnant Women

#### Salvation Army Harbor Light Center

865 West North Avenue, Pittsburgh, PA 15233 412-231-0500 Clinically Managed Residential Services Adult Men

#### Sojourner House, Inc.

5460 Penn Avenue, Pittsburgh, PA 15206 412-441-7783 Clinically Managed Residential Services Women & Women with children, Adult Pregnant Women

#### Summit Academy

839 Herman Road, Herman, PA 16039 724-282-1995 Clinically Managed Residential Services Adolescents

#### White Deer Run Williamsburg

202 Cove Forge Road, Williamsburg, PA 16693 814-832-2121 Clinically Managed Residential Services Adult Men & Women, Adult Pregnant Women

#### White Deer Run New Perspectives

3030 Chestnut Street, Lebanon, PA 17042 717-270-3900 Clinically Managed Residential Services Adult Men & Women, Adult Pregnant Women

#### White Deer Run Allenwood

360 White Deer Run Road, Allenwood, PA 16693 570-538-2567 Clinically Managed Residential Services Adult Men & Women, Adult Pregnant Women

#### White Deer Run Lancaster

35-55 N. West End Avenue, Lancaster, PA 17603 717-396-0650 Clinically Managed Residential Services Adult Men & Women, Adult Pregnant Women

#### **UPMC McKeesport Hospital**

1500 Fifth Avenue, Pittsburgh, PA 15132 412-664-2000 Medically Managed Intensive Inpatient Services and Medically Managed Intensive Inpatient Withdrawal Management Adult Men & Women, Adult Pregnant Women

#### **UPMC Mercy Detox**

1400 Locust Street, Pittsburgh, PA 15219 412-232-4080 Medically Managed Intensive Inpatient Withdrawal Management Men and Women, Adult Pregnant Women

#### **Recovery Housing**

A Recovery House is housing for individuals recovering from drug and alcohol addiction, which provides those individuals with a safe and supportive drug- and alcohol-free environment that may include peer support and other recovery support services.

#### **East End Cooperative Ministries**

6140 Broad Street, Pittsburgh, PA 15206 412-361-5549 Recovery House Adult Men & Women

#### **Heuer House**

514 & 516 Monongahela Avenue, Glassport, PA 15045 412-678-7333 Recovery House Adult Men & Women

#### Halfway House/Clinically Managed Low-Intensity Residential Services

Pennsylvania Licensed Clinical Substance Use Disorder (SUD) Treatment Services: Clinically Managed Low-Intensity Residential Services

#### **Gateway Rehabilitation Center Moffett**

1215 7th Avenue, Suite 313, Beaver Falls, PA 15010 724-846-6145 Halfway House Adult Men

#### **Gateway CeCe's Place**

426 George Street, Braddock, PA 15104 724-378-5250 Halfway House Adult Women

#### Gaudenzia Erie, Inc. Community House

521 West 7th Street, Erie, PA 16502 814-459-5853 Halfway House Adult Women & Women w/ Children, Adult Pregnant Women

#### Gaudenzia Erie, Inc. Daniel Snow House

361 West 5th Street, Erie, PA 16507 814-449-4775 Halfway House Adult Men

#### **Greenbriar Lighthouse for Men**

1820 Washington Road, Washington, PA 15301 724-531-6930 Halfway House Adult Men

#### **Greenbriar Lighthouse for Women**

1633 Weirich Avenue, Washington, PA 15301 724-222-4753 Halfway House Adult Women

#### **Highland House**

312 Highland Avenue, New Castle, PA 16103 724-654-7760 Halfway House Adult Men

#### PA Organization for Women in Early Recovery P.O.W.E.R.

7445 Church Street, Pittsburgh, PA 15218 412-271-0500 Halfway House Adult Women

#### Pyramid Healthcare, Inc. Pine Ridge

13505 S. Eagle Valley Road, Tyrone, PA 16686 814-684-1373 Halfway House Adult Women

#### Pyramid Healthcare, Inc. Gratitude House

901 Sixth Avenue, Altoona, PA 16602 814-944-3035 Halfway House Adult Men

#### Pyramid Healthcare, Inc. Tradition House

830 Sixth Avenue, Altoona, PA 16602 814-684-1373 Halfway House Adult Women

#### Prevention & Student Assistance Program (SAP)

Prevention of drug and alcohol use and SAP services focused on adolescents

#### Allegheny Children's Initiative

2304 Jane Street, Pittsburgh, PA 15203 412-431-8006 Student Assistance Program

#### Auberle

1101 Hartman Street, McKeesport, PA 15132 412-673-5800 Student Assistance Program

#### **Chartiers** Center

437 Railroad Street, Bridgeville, PA 15017 412-221-3302 Student Assistance Program

#### **East End Cooperative Ministries**

6140 Station Street, Pittsburgh, PA 15206 412-361-5549 Prevention Services

#### Familylinks, Inc.

250 Shady Avenue, Pittsburgh, PA 15206 412-924-0385 Prevention Services

#### **Holy Family**

8235 Ohio River Boulevard, Pittsburgh, PA 15202 412-766-9020 Student Assistance Program

#### Human Services Administration Organization (HSAO)

101 Bellevue Road, Pittsburgh, PA 15229 412-301-8220 (Case Management) 412-350-3952 (Act 53) Student Assistance Program

#### **TCV Community Services**

1800 West Street, Pittsburgh, PA 15120 412-464-4781 Prevention Services & Student Assistance Program

#### University of Pittsburgh - M.A.P.S

159 Trees Hall, Pittsburgh, PA 15261 412-648-7191 Prevention Services & Student Assistance Program

#### **UPMC Western Behavioral Heath at Mon Yough**

500 Walnut StreetMcKeesport, PA 15132 412-675-8530 Student Assistance Program

#### UPMC Western Behavioral Health – Addiction Medicine Services

Franklin Building, 4th Floor 1011 Bingham Street, Suite 450, Pittsburgh, PA 15203 412-235-5377 Prevention

#### **UPMC Western Behavioral Health SAP**

100 N. Bellefield Avenue, Bellefield Towers, 3rd floor Pittsburgh, PA 15213 412-381-5563 Student Assistance Program

# Intervention, Case/Care Management, and Recovery Support Services

#### **Allegheny County Jail**

950 Second Avenue, Pittsburgh, PA 15219 412-350-2000 Intervention Services

#### **Community Care Behavioral Health**

339 Sixth Avenue, Suite 1300, Pittsburgh, PA 15222 412-454-2146 Care Management

#### **Central Outreach Resource & Referral**

1860 Centre Avenue, Suite 4, Pittsburgh, PA 15219 412-471-9806 Intervention Services, Case Management

#### **Holy Family Institute**

8235 Ohio River Boulevard, Pittsburgh, PA 15202 412-766-9020 Intervention Services

#### Human Services Administration Organization (HSAO)

101 Bellevue Road, Pittsburgh, PA 15229 412-301-8220 (Case Management) 412-350-3952 (Act 53) Case Management, IMPACT Program, Act 53

#### **Onala Recovery Center**

1625 West Carson Street, Pittsburgh, PA 15219 412-471-8797 Recovery Supports (group meetings & telephonic supports)

#### P.O.W.E.R.

907 West Street, 2nd Floor, Pittsburgh, PA 15221 412-243-7535 Intervention Services, Recovery Supports (mentoring, recovery planning)

#### **Prevention Point**

460 Melwood Avenue, Suite 205, Pittsburgh, PA 15213 412-247-3404 Intervention Services (overdose prevention resources)

#### **Sojourner MOMS**

5907 Penn Avenue, Suite 220, Pittsburgh, PA 15206 412-361-1213 Intervention Services

#### Tadiso, Inc.

1425 Beaver Avenue, Pittsburgh, PA 15233 412-322-8415 Recovery Supports (Certified Recovery Specialist)

#### The Children's Institute

1405 Shady Avenue, Pittsburgh, PA 15217 412-420-2436 Case Management

#### **Three Rivers Youth**

6117 Broad Street, Pittsburgh, PA 15206 412-441-5020 Intervention Services

#### **Travelers** Aid

343 Boulevard of the AlliesPittsburgh, PA 15222412-281-5474Recovery Supports (transportation assistance)

#### UPMC Western Behavioral Health at Mon Yough

335 Shaw Avenue McKeesport, PA 15132 412-678-4805 Intervention Services

# MENTAL HEALTH SERVICES/PROVIDERS

#### **Administrative Case Management**

If you are unsure of where to start or would like someone to guide you through the process, these providers are available for assistance.

#### **Child/Adolescent Only Services**

#### **Allegheny Children's Initiative**

P: 412-431-8006 F: 412-431-8124

#### HSAO, Inc.

P: 412-884-4500 F: 412-885-3900

#### **Pressley Ridge**

P: 412-442-4438 F: 412-442-4420

#### Adult and Child/Adolescent Services

#### **Chartiers Center**

P: 412-221-3302 F: 412-257-2008

#### **FamilyLinks**

P: 412-343-7166 F: 412-343-824

#### Mercy Behavioral Health

P: 412-323-8036 F: 412-320-2376

#### **Milestone Centers**

P: 412-731-9707 Ext 205 F: 412-731-2684

## Mon Yough Community Services

P: 412-675-8226 F: 412-675-8484

#### **Staunton Clinic**

P: 412-749-7330 F: 412-749-7765

#### **Turtle Creek Valley**

P: 412-351-0222 F: 412-351-0180

#### **Wesley Family Services**

P: 724-335-9883 Ext. 5517 F: 724-335-8299

#### Western Behavioral Health

P: 412-204-9042 F: 412-204-9134

# MENTAL HEALTH SERVICES/PROVIDERS

If you know the services you are looking for but need to know where you can access them, contact one of the agencies below to schedule an appointment.

#### **Office-Based Services**

(Outpatient, Parent-Child Interaction Therapy, Partial Hospital Program)

#### **Allegheny Children's Initiative**

www.pfq.org/allegheny-childrens-initiative-inc 2304 Jane Street, Pittsburgh, PA 14203 412-431-8006 Population served: children/adolescents

Service provided: behavioral health rehabilitation services for children and adolescents, family-based mental health services, service coordination, administrative service coordination, Parent Child Interaction Therapy, behavioral supports services

#### Auberle

<u>www.auberle.org</u> 1101 Hartman Street, McKeesport, PA 15132 412-673-5800 Population served: children/adolescents and adults Services provided: outpatient therapy

#### **Center for Hearing and Deaf Services**

<u>www.hdscenter.org</u> 1945 Fifth Avenue, Pittsburgh, PA 15219 TTY 412-281-1375 Population served: individuals who are deaf or hard of hearing or have other communication needs

Services provided: interpreting services

## **Chartiers** Center

www.chartierscenter.org 437 Railroad Street, Bridgeville, PA 15017 412-221-3302 Offices in: Bridgeville, South Hills communities Population served: children/adolescents and adults

Services provided: outpatient therapy

## Children's Hospital of Pittsburgh Family Care Connection Centers

www.chp.edu 4401 Penn Avenue, Pittsburgh, PA 15224 412-692-5325 Offices in: Braddock, Penn Hills, Lawrenceville, Rankin, Mt. Oliver, Turtle Creek Population served: infants, children, parents and families

Services provided: pre-and post-natal education, infant & toddler development, kindergarten readiness, child development screenings, adult and parenting support & education, fatherhood engagement, health & wellness programs, family development, strengths & resilience development, behavioral counseling, Parent-Child Interaction Therapy, dental pop-up clinic, family & community events, educational field trips

## **Counseling and Wellness Center of Pittsburgh**

www.counselingwellnesspgh.com 830 Western Avenue Pittsburgh, PA 15233 412-322-2129 Offices in: Monroeville, McCandless, Canonsburg, Greensburg Population served: children / adolescents, adults, and families

Services provided: individual counseling, marriage counseling, premarital counseling, family therapy, herbalism, nutrition counseling, acupuncture, mindfulness, meditation instruction, art therapy, child therapy, group counseling, and a myriad of wellness workshops

## Family Behavioral Resources

www.familybehavioralresources.com Administrative-339 Old Haymaker Road, Suite 209 Monroeville PA 15146 724-850-8118 Offices in: Brentwood, McKeesport, North Hills Population Served: children/adolescents, adults, families

Service Provided: autism: applied behavioral analysis, behavioral consultation & intervention, intensive behavioral health services, psychiatric services, outpatient, school-based mental health

#### **Family Links**

www.familylinks.org 401 N. Highland Avenue, Pittsburgh, PA 15206 1-866-583-6003 Offices in: Pittsburgh (East Liberty, Banksville, Shadyside) Population served: children/adolescents, adults and families

Services provided: outpatient therapy, partial hospital program

#### **Family Resources**

www.familyresourcesofpa.org 1425 Forbes Avenue, Suite 500, Pittsburgh, PA 15219 412-363-1702 Population served: children/adolescents and families

Services provided: family-based mental health, individualized behavioral health services, joint planning team, parent-teen mediation, family unification, therapeutic preschool

## **Holy Family Institute**

www.hfi-pgh.org 211 North Whitfield Street, Ste. 770, Pittsburgh, PA 15206 412-361-1083 Population served: children/adolescents, adults and families

Services provided: outpatient therapy, Parent-Child Interactional Therapy

## Milestone Centers, Inc.

<u>www.milestonepa.org</u> 712 South Avenue, Wilkinsburg, PA 15221 412-243-3400 Offices in: Wilkinsburg, Monroeville Population Served: children/adolescents, adults and families

Services provided: outpatient therapy, adult partial hospital program

## PERSAD Center, Inc.

www.persadcenter.org 5301 Butler Street, Suite 100, Pittsburgh, PA 15201 412-441-9786, Toll-Free: 1-888-873-7723 Population served: gay, lesbian, bisexual, transgender persons and individuals with HIV/AIDS; adults and adolescents

Services provided: outpatient therapy

## **Pittsburgh Mercy**

www.pittsburghmercy.org 1-877-MERCYBH (1-877-637-2924)

- North Side: East Commons 412 East Commons, Pittsburgh, PA 15212 412-323-4500
- North Side: Reedsdale 1200 Reedsdale Street, Pittsburgh, PA 15233 412-323-8026
- South Side
   330 S. Ninth Street, Pittsburgh, PA 15203
   412-488-4040

Population served: children/adolescents and adults

Services provided: outpatient therapy, child/adolescent and adult partial, adult psychiatric rehabilitation

## **Pressley Ridge**

www.pressleyridge.org

- 530 Marshall Avenue, Pittsburgh, PA 15214 412-321-6995
- 5500 Corporate Drive, Suite 400, Pittsburgh, PA 15237 412-321-69955
- 2611 Stayton Street, Pittsburgh, PA 15212 412-442-4468

Population served: children/adolescents and young adults up to 25-years-old

Services provided: outpatient therapy, child/adolescent partial hospital program

\*\* Visit their website for the full list of services provided for transition age youth/young adults

## Staunton Clinic, Heritage Valley-Sewickley Hospital

www.heritagevalley.org/pages/behavioral-health-facilties-stauntonclinic 111 Hazel Lane, Suite 300, Sewickley, PA 15143 412-749-7330 Offices in: Sewickley, McKees Rocks, Bellevue, Wexford Population served: children/adolescents and adults

Services provided: outpatient therapy, adult partial hospital program

#### Turtle Creek Valley MH/MR, Inc.

<u>www.tcv.net</u> 723 Braddock Avenue, Braddock, PA 15104 Requests for services: 412-351-0222 Offices in: Braddock, Homestead, Turtle Creek, South Side Population served: child/adolescent and adults

Services provided: outpatient therapy, adult partial hospital program

## UPMC Western Behavioral at Mon Yough

www.mycs.org Administration: 500 Walnut Street, 3rd Floor, McKeesport, PA 15132 412-675-MYCS (6927) Population served: children/adolescents and adults

Services provided: outpatient therapy, adult partial hospital program, adult psychiatric rehabilitation

### **Wesley Family Services**

https://wfspa.org/ 221 Penn Avenue, Pittsburgh, PA 15221 412-342-2300 or 888-222-4200 Offices in: Greensburg, New Kensington, Monroeville, Tarentum, Pittsburgh, Washington, Wexford, Wilkinsburg

Population Served: children/ adolescents, adults and families Services provided: PCIT, OP, child partial, foster care, DAS

## Western Psychiatric Hospital

www.upmc.com/locations/hospitals/western-psychiatric 3811 O'Hara Street, Pittsburgh, PA 15213 412-624-1000 or toll-free 1-877-624-41006 Population served: children/adolescents, adults and families

Services provided: outpatient therapy, child/adolescent and adult partial hospital program, adult psychiatric rehabilitation

## **COMMUNITY-BASED SERVICES** (SERVICE COORDINATION)

## Allegheny Children's Initiative

P: 412-431-8006 F: 412-431-8124

#### **Chartiers Center** P: 412-221-3302 F: 412-257-2008

#### FamilyLinks

P: 412-343-7166 F: 412-343-8249

#### HSAO, Inc.

P: 412-884-4500 F: 412-885-3900

#### **Mercy Behavioral Health**

P: 412-323-8036 F: 412-320-2376

#### **Milestone Centers**

P: 412-731-9707 Ext 205 F: 412-731-2684

#### Mon Yough Community Services P: 412-675-8226 F: 412-675-8484

#### **Pressley Ridge**

P: 412-442-4438 F: 412-442-4420

#### **Staunton Clinic**

P: 412-749-7330 F: 412-749-7765

#### **Turtle Creek Valley**

P: 412-351-0222 F: 412-351-0180

#### **Wesley Family Services**

P: 724-335-9883 Ext. 5517 F: 724-335-8299

#### Western Behavioral Health

P: 412-204-9042 F: 412-204-9134

# **ADDITIONAL COMMUNITY-BASED SERVICES** \*\* REQUIRE SPECIALIZED REFERRALS

Intensive Behavioral Health Services (IBHS), Family-Based Mental Health (FBMH), Community Treatment Team (CTT), Certified Peer Specialist (CPS), Enhanced Clinical Service Coordination (ECSC), Joint Planning Team (JPT), Justice Related Services (JRS), Mobile Mental Health, Mobile Transition Age Youth, Integrated Dual Disorder Treatment (IDDT), Dual Diagnosis Treatment Team (DDTT), Comprehensive Dialectical Behavior Therapy (CDBT), Student Assistance Program (SAP), Mobile Medication

## Allegheny Children's Initiative

www.pfq.org/allegheny-childrens-initiative-inc 2304 Jane Street, Pittsburgh, PA 15203 412-431-8006 Population served: children, adolescents and families

Services provided: family-based mental health, intensive behavioral health services, joint planning team, student assistance program

## **Allegheny Family Network**

www.alleghenyfamilynetwork.org 425 North Craig Street, Pittsburgh, PA 15213 412-246-2030 Population served: Families

Services provided: community services, foster family support, joint planning team, support groups

## Auberle

www.auberle.org 1101 Hartman Street, McKeesport, PA 15132 412-673-5800 Population served: children/adolescents and adults

Services provided: Student Assistance Program, Joint Planning Team

## **Chartiers Center**

www.chartierscenter.org 437 Railroad Street, Bridgeville, PA 15017 412-221-3302 Offices in: Bridgeville, South Hills communities Population served: adults

Services provided: mobile psychiatric rehabilitation, Certified Peer Specialist, Joint Planning Team, Student Assistance Program

#### Every Child, Inc.

www.everychildinc.org 1425 Forbes Avenue, 3rd floor, Pittsburgh, PA 15219 412-665-0600 Population served: children/adolescents and families

Services provided: Family Based Mental Health, Joint Planning Team

#### **Family Links**

www.familylinks.org 401 N. Highland Avenue, Pittsburgh, PA 15206 1-866-583-6003 Offices in: Pittsburgh (East Liberty, Banksville, Shadyside) Population served: children/adolescents, adults

Services provided: Family-Based Mental Health, Student Assistance Program, Joint Planning Team

#### **Family Resources**

www.familyresourcesofpa.org 1425 Forbes Avenue, Suite 500, Pittsburgh, PA 15219 412-363-1702 Population served: children/adolescents and families

Services provided: Family-Based Mental Health, Individualized Behavioral Health Services, Joint Planning Team, Parent-Teen Mediation, family unification, therapeutic preschool

## **Holy Family Institute**

www.hfi-pgh.org 211 North Whitfield Street, Ste. 770, Pittsburgh, PA 15206 412-361-1083 Population served: adults and families

Services provided: Family-Focused Solution-Based, Student Assistance Program, Joint Planning Team

## Human Services Administration Organization (HSAO)

www.hsao.info 2801 Custer Avenue, Pittsburgh, PA 15227 412-884-45004 Population served: children/adolescents and adults

Services provided: joint planning team, Justice Related Services, Juvenile Justice Related Services, Student Assistance Program, RTF Group

## Merakey

www.merakey.org 665 Rodi Road 2nd floor, Pittsburgh, PA 15235 412-241-9020 Offices in: Penn Hills, Downtown and McKeesport Population served: adults

Services provided: residential/housing services, Community Treatment team, Dual Disorder Treatment Team, Comprehensive Dialectical Behavior Therapy Team, Joint Planning Team

## **Pressley Ridge**

www.pressleyridge.org 530 Marshall Avenue, Pittsburgh, PA 15214 412-321-6995 Population served: children/adolescents and young adults up to 25 years old

Services provided: Family-Based, Joint Planning Team

## **Resources for Human Development**

www.rhd.org 810 River Avenue, Pittsburgh, PA 15212 412-652-9957 Population served: Adults age 18 years and older with mental illness, intellectual disabilities and/or substance abuse concerns

Services provided: forensic peer services, mobile psychiatric rehabilitation, Joint Planning Team

#### **Staunton Clinic**

https://www.heritagevalley.org/pages/behavioral-health-facilitiesstaunton-clinic 111 Hazel Lane Suite 300,Sewickley , PA 15143 412-749-7330 Population Served: Adults age 18 years and older with mental illness

Services provided: Comprehensive Dialectical Behavioral Therapy, Certified Peer Specialist

#### Turtle Creek Valley MH/MR, Inc.

www.tcv.net 723 Braddock Avenue, Braddock, PA 15104 Requests for services; 412-351-0222 Population served: child/adolescent and adults

Services provided: Student Assistance Program, Joint Planning Team, Enhanced Clinical Service Coordination

#### **Wesley Family Services**

https://wfspa.org/ 221 Penn Avenue, Pittsburgh, PA 15221 412-342-2300 or 888-222-4200 Population Served: children/ adolescents, adults and families

Services provided: Family base, CSBBH, Joint Planning Team, Mobile Medication

## Western Psychiatric Hospital

www.upmc.com/locations/hospitals/western-psychiatric 3811 O'Hara Street, Pittsburgh, PA 15213 412-624-1000 or toll-free 1-877-624-41006 Population served: children/adolescents, adults and families

Services provided: Student Assistance Program, Family-Base, Joint Planning Team, Mobile Medication, Community Treatment Team, Comprehensive Dialectical Behavioral Therapy

# **ADDITIONAL COMMUNITY-BASED SERVICES** \*\* REQUIRE SPECIALIZED REFERRALS

\*\*May require specialized referral as noted below (drop-in centers, social rehabilitation/club houses, residential/ housing services, supported employment, benefits counseling, etc.)

## AHEDD

<u>www.ahedd.org</u> Sarah Street, Suite 202, Pittsburgh, PA 15203 412-381-3313 Population served: adults 18 years and older with disabilities

Services provided: Social Security benefits counseling

## Auberle

www.auberle.org 1101 Hartman Street, McKeesport, PA 15132 412-673-5800 Population served: youth aged 16-23 years that are transitioning out of the foster care system and are eligible for independent living services or are experiencing unstable housing.

Services provided: 412 Youth Zone

## Bethlehem Haven (Miryam's)

www.bethlehemhaven.org Fifth Avenue Commons, 905 Watson Street, Pittsburgh, PA 15219 412-391-1348 Population served: Adult women age 18 years and older

Services provided: emergency shelter, transitional housing, mental health and wellness services

## **Center for Hearing and Deaf Services (HDS)**

www.hdscenter.org 1945 Fifth Avenue, Pittsburgh, PA 15219 412-281-1375 (V/TTY) or 412-235-9518 (VP) Population served: deaf and hard of hearing

Services provided: interpreter services

## **Chartiers Center**

www.chartierscenter.org 437 Railroad Street, Bridgeville, PA 15017 412-221-3302 Offices in: Bridgeville, South Hills communities Population served: adults 18 years and older

Services provided: residential/housing services

## **Chain of Hope Drop-In Center**

www.milestonepa.org/how-we-serve/behavioral-health/chain-of-hope 611 South Avenue, Pittsburgh, PA 15221 412-247-5018 Hours: Monday - Saturday 9:00 a.m. – 5:00 p.m. Population served: Adults 18 years and older

Services provided: drop-in services

## **Community Human Services Corporation**

<u>www.chscorp.org</u> 2525 Liberty Avenue, Pittsburgh, PA 15222 412-246-1600 Population served: Adults and families

Services provided: residential/housing services

#### **Fayette Resources**

<u>www.fayetteresources.org</u> 100 North First Street, Elizabeth PA 15037 412-382-7191 Population served: Individuals with medical, psychological, learning and behavioral challenges

Services provided: residential/housing services

### **Howard Levin Clubhouse**

(a program of Jewish Residential Services) <u>www.jrspgh.org</u> 2621 Murray Avenue, Pittsburgh, PA 15217 412-422-1850 \***Note:** Participants must be referred by their mental health care provider. Population served: Adults 18 years and older

Services provided: clubhouse, psychiatric rehabilitation, social rehabilitation

## Jewish Family and Community Services

www.jfcspgh.org 5743 Bartlett Street, Pittsburgh, PA 15217 412-422-7200 Population served: adults 18 years and older

Services provided: limited guardianship services (guardian of last resort)

## **Keystone Community Mental Health Services**

www.khs.org 759 Crawford Road,Pittsburgh, PA 15237 1-888-377-6504 Population served: Adults 18 years and older

Services provided: residential/housing services

## **MHY Family Services (Mars Home for Youth)**

www.mhyfamilyservices.org 521 Route 228, Mars, PA 16046 724-625-3141 Population Served: Children /Adolescents 9-17

Services provided: Diversion & Acute Stabilization, Residential Therapeutic Facility Program

#### **Mercy Behavioral Health**

www.pittsburghmercy.org Administrative -1200 Reedsdale Street, Pittsburgh, PA 15233 412-323-4598 Population Served: Children /Adolescents 7-14

Services provided: Diversion & Acute Stabilization

## Maverick Drop-In

The Maverick Drop-In Center - NAMI Keystone Pennsylvania <u>namikeystonepa.org</u> 310 Central City Plaza, New Kensington, PA 15068 724-334-2386 Population served: adults 18 years and older

Services provided: drop-in center

## New Horizons Drop-In Center

www.peer-support.org 616 Lincoln Avenue, Pittsburgh, PA 15202 412-766-8060 Population served: adults 18 years and older

Services provided: drop-in center

\*\*Free breakfast and lunch for members only

## **Olive Branch Drop-In Center**

https://wfspa.org 335 4th Avenue, Tarentum, PA 15084 724-224-1600 Population served: adults 18 years and older

Services provided: drop-in center

## **Passavant Memorial Homes**

<u>www.passavant.org</u> 100 Passavant Way, Pittsburgh, PA 15238 412-820-1010 Population served: Adults

Services provided: limited supported housing

#### Penn Avenue Place Clubhouse

www.paclubhouse.org/PennAvenueClubhouse.php
925 Penn Avenue, Floor 6, Pittsburgh, PA 15219
412-338-2180
\*NOTE: Participants must be referred by their mental health care provider.
Population served: adults 18 years and older

Services provided: clubhouse, psychiatric rehabilitation, social rehabilitation

## **PEOPLES Oakland**

www.peoplesoakland.org 3433 Bates Street, Pittsburgh, PA 15213 412-683-7140 Population served: adult men and women 18 years and older

Services provided: social rehabilitation

# PLEA Agency (Programs for Living, Education, and Advocacy)

www.plea-agency.org 733 South Avenue, Wilkinsburg, PA 15221 412-243-3464 Population served: adults

Services provided: social rehabilitation, respite services for parents of children with mental health needs

## **Residential Care Services, Inc.**

www.residentialcare.org 2400 Ardmore Boulevard, Suite 601, Wilkinsburg, PA 15221 412-271-2990 Population served: Adults

Services provided: residential/housing programs, representative payee

#### **Resources for Human Development**

<u>www.rhd.org</u> 810 River Avenue, Pittsburgh, PA 15212 412-652-9957 Population served: Adults with mental illness, intellectual disabilities and/or substance abuse concerns

Services provided: residential/housing programs

## **Three Rivers Youth**

www.threeriversyouth.org 6117 Broad Street, Pittsburgh PA, 15206 412-441-5020 Population served: children/adolescents and adults

Services provided: outpatient therapy, drop-in center for ages 18-21 years old

#### Transitional Services, Inc.

www.transitionalservices.org 806 West Street, Homestead, PA 15120 412-461-1322 Population served: adults/transition age youth

Services provided: residential/housing program

#### Turtle Creek Valley MH/MR

www.tcv.net 723 Braddock Avenue, Braddock, PA 15104 412-351-0222 201 East 18th Avenue, Homestead, PA 15120 412-461-3811 ext. 710 Population served: adults and children/adolescents Services provided: social rehabilitation, outpatient therapy, partial hospitalization program, Supported Employment Services

## Wellsprings

www.pittsburghmercy.org/behavioral-health/mental-healthrehabilitation-recovery-services 903 Watson Street, Pittsburgh, PA 15219 412-263-2545 Population served: adults 18 years and older

Services provided: drop-in

#### Western Psychiatric Hospital (WPH of UPMC) Adult Education and Rehabilitation Program

www.upmc.com/locations/hospitals/western-psychiatric/services/ outpatient-and-community-services 3501 Forbes Avenue, 6th Floor, Pittsburgh, PA 15213 412-246-5854 Population served: adults age 18 years and older

Services provided: psychiatric rehabilitation, Certified Peer Specialist, social rehabilitation

\*\***Note**: Participants must be referred by their mental health care provider.

\*\*See website for full program information

#### Allegheny County Coalition for Recovery (ACCR) www.CoalitionforRecovery.org

One Smithfield Street, Third Floor, Pittsburgh, PA 15222 412-350-4166 Population served: Persons who are interested in promoting and using recovery principles and practices.

Services provided: increases awareness that people can and do recover from mental illness and substance use disorders and lead productive, successful lives.

## **Allegheny Family Network**

www.alleghenyfamilynetwork.org 425 N. Craig Street, Suite 300, Pittsburgh, PA 15213 412-246-0994 Population served: families of children with behavioral support needs

Services provided: family support education and advocacy through peer-to-peer support

## Allegheny Healthchoices, Inc. Ombudsman

www.ahci.org/html/consumers.php 1-877-787-2424 Population Served: child/adolescent and adult recipients of Allegheny HealthChoices behavioral health services

Services provided: explanation of a person's behavioral health rights, advocacy and support in the behavioral health complaint and grievance process

## Autism Society of Pittsburgh

<u>www.autismsocietypgh.org</u> 4371 Northern Pike, Monroeville, PA 15146 412-856-7223 Population served: Individuals with Autism, their parents, families and professionals who work with them.

Services provided: information, referral and advocacy services

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## **Consumer Action Response Team (CART)**

www.namiswpa.org/content/cart/cart.php 105 Braunlich Dr. Suite 350, Pittsburgh, PA 15237 412-348-0061 or toll-free 1-888-264-7972 Population served: children/adolescents and adults

Services provided: records your feedback about any mental health or drug/alcohol services received and reports your concerns in writing to your provider

## **Director's Action Line (DAL)**

www.alleghenycounty.us/dhs/dal.aspx Allegheny County Department of Human Services One Smithfield Street, First Floor, Pittsburgh, PA 15222 1-800-862-6783 or DAL@alleghenycounty.us [email] Population served: anyone with questions, concerns or feedback regarding human services provided in Allegheny County

Services provided: answers questions, addresses your concerns or forwards your complaints about services provided by the Allegheny County Department of Human Services or any its service providers

## **Disability Rights of Pennsylvania**

www.drnpa.org 429 Fourth Avenue, Suite 701, Pittsburgh, PA 15219-1505 412-391-5225 [voice] or 1-800-692-7443 412-467-8940 [TDD] or 1-877-375-7139 [TTY] drnpa-pgh@drnpa.org [email] Population served: individuals with disabilities, families and organizations

Services provided: protects and advocates for rights of individuals with disabilities

## **Education Law Center - PA**

www.elc-pa.org 429 Fourth Avenue, Suite 702, Pittsburgh, PA 15219 412-258-2120 Population served: children/adolescents, family members and their supports

Services provided: advocacy and support for access to a quality public education

## National Alliance on Mental Illness (NAMI) Keystone PA

www.namikeystonepa.org 105 Baunich Drive, McKnight Plaza, Suite 200, Pittsburgh, PA 15237 412-366-3788 or 1-888-264-7972 Population served: children/adolescents and adults, family members and their supports, and organizations

Services provided: education, peer and family support groups, resources, and system advocacy

#### **Peal Center**

www.pealcenter.org 1119 Penn Avenue, Suite 400, Pittsburgh, PA 15222 412-281-4404 or 1-866-950-1040 Population served: children/adolescents, family members and their supports

Services provided: provides up-to-date information on disabilities and the special education process and parents' rights. Parent advisors are available to assist with problem-solving strategies, by telephone, email, or in person by appointment

#### Peer Support and Advocacy Network (PSAN)

<u>www.peer-support.org</u> 960 Penn Avenue, Pittsburgh, PA 15222 412-227-0402 Population served: individuals with mental health needs and concerns

Services provided: consumer-run organization offering peer support and advocacy for individuals with mental illness

#### Pennsylvania Health Law Project

www.phlp.org 415 East Ohio Street, Suite 325 Pittsburgh, PA 15212 412-434-5779, 1-800-274-3258, TTY 1-866-236-6310 Population served: any resident of Pennsylvania

Services provided: free legal services for people having trouble getting or keeping healthcare coverage

# MENTAL HEALTH SERVICE DESCRIPTIONS

**Brief Treatment:** Mobile Therapy or Behavioral Specialist Consulting up to 6 hours/week delivered in the same manner as Intensive Behavioral Health Services (IBHS).

**Certified Peer Specialist:** Certified Peer Specialists have lived experience with mental illness and are well on their way on their own path of recovery. Certified Peer Specialists help individuals understand their strengths and develop their goals. They also connect individuals to resources to help them reach their goals. They work with families and treatment providers to ensure that the individual being served receives consistent care.

**Clubhouses:** An adult day program that provides an opportunity for growth and recovery to those living with the effects of a moderate to severe mental health diagnosis. Helps participants acquire skills and social development in a community setting using a "work day" model. **Note:** Participants must be referred by their mental health care provider

**Community and Outreach Services:** Provides community and school outreach services to assist people in making full use of mental health services. Helps decrease the fear and stigma associated with mental illness and emotional disturbance. These services include outreach to persons who are homeless and may be on the street and without resources.

**Community Treatment Team (CTT):** A voluntary, primary, direct service which provides comprehensive and intensive outpatient mental health and addictions treatment in addition to rehabilitative and support services to persons with a serious and persistent mental illness and addiction problems. CTT services merge clinical, rehabilitative and support staff expertise within one service delivery team with minimal referral of consumers to other program entities for these interventions. CTT is designed for individuals who are not able

to benefit from traditional community-based mental health and drug and alcohol services.

**Note:** Participants must be referred by their mental health care provider

**Diversion and Acute Stabilization (DAS):** The Diversion and Acute Stabilization Unit is a temporary residential unit for children and adolescents which provides an alternative to inpatient hospitalization, can be used as a transition back into the community form inpatient, or as a step-down unit for Residential Treatment Facility. Its primary focus is to reduce acute symptomology, stabilize medication, avert inpatient hospitalization, and divert from long term RTF. It is staffed 24 hours a day, 7 days a week.

**Early Intervention Services:** Services and supports provided to infants and toddlers with developmental delays or disabilities, and children at-risk for developmental delays, and their families to maximize the child's potential. Service planning and delivery occur in the child's natural learning environment (home, childcare, park, etc.) and include the input and participation of the child's caregiver(s) to address each child's unique developmental needs and each family's concerns and priorities.

**Enhanced Clinical Service Coordination (ECSC):** Enhanced Clinical Service Coordination is a team-based approach that includes a therapist, nurse, certified peer specialist, and case manager assist the individual identify the services and supports they need to maintain or improve their independence to remain in the community and to advance identified recovery goals.

**Family-Based Mental Health (FBMH):** Provides intensive inhome services designed to prevent out-of-home placement. FBMH services include individual and family therapy, case management, crisis intervention, and family support as needed. FBMH services are provided by a team of two mental health workers. The family and the treatment team establish treatment goals. FBMHS are available 24 hours a day, 7 days a week, even on holidays, for scheduled appointments and crisis intervention.

**Note:** Participants must be referred by their mental health care provider

**Inpatient Hospitalization:** Provides short-term inpatient psychiatric services for people with acute illness with the goal of stabilizing symptoms so that clients can continue recovery at home and in the community. Individuals whose illness may pose a danger to themselves or others may be mandated for a psychiatric evaluation and, if necessary, treatment.

**Intensive Behavioral Health Services (IBHS):** Individualized strengths-based mental health services delivered in non-traditional community services, such as home and school to promote a child's receiving of services in the least restrictive setting possible. **Note:** Participants must be referred by their mental health care provider

**Joint Planning Team (JPT):** A strength-based, family-driven program that utilizes a team-based approach. A Family Support, Youth Support, and a Facilitator will work with a family to utilize all of the necessary supports and services in and throughout their community.

**Justice Related Services:** Offers an array of supports designed to work with the Allegheny County Jail, District Courts, behavioral health and other community service providers, to assist persons with mental illness and/or co-occurring mental illness and substance use disorder who encounter the criminal justice system. Justice Related Services is comprised of county and state support services, diversion services, Mental Health Court, Drug Court and DUI Court.

**Mobile Medications:** The target population for this service is persons being prescribed a psychiatric medication, alone or in conjunction with an injectable psychiatric medication, by an outpatient mental health provider. The expected length of treatment with the Mobile Medication Team is three to six months with a goal of providing community-based medication education and assistance with adhering to a medication regime in order to foster independence with medication management.

**Note:** Participants must be referred by their mental health care provider

## Mobile Transition Age Youth Treatment Team (MTAY): A

voluntary and comprehensive service for transition aged youth ages 18-26 which provides outpatient treatment along with rehabilitative and support services within one service delivery team. MTAY is designed for those young adults transitioning out of the CYF and Juvenile Justice systems.

**Note:** Participants must be referred by their mental health care provider

**Multi-systemic Therapy (MST):** This is a multi-faceted, shortterm, home and community-based intervention for families of youth with severe psychosocial and behavioral problems.

**Outpatient Treatment Services:** Community-based treatment interventions are usually delivered in a clinic setting. Services include individual, group, family, and play therapies, as well as medication management.

**Parent Child Interaction Therapy:** Community-based service for parents and their young children ages 2.5 to 7 years old who have disruptive or oppositional behaviors. Services occur in a specially designed playroom that allows the therapist to watch the parent and child play through a one-way mirror. The therapist gives direction or "coaching" through an earpiece that the parent wears during the session. Live coaching helps the parent discover what they are doing well and helps them to learn how to use behavior management and discipline techniques in everyday life.

**Partial Hospital Program:** Mental health treatment intervention delivered in a site-based clinic or school setting, to assist an individual in transitioning from inpatient treatment or for prevention of psychiatric hospitalization. Provides individual and group therapy, family therapy, psychiatric services which may include the use of medication.

**Note:** Participants must be referred by their mental health care provider

Psychiatric and Social Rehabilitation Services: Services can be site-based, clubhouse or mobile. Individual must have a MH diagnosis that interferes with at least one domain: educational, social, vocational, self-maintenance or relative to the person's ethnic/ cultural environment. Services are collaborative, person directed and individualized. The focus is to develop skills and access resources needed to increase their capacity to be successful and satisfied in the living, working, learning, and social environments of their choice. Residential Services: Residential programs designed to help adults and children in recovery. Services vary from 24-hour intensive programs to individually tailored housing supports and services in a variety of settings such as community residential rehabilitation facilities (CRRs), supported housing, comprehensive mental health personal care home, long-term structured residence (LTSR), and host homes. Note: Participants must be referred by their mental health care provider

#### Service Coordination (formerly known as Case

**Management):** If an individual is experiencing more significant serious emotional disturbances that interfere with their ability to function at home and they need to receive treatment from two or more mental health providers or publicly funded systems (such Education, Child Welfare or Juvenile Justice), a blended service coordinator would assist the individual or child/family in coordinating these services. A blended service coordinator will also serve as a link and advocate between multiple systems to ensure the person gets the services that they need. Service is community based and works with individuals to assess, plan and link to resources to meet basic needs.

\*\*If individual does not meet eligibility criteria and could benefit from service, a waiver can be discussed with county monitors.



Allegheny County Department *of* Human Services