

March 11, 2019

Allegheny County Health Department  
3190 Sassafras Way  
Pittsburgh, PA 15201

Dear Ms. Horowitz,

I am writing in response to the inspection that was made on February 8, 2019 at the Springhill Suites by Marriott, located at 239 Summit Park Drive, North Fayette Township, PA.

We received a violation for which I would like to place an appeal due to the fact that we were not responsible for this violation and there was no active negligence on our part.

The violation was due to the Closed Placard that was placed on our facility due to high free chlorine.

We did not actually remove this placard and the hotel was occupied by a group of many mischievous underage guests that apparently took it upon themselves to remove the placard. However, the pool was actually closed and was not in any way open to the public.

The lock to the facility was not operational to anyone other than the General Manager, therefore no one was able to access the pool and no one was able to be caused any harm.

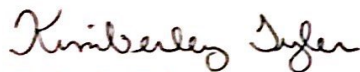
Unfortunately, someone apparently thought that removing the sign would allow them access, which it did not.

I can assure you that the management of the hotel, as well as the owners, take our guests safety very seriously and we do everything that we can to work with the Allegheny County Health Department to make all guests experiences not only good experiences, but safe ones.

We have cleared up all outstanding violations and we would greatly appreciate your consideration of this appeal and will hopefully remove our penalty.

Thank you for your consideration and we look forward to working with you to continue to keep our hotel safe.

Sincerely,



Kimberley Tyler  
General Manager

Re: HCE-20180928-7108